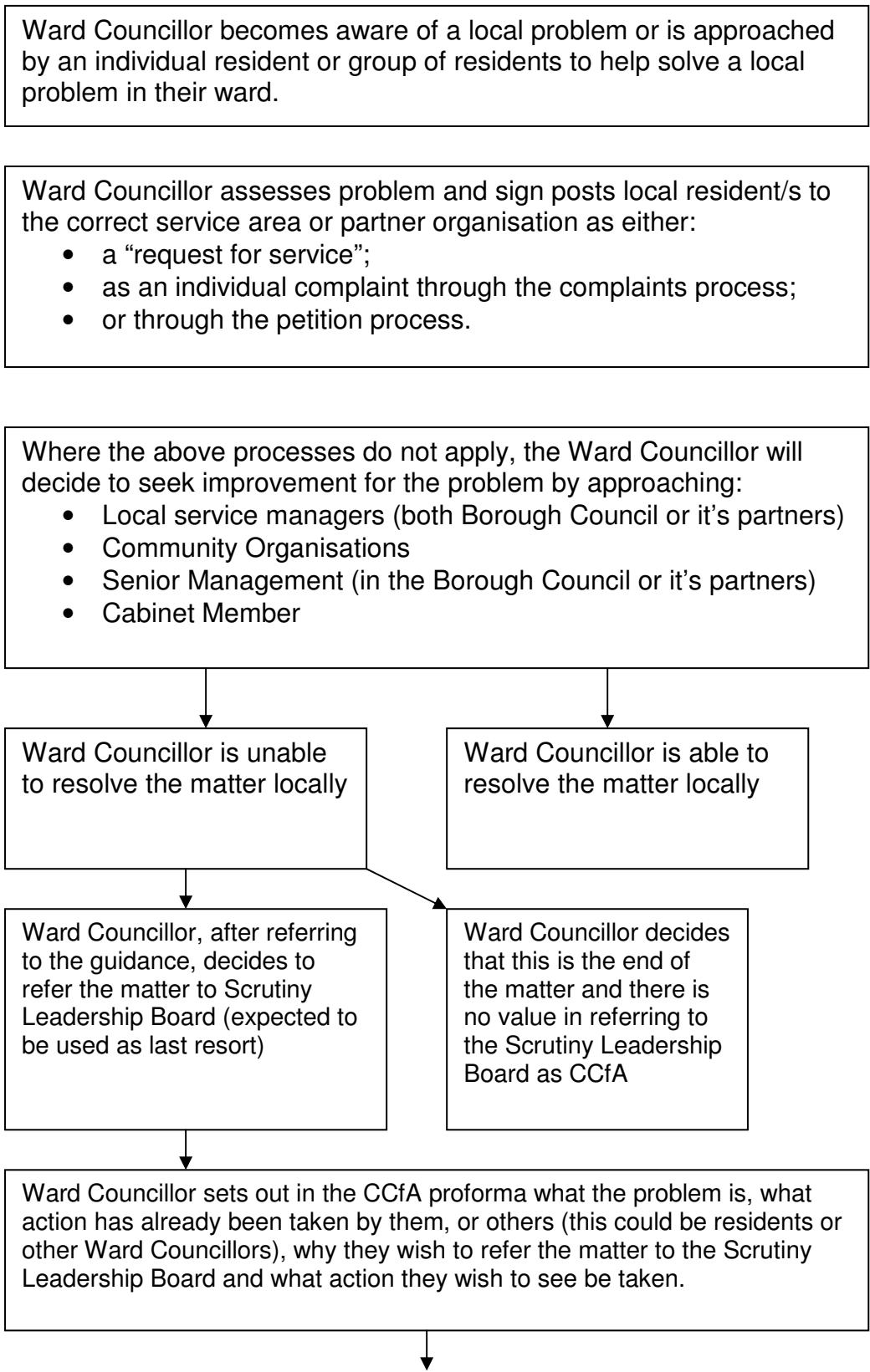


COUNCILLOR CALL FOR ACTION (CCfA) PROCESS MAP



Appendix B

