

TELFORD & WREKIN COUNCIL

CABINET – 30 MAY 2013

TELFORD & WREKIN MULTI-AGENCY STRATEGY FOR CARERS 2013 – 2016 – ‘MAKING CONNECTIONS FOR CARERS IN TELFORD AND WREKIN’

REPORT OF ASSISTANT DIRECTOR: CARE & SUPPORT

LEAD CABINET MEMBER – COUNCILLOR ARNOLD ENGLAND

PART A) – SUMMARY REPORT

1. SUMMARY OF MAIN PROPOSALS

1.1 This report details a vision for carers’ services and support in Telford and Wrekin. The draft Telford & Wrekin Multi –Agency Carers Strategy was distributed to a wide range of stakeholders including carers, carer related groups, health and social care providers and voluntary organisations for their consideration and comments.

1.2 The strategy is set within the context of national policy and guidance, but is reflective of local needs captured in the joint strategic needs assessment for carers. The strategy highlights eight key outcomes which are as follows:

- Information, Advice and Support*
- Planning for the Future*
- Promotion of Well Being
- Time for yourself
- Having your say
- Addressing Diverse Needs
- A life outside caring*
- Feeling safe and secure

1.3 Those items marked with an asterisk were considered as the top three outcomes to be addressed following the consultation.

1.4 The final strategy and action plan of implementation is enclosed in Appendix 1.

1.5 The strategy is also programmed to be considered by the Clinical Commissioning Group(CCG) in early June and the Health and Wellbeing Board. Subject to Cabinet, CCG and Health and Wellbeing Board approvals, the strategy will be published and available via the council’s and CCG web sites as well as a number of published copies.

1.6 During the life of this Strategy and the Young Carers Strategy and Action Plan 2012-2015 we will explore the feasibility of developing a single, all age Carers Strategy for carers locally.

2. RECOMMENDATIONS

It is recommended that Members:

2.1 Endorse the Carers Strategy and associated action plan of implementation.

3. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	Do these proposals contribute to specific Priority Plan objective(s)?	
	Yes	<p>Council's priority:</p> <ul style="list-style-type: none"> Improve the health and well-being of our communities and address health inequalities. <p>Health and Wellbeing priority:</p> <ul style="list-style-type: none"> Improve Carer's Health and Wellbeing
	Will the proposals impact on specific groups of people?	
	Yes	Will specifically impact on those people who have caring responsibilities
TARGET COMPLETION/DELIVERY DATE	<p>The strategy covers a period of 2013-2016 and the action plan will support its implementation. The plan will be monitored by the Carers Partnership Board . Milestones detailed within the action plan will be RAG rated and progress reporting will be fed into the Clinical Commissioning Group, Health and Wellbeing Board and the Council.</p>	
FINANCIAL/VALUE FOR MONEY IMPACT	Yes	<p>The Council and CCG currently have a pooled budget arrangement for Carers. This is also known as a section 75 agreement. This is a medium to pool Council and CCG investment into achieving better outcomes for Carers. The total investment in the Pool is £537k for 2013/14.</p> <p>In addition, the Council has within it's base budget around £1.4m which supports services which will have some benefit to Carers. This budget includes £111k which is specific to providing services to Carers and £1.3m is generally available for</p>

		respite and is available to support all client groups and Carers.
LEGAL