

## **TELFORD & WREKIN COUNCIL**

### **Briefing Note: Consultation on the Police and Crime Plan for West Mercia**

#### **1. Background**

- 1.1 Police and Crime Commissioners (PCC) were elected in November 2012 to oversee and work alongside the Chief Constables in developing and managing the Police and Crime Plans.
- 1.2 The first draft Police and Crime Plan is out for consultation. The plan will cover the period April 2013 to March 2017 and outlines the PCC's aims and objectives for Policing and Community Safety across the West Mercia Police area.
- 1.3 The development of the aims and objectives for the plan have been informed by a West Mercia wide Strategic Intelligence Assessment (SIA), priorities identified by the West Mercia Criminal Justice Board, cross cutting priorities identified by other strategic partners such as Children's Safeguarding Boards and Health and Well Being Boards.

#### **2. Aims and objectives**

- 2.1 The draft plan for consultation sets out four strategic aims;
  - To ensure an efficient and effective police services are delivered
  - To reduce crime and disorder
  - To protect communities from harm
  - To provide a strong and powerful voice for people and victims of crime
- 2.2 The plan is broken down into thirteen objectives with a summary of success measures and targets highlighted
- 2.3 The Community Safety Partnership (Safer Stronger Community Safety Partnership) have been working alongside the outgoing Local Police Authority on the SIA to ensure our local priorities were aligned to the overall West Mercia priorities.
- 2.4 Telford & Wrekin Council and the Community Safety Partnership welcome the consultation process. We have developed the Telford & Wrekin response to the PCC Consultation document that cross references each objective, success measures, how we are performing against the objective and funding previously allocated from the Home Office to support initiatives. We have highlighted in yellow the success measures that we would further want to develop as part of our Community Safety Performance Plan (please see enclosed document).

#### **3. Conclusion**

- 3.1 The intention is to keep the plan under review and to issue any variations to the plan as required. It may be necessary to make changes to the plan in

relation to strategic policing requirements or any recommendations made by the Police and Crime Panel. This could be as a result of local risk assessments, changing communities or partnership priorities. An annual report will be published that will provide an opportunity to review and report on progress in delivering the plan.

- 3.2 The Community Safety Partnership has worked in consultation with the PCC office in developing the Strategic Intelligence Assessment. The CSP local priorities have been reflected in the draft PCC Plan and supports the work undertaken within Telford & Wrekin. It is recommended that the Council and Community Safety Partnership support and endorse the plan.

Briefing Note prepared by: Jas Bedesha; Service Delivery Manager Cohesion Services

# Telford & Wrekin Council

## Response to PCC Consultation

Objective	Success Measure (s)	Telford & Wrekin comments/responses	Funding to PCC against objective
<p>1. To ensure value for money and continuous service improvement through the implementation of the alliance with Warwickshire police</p>	<ul style="list-style-type: none"> <li>• A single consistent model of policing, with identifiable Neighbourhood Policing Teams in all communities, exists across both forces</li> <li>• Both forces operate under a regime of aligned 'Strategic Objective and Priorities'</li> <li>• Both forces meet their operational greatest harms performance targets</li> <li>• Both forces operate within their respective budgeted timelines</li> <li>• Communities feel protected and satisfied with policing service</li> <li>• A single process to tackle Threat, Risk and Harms in both forces</li> <li>• Both forces support the Strategic Policing Requirement (SPR) as an amalgam</li> <li>• The proportion of the workforce in operational functions is increased</li> <li>• The proportion of the workforce in managerial roles is reduced</li> <li>• A single workforce operates under common policies and Procedures</li> </ul>	<p>We welcome any initiative that delivers continuous improvement at a lower cost i.e. value for money.</p>	<p>In relation to funding outlined for 2013/14 there is no direct impact for Telford &amp; Wrekin, however the current financial savings the police service need to make could change for 2014/15 and beyond. The current funding allocated to the Community Safety Partnership (CSP) will be consumed as part of the overall PCC budget. We would welcome the opportunity of working with the PCC/PCP to ensure that sufficient funding is available in later years to support community safety priorities across the Borough</p>

