

# **BOROUGH OF TELFORD & WREKIN**

**HEALTH AND WELLBEING BOARD – 13 MARCH 2013**

**HEALTH AND WELLBEING BOARD ENGAGEMENT & DEVELOPMENT**

**REPORT OF THE PARTNERSHIP AND PLANNING MANAGER**

## **1. SUMMARY**

1.1 The report updates HWB members on:

- HWB stakeholder engagement event
- LGA HWB Development Workshop

## **2. RECOMMENDATIONS**

2.1 Members note the updates received in relation to the Telford and Wrekin Health and Wellbeing Board engagement

2.2 Members agree to hold the next HWB Stakeholder event in September 2013.

2.3 Agree the focus of the final LGA development session

## **3. INFORMATION**

### **3.1 HWB Stakeholder Engagement Event January 2013**

Our second HWB stakeholder engagement event was held on Wednesday 30<sup>th</sup> January. The agenda was developed in order to provide an update on progress on those areas that were discussed at our first stakeholder event in July 2012, and to launch the HWB strategy, its priorities and principles. During the event, workshops were held to inform the asset mapping around our priorities, including an update on each priority from the Priority Lead Officer.

Each attendee was given the opportunity to choose two priority areas to work with the Priority Leads and Board Member Sponsors during the event.

There was also an opportunity for stakeholders to put any 'relevant' questions to the HWB members who were present during the event.

The feedback from those who attended was very positive and a summary of the evaluation can be seen in Appendix 1.

## **Next steps**

The information gained from the discussions together with key messages has now been collated and will be available for all via the HWB website: [www.telford.gov.uk/hwb](http://www.telford.gov.uk/hwb)

This information will be used by the Priority Leads to further develop the improvement action plans for each respective priority area. Each priority area will also now develop specific outcome measures which will underpin the performance framework for the HWB Strategy. These measures of performance will be monitored regularly, with highlight reports being brought to the HWB to show the impact we are making against the priorities identified in the strategy throughout 2013/14.

Stakeholders and providers are keen to be involved in the on going development and delivery of the priorities and as such Priority Leads will continue to involve and engage with our stakeholders and providers in their work to improve outcomes for the community.

It is proposed that we hold the next Stakeholder event in September 2013, in order to update on the progress that will have been made during the first six months of our first year as a statutory Health and Wellbeing Board.

## **3.2 LGA HWB Development Support**

As previously discussed, we have been allocated up to 4 days support until March 2013. We have had two such sessions facilitated by the LGA to date in order to develop our role and agenda which we want to pursue linked to our strategy and what powers/influence we will have to make sure we can deliver, together with looking at Board structure and operation - how we keep a tight decision making Board but ensure engagement/input from local people/client groups, providers and partners.

The first development session with the LGA facilitator Liam Hughes took place on 11<sup>th</sup> October. The Board used the structure of the LGA Development Tool to explore their strengths and opportunities for improvement.

The second development session took the form of a provider engagement work shop which was held on 9<sup>th</sup> January 2013, facilitated by Liam Hughes and Francis Stickland. Representatives of 7 key health provider organisations were invited to discuss their thoughts around future engagement with the HWB and the possible mechanisms for this engagement.

It is proposed that the final LGA development work shop, which will take place on Wednesday 27<sup>th</sup> March, for the Board members and support officers, will concentrate on exploring what difference the Board will make as a collective. The work shop will again be facilitated by Liam Hughes and Francis Stickland.

## **4. PREVIOUS MINUTES**

- 4.1 Shadow Health and Wellbeing Board Governance report 22<sup>nd</sup> February 2012.
- 4.2 Board Structure/Representation/Role report 12<sup>th</sup> September 2012.

4.3 Health and wellbeing Board Development 14<sup>th</sup> November 2012.

4.4 Health and Wellbeing Engagement Report 23<sup>rd</sup> January 2013.

## **5. BACKGROUND PAPERS**

5.1 Health and Social Care Act 2012.

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## Appendix 1: The Future of Health and Wellbeing in Telford and Wrekin

**Stakeholder Event – Wednesday 30 January 2013**

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**Total of 102 attendees:**

**64 Stakeholders  
8 HWB Board members  
14 Priority Leads/assistants  
16 Support Officers**

**Participant Evaluation    Number of Responses = 42**

**Question 1: The words that best reflect views on the session:**

Interesting 29	Important 29	Relevant 29	Complicated 6	Enjoyable 9	Clear 3
Comfortable 5	Rushed 1	Thorough 3	Confusing 3	Boring 1	Irrelevant 1

**Question 2: Agreement to statements:**

I was given enough notice to make arrangement to attend this session

Yes	No
40	2

I was given enough information beforehand to understand the purpose of the session

Yes	No
35	7

I feel that today's session has been a good use of my time

Yes	No
41	1

**Question 3: How far do you think the aims of this session were met?**

	Fully	Partly	Not at all
	13	29	

**Remark from Question 3:-**

- I am not sure what the aims were

### Positive Comments

- Pleased to see so many delegates, but would like to see more younger people

participate.

- A very valuable opportunity to influence strategy and to network with other providers
- Made a contact for support to offer staff training.
- Please carry on with these events – cross fertilisation of ideas from different experiences/fields is invaluable to gathering a breadth of views /ideas
- Good opportunity to share thoughts, experiences and ideas.
- Much is achieved by bringing so many people together to network and develop the synergies that have not yet occurred to any degree.
- Very encouraging to see the progress from the meeting in July, and in particularly an increase in the variety of people in attendance.

### **Areas of Improvement**

- There was a lot of jargon e.g. cross-cutting principles, mapping, stakeholders, voluntary sector etc. Which ought to be defined.
- A huge subject to understand and participate on when it is not your full time occupation.
- Seriously folks, your introductory speakers needed to be a bit more about PASSION, PEOPLE & POSSIBILITIES and less about PROCESS. Enthuse us!
- Was only able to attend half the event/useful discussion but didn't feel that any firm conclusion was drawn at end of discussion.
- Chose groups beforehand.
- Needed more time for outcome based workshops.
- Circulate agendas would be useful. Handouts of presentations would have helped more. Frequency of these HWB events needs to be better – left too long between events – given the changes and the speed of change – sharing info, development of program needs to be better. Still not convinced that Telford CCG has a clear understanding of services that provide preventative roles of outcomes. G.P.'s' certainly need to be aware and have an understanding of FAC of self funders.
- All priorities are complex – There isn't just one solution. Needs a more holistic approach to individuals Health & Wellbeing need to target resources carefully.

### **Actions Required**

- Lots of talk now for some action.
- Event should take place every 6 months with feedback on progress from current event.
- Ensure feedback obtained from event is fed back to participants.
- A network session where agencies can discuss methods of working together in the future, to ensure each partner is working efficiently and are making impact in their priority area.
- To engage and communicate with voluntary and community sector assembly would be useful hosted within council.