

PROCESS FOR MAKING COMPLAINTS ABOUT COUNCILLORS

The responsibility for considering complaints that local Councillors may have breached their Code of Conduct rests with Telford & Wrekin Council's Standards Committee.

If you want to complain about the conduct of a Telford & Wrekin Councillor or one of the parish or town councillors in the Borough, you must submit your complaint in writing to:

Chair of the Standards Committee
C/o The Head of Legal Services and Monitoring Officer
Telford & Wrekin Council
PO Box 215
Civic Offices
Telford
TF3 4LF

The Standards Committee can only deal with complaints about the behaviour of a councillor. It will not deal with complaints about things that are not covered by the councillors' Code of Conduct. If you make a complaint to the Standards Committee it must be about why you think a member has not followed the Code of Conduct.

If you want to discuss the matter informally or require a copy of the code of conduct and complaint form please contact Jonathan Eatough, Head of Legal Services and Monitoring Officer, at jonathan.eatough@telford.gov.uk or on 01952 383200. Alternatively a copy of the complaint form and guidance can be found at www.telford.gov.uk.

Further information about the ethical framework for Councillors can be obtained from Standards for England at www.standardsforengland.gov.uk