

# LOCAL CODE OF CONDUCT COMPLAINTS PROCESS

## Changes to the complaints procedure

From 8 May 2008 the responsibility for considering complaints that a member may have breached the Code of Conduct is moving to the standards committees of local authorities.

## What this means to you

After 8 May 2008 if you want to complain about the conduct of a member of Telford & Wrekin Council or a member of one of the parish or town councils in the Borough, you must submit your complaint to:

Chair of the Standards Committee  
C/o The Head of Legal Services and Monitoring Officer  
Telford & Wrekin Council  
PO Box 215  
Civic Offices  
Telford  
TF3 4LF

The Standards Committee can only deal with complaints about the behaviour of a member. It will not deal with complaints about things that are not covered by the members' Code of Conduct. If you make a complaint to the Standards Committee it must be about why you think a member has not followed the Code of Conduct.

Until 8 May 2008, the Standards Board for England remains responsible for carrying out this function. Please visit the Standards Board's website at [www.standardsboard.gov.uk](http://www.standardsboard.gov.uk) for further information.