

SCRUTINY SUGGESTION FORM

What would you like scrutiny to look at?

Please state the service area, Council activity or issue
This can relate to work of the Council, the NHS or other local organisations

The appointments system for doctors' surgeries, and attitudes of staff working in surgeries.

Why should scrutiny look at this issue?

Please consider:

- The situation/problem/concern that has made you raise this issue
- How many people are affected
- What benefits a scrutiny review could bring for local people

Many residents have reported problems with the system for booking appointments with GPs and about the unhelpful attitude of staff booking appointments.

The number of complaints has risen noticeably over recent times and is causing problems for a large number of people.

A scrutiny review would bring out the issues and make recommendations to bring about an improvement in the system.

Name: Miles Hosken

Contact details*:

I am:	A resident of Telford & Wrekin	<input type="checkbox"/>
	A representative of a local group (please state)	<input type="checkbox"/>
	
	A Parish or Town Councillor (please state ward)	<input type="checkbox"/>
	
	A member of Telford & Wrekin Council	<input checked="" type="checkbox"/>
	Ercall Ward Member	<input type="checkbox"/>
	An officer of Telford & Wrekin Council	<input type="checkbox"/>
	I work in Telford & Wrekin	<input type="checkbox"/>
	Other (please state).....	<input type="checkbox"/>

* we will only contact you if we need more information about the issue you have suggested

Please return your completed form to:
Scrutiny Services, FREEPOST RRHJ-TZJL-CTKY, PO Box 215, Telford
TF3 4LF
Or email to scrutiny@telford.gov.uk