

### Service Area Response to Scrutiny Report

<b>Scrutiny Committee: Scrutiny Management Board</b>		<b>Cabinet Member: Cllr. Shaun Davies</b>	
<b>Report: Winter Maintenance, Pothole Repairs, Maintenance of Footpaths.</b>		<b>Response prepared by (name and title):</b>	
<b>Lead Scrutiny Member: Cllr. Derek White</b> <b>Lead Scrutiny Officer: Stephanie Jones</b>			
Scrutiny Recommendation	Response and summary of action being taken to implement, or reason for rejection	Date by which action will be taken	Person responsible for action
<p>1. That the Grit Bin Policy should include clear, consistent guidance for Town &amp; Parish Councils about what the Council funds and what the Town &amp; Parish councils are responsible for. The Policy should be communicated at the right time to enable Town and Parish Councils to make provision in their budget for grit bins.</p>	<p>For the last two years this information has been provided to all Town and Parish Councils prior to the start of the winter maintenance season (1 Oct). The information will be sent out again in December as a timely reminder. Parishes will again be consulted on at the end of the winter season (31 March) and this will inform the annual service review.</p>	<p>December  Annual Service Review between April &amp; September</p>	<p>D Bell. Public Realm Group Manager</p>
<p>2. A clear role for Snow Wardens should be developed for each Town &amp; Parish Council and members of the public should be made aware of who their local Snow Warden is and their role.</p>	<p>All Town and Parish Councils currently nominate a Snow Liaison Officer who reports to the Council any issues as they arise. The names of those persons could be advertised on the Council's website, with permission of the relevant Town and Parish council. In addition, as part of our</p>	<p>Existing arrangements and proposals currently being considered.</p>	<p>D. Bell Public Realm Group Manager</p>

	Co-operative Council approach, we are currently developing the introduction of a local volunteer scheme who could undertake snow clearing and gritting of public footways and carriageways in times of severe weather on areas not dealt with by TWC.		
3. The fact that grit in grit bins should be used on roads and not on footpaths must be publicised and communicated to the public.	Previous press releases have publicised that we do allow use of salt from grit bins on public footways as well as carriageways. However a fresh release will be arranged to clarify that salt should be used sparingly and not on private roads or pathways. It has already been added to the next issue of 'Insight'. The council's website highlights how grit bins should be used.	Current and press release December 2011	D. Bell Public Realm Group Manager
4. A reminder of the Winter Maintenance Policy should be sent to all Members at the beginning of winter so that they are aware of the Policy and able to give a consistent response to queries from residents.	Copy of Winter Maintenance Policy to be sent to all members and an explanation of what the automated texts/emails refer to.	December 2011	D Bell. Public Realm Group Manager
5. A list of adopted roads in the borough should be posted on the Members' Information Point so that members are aware of which roads the Council is responsible for when dealing with residents	A list of adopted roads can be made available on the Members Information Point – we will arrange for the information to be put on for members. The way the information is generated means it is not	31 January 2012	Stuart Freeman/ Ian Goffe

queries about potholes.	possible to generate a list by ward or parish but an alphabetical list of streets/ roads in the borough.		
6. Where possible, a list of who is responsible for un-adopted roads should be posted on the Members' Information Point so Members know who to refer queries to.	The Council does not hold information on responsibility for un-adopted roads. However, we can provide some general advice to members on what residents need to do to clarify who is responsible for a private road.	31 January	Stuart Freeman/ Ian Goffe
7. Awareness should be raised with the public so they understand more about road repair work and why some pothole repairs are carried out on a temporary basis.	This information is already provided on the Council's website, however further awareness will be raised through a press release and 'Insight' as well as pre recorded messages when calling the Contact Centre at appropriate times of the year.	Current  Forthcoming Insight	D. Bell. Public Realm Group Manager
8. There should be closer monitoring of the contractor to ensure the neatness of slurry sealing on footpaths and that the contractor supervises the work to ensure the public do not walk on wet slurry.	This will be written into future contract documents placing the emphasis on the contractor to protect the surface until fully cured. Any defects or unacceptable workmanship will be replaced at the contractors expense.	For next years programme commencing April 2012	Chris Butler / Mandy Roberts