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<p>2. To provide an effective neighbourhood policing model, with a focus on areas of greatest need</p>	<ul style="list-style-type: none"> <li>• Increase in public confidence as measured by survey</li> <li>• Increase in the number of special constables and volunteers</li> <li>• Monitoring of response times</li> <li>• Feedback received by the Police and Crime Commissioner through engagement mechanisms</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and currently support five Community Support Officers through it's mainstream funding that are aligned to the ASB Unit and support the Local Policing Teams</li> <li>• The Neighbourhood Delivery Groups have also been established on the Neighbourhood Policing Model and have a targeted multi agency focus on areas of greatest need</li> <li>• The Council in partnership with the police contributes to the training provided to the Special Constables and Volunteers</li> </ul>	<ul style="list-style-type: none"> <li>• Five CSO's are funded through the Councils mainstream funding therefore no direct impact</li> <li>• We would welcome the PCC continued support (£12k in 12/13) towards Local Neighbourhood initiatives (a CSP Priority).</li> </ul>
<p>3. To reduce the volume of violent crime with an emphasis on addressing the harm caused by alcohol through partnership working</p>	<ul style="list-style-type: none"> <li>• Reduction in the volume of violent crime with injury</li> <li>• Monitoring of the number of alcohol markers attached to crimes and incidents</li> <li>• Increase in the proportion of solved violent crimes with injury rate</li> <li>• Reduction in the number of people identifying alcohol as an issue as measured through survey</li> <li>• Increase in feelings of safety as measured through survey</li> </ul>	<p>We support this objective. The CSP has responsibility for overseeing the objectives that are set out in the Drug &amp; Alcohol Action Team (DAAT) Strategy for reducing harm caused by alcohol</p> <ul style="list-style-type: none"> <li>• The DAAT Board have now produced a draft Drug and Alcohol Reduction Action Plan.</li> <li>• The partnership continues to work with the PRH/RSH (local hospitals) around the LINKS data that provides information related to A &amp; E alcohol related referrals</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome £5,000 funding contribution from the PCC for 2013/2014 towards the Street Pastors Scheme</li> <li>• We would welcome £12,000 2013/2014 funding contribution from the PCC towards the Taxi Marshalling Scheme.</li> </ul>

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	<ul style="list-style-type: none"> <li>• Feedback received by the Police and Crime Commissioner through engagement mechanisms</li> </ul>	<p>and non accidental injuries</p> <ul style="list-style-type: none"> <li>• The CSP is working in partnership with the Telford's Street Pastors Scheme to reduce ASB relating to the Night Time Economy, providing support to vulnerable people under the influence of drugs and alcohol.</li> <li>• The CSP is also working in partnership with the Council's Public Protection Team and the Telford Town Centre Management Team the partnership are contributing to the Taxi Marshalling Scheme to ensure taxi regulations are met and ensuring people are transported safely home at the end of an evening</li> <li>• A flexible working approach is being provided by Telford &amp; Wrekin to ensure that children and families are safe and victims of abuse where alcohol is a key factor are provided family support and/or are provided safe housing where appropriate</li> </ul>	
<p>4. To reduce the harm caused by drugs with a focus on treatment, and targeting those that cause the most</p>	<ul style="list-style-type: none"> <li>• Number of, size and value of drugs seizures</li> <li>• Number of, and value of proceeds of crime and forfeiture orders</li> <li>• Number of convictions and lengths of</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and are working in partnership with Adult Social Care to meet our National Treatment Agency (NTA) targets</li> </ul>	

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Objective	Success Measure (s)	Telford & Wrekin comments/responses	Funding to PCC against objective
harm	<p>sentences for drugs trafficking and possession of drugs with intent to supply</p> <ul style="list-style-type: none"> <li>• Numbers tested on arrest and percentage agreeing to treatment</li> <li>• Numbers referred for treatment (by courts of police) and percentage completing treatment</li> <li>• Numbers re offending during or after treatment</li> <li>• Qualitative information</li> </ul>	<ul style="list-style-type: none"> <li>• Funding has been identified through PCT to commission services to provide aftercare post treatment.</li> <li>• A DAAT coordinator has also been appointed to coordinate multi agency services in developing preventative pathways and services.</li> <li>• Working in partnership with the Police and the Drug and Alcohol Recovery Service (DARS) to ensure that offenders who are arrested for drug related offences receive the appropriate intervention and support packages.</li> <li>• The CSP has drafted the IOM Strategy and Action Plan to manage high risk offenders with the aim of reducing offending and reoffending.</li> <li>• A multi agency forum has been established that identifies high risk users to ensure support packages are in place</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome £4,000 funding contribution for 2013 / 2014 towards funding towards aftercare post treatment services</li> <li>• We would welcome £15,000 PCC funding contribution towards the IOM 2013/2014 funding</li> </ul>

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Objective	Success Measure (s)	Telford & Wrekin comments/responses	Funding to PCC against objective
		<ul style="list-style-type: none"> <li>• High risk users who have mental health problems who are homeless and require specialist services have been identified with individual support packages</li> </ul>	
5. To reduce the volume of anti social behaviour incidents	<ul style="list-style-type: none"> <li>• Reduction in the volume of ASB incidents as measured by the police</li> <li>• Reduction in the percentage of respondents surveyed stating that crime and ASB was a 'fairly big' or 'very big' problem in their local area</li> <li>• Improvement in the satisfaction level of victims of ASB with the level of service provided</li> <li>• Monitor levels of ASB incidents with emphasis upon levels of repeat incident, repeat victimisation and ASB directed towards individuals</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and have developed an ASB reporting line that local residents can report any incidents of ASB and speak directly to an operator in assisting and resolving their concerns</li> <li>• The information is then shared with the Multi Agencies ASB unit who work in reducing risk, harm and threat within local communities</li> <li>• Low level ASB is responded to by the Neighbourhood Delivery Groups</li> <li>• By monitoring these incidents the ASB Unit can support and target repeat incidents, repeat victimisation and ASB directed towards individuals</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome £5,000 funding contribution from the PCC towards funding the ASB Unit for 2013/ 2014</li> <li>• We would welcome £4,000 funding contribution from the PCC towards the Crime Prevention Budget 2013/2014</li> </ul>
6. To bring offenders to account and reduce re-offending	<ul style="list-style-type: none"> <li>• Reducing overall crime rates in West Mercia</li> <li>• Reduction in the number of domestic burglary's recorded</li> <li>• Increase in the proportion of solved domestic burglary rate</li> <li>• Reduction in the number of robberies</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and the CSP has drafted the IOM Strategy and Action Plan to manage high risk offenders with the aim of reducing offending and reoffending.</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome £15,000 funding contribution from the PCC towards the IOM Housing Project for 2013/2014</li> </ul>

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	<ul style="list-style-type: none"> <li>• Increase in the proportion of solved robbery rate</li> <li>• Reducing the reoffending rates as established by the National Offender Management Service</li> <li>• Improve the feelings of safety the public have in their neighbourhood</li> </ul>		
7. To develop and implement a business crime strategy	<ul style="list-style-type: none"> <li>• Wide range of business groups identified, met, and consulted with</li> <li>• <b>Business crime strategy developed and published</b></li> <li>• Specific crime reduction objectives and performance measurement agreed</li> <li>• Strategy implementation plan developed by April 2014</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and the Telford Safer and Stronger Business Forum has been established to bring together local businesses</li> <li>• The group have successfully implemented Operation Citadel to tackle and reduce business crime on several Industrial Estates</li> <li>• Dotmailer is an electronic message system which informs members of any ongoing concerns and incidents</li> </ul>	
8. To develop a strategy to empower local communities to actively engage in preventing crime and disorder	<ul style="list-style-type: none"> <li>• Development and implementation of a community empowerment strategy</li> <li>• Number of watch schemes</li> <li>• Number of new watch schemes</li> <li>• Amount of new funding secured for watch schemes</li> <li>• Number of new crime and disorder diversionary schemes</li> <li>• Number of grants provided for crime and disorder diversionary schemes</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and have Multi Agency drop in surgeries held within targeted neighbourhoods</li> <li>• Community Groups have been established in some neighbourhoods to monitor a number of council service standards</li> <li>• Neighbourhood Delivery Groups</li> </ul>	



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	<ul style="list-style-type: none"> <li>• Amount of new funding secured for crime and disorder diversionary schemes</li> </ul>	<p>have developed Action Plans to engage and empower local communities to actively engage in preventing crime and disorder i.e. in adopting the Councils Cooperative values, local residents are trained and empowered to deliver local services such as Voluntary Youth Clubs, other diverse programmes and Crucial Crew</p> <ul style="list-style-type: none"> <li>• Further work is under way in training front line staff in delivering Restorative Justice and developing Neighbourhood Panels to reduce crime and offending</li> <li>• The CSP have a Service Level Agreement with the Probation Trust to more proactively deliver the Community Pay Back Scheme, targeting priority neighbourhoods to improve the local environment</li> <li>• A multi agency partnership has been established to target families with complex needs through the Strengthening Families Agenda</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome £16,000 funding contribution from the PCC towards Community Payback for 2013/2014</li> </ul>
9. To work in partnership to	<ul style="list-style-type: none"> <li>• Increase in the number of reported hate</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and the</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome</li> </ul>

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<p>protect the most vulnerable people in our society</p>	<p><b>crimes</b></p> <ul style="list-style-type: none"> <li>• Solved detection rate for hate crimes</li> <li>• Volume of serious sexual offences (with an aspiration to see an increase in reporting)</li> <li>• Solved detection rates for serious sexual offences</li> <li>• Monitoring of domestic violence incidents and repeat incidents</li> <li>• Development of a process measure to assess the efficiency and effectiveness of the multi agency schemes in place</li> </ul>	<p>CSP partnership in consultation with the Local Safeguarding Board are supporting the Glebe at West Road as the North Hub for supporting victims of sexual offences</p> <ul style="list-style-type: none"> <li>• As part of the ASB reporting line local residents are encouraged to report all incidents. This will be further enhanced by the council's Family Connect Service</li> <li>• The CSP has set aside a small budget to promote Community Cohesion, this fund encourages community groups to celebrate diversity and challenge ignorance. Through this process we are encouraging victims of hate crime to report all incidents. Events supported this year for example were Brookside Big Bang, Diwali and Eid and also the Holocaust Memorial.</li> <li>• Telford &amp; Wrekin Council have committed to becoming a White Ribbon town in 2013, this is underpinning and supporting the work in raising awareness of</li> </ul>	<p>£4,000 funding contribution from the PCC towards the Sexual Assault Referral Centre (SARC) for 2013/2014</p> <ul style="list-style-type: none"> <li>• We would welcome £10,000 funding contribution towards the White Ribbon Campaign for 2013/2014</li> </ul>

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		<p>Domestic Abuse</p> <ul style="list-style-type: none"> <li>• The CSP continues to support the ongoing work in supporting high risk victims through the MARAC process and the Freedom Programme</li> <li>• The CSP have also committed to providing an IDVA service within Telford &amp; Wrekin Council</li> <li>• The CSP have made a major contribution in supporting victims of sexual exploitation by working alongside the Children's Safeguarding Board by mainstreaming services that support victims and raise awareness to CSE</li> </ul>	<p>We would welcome a discussion with the PCC on how we can get a sustainable IDVA Service across West Mercia.</p>
<p>10. To deliver a supportive and effective response to victims and witnesses</p>	<ul style="list-style-type: none"> <li>• Victim satisfaction levels as measured through survey</li> <li>• Improvement in the percentage of people satisfied with the service they received by the Criminal Justice System – as measured by the Victim Support Survey</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and as part of the ASB Unit in Telford &amp; Wrekin Risk Management and Victim Support plans are viewed, assessed and updated on a daily / weekly basis</li> <li>• The CSP use the West Mercia Crime Survey to receive feedback on the services we offer</li> <li>• The CSP also receive regular satisfaction information from the</li> </ul>	

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		Council's Policy & Planning Unit and other local service providers	
11. To work with the Safer Roads Partnership to reduce the number of casualties on our roads	<ul style="list-style-type: none"> <li>• Reduction in the number of people killed or seriously injured</li> <li>• Feedback received by the Police and Crime Commissioner through engagement mechanisms</li> </ul>	<ul style="list-style-type: none"> <li>• We would welcome the PCC/PCP to ensure that we can support this objective. The CSP do not have a direct link with the Safer Road Partnership however work with the Local Policing Teams to reduce the number of casualties on our roads. Council funded CSO's are used as part of the Safer outside School Initiative.</li> </ul>	
12. To meet the requirements of the Strategic Policing Requirement	<ul style="list-style-type: none"> <li>• Number of counter terrorism interventions</li> <li>• Number of Prevent referrals</li> <li>• Number of officers who have completed PSU/firearms training</li> <li>• Number of officers who have completed specialist PSU training as medic or Evidence gathering teams (EGT)</li> <li>• Number of contingency plans and compliance with the review dates of such plans</li> <li>• Number and frequency of tests against planning and assumptions</li> <li>• Monitoring of ongoing operations which are tackling organised crime groups</li> </ul>	<ul style="list-style-type: none"> <li>• We support this objective and the CSP have developed a robust Cohesion Action Plan to combat and develop counter terrorism interventions, this has involved targeting high risk crime groups and individuals.</li> <li>• Current interventions include the development of Supplementary Schools that target low achievers who are at risk of becoming involved in criminal activities</li> <li>• The CSP continue to work and support the Local Police in tackling organised crime groups</li> </ul>	
13. To develop and implement a	<ul style="list-style-type: none"> <li>• Public engagement strategy developed and</li> </ul>	The CSP would welcome a	

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public engagement strategy	implemented by October 2013	discussion with the PCC/PCP in developing this strategy for Telford & Wrekin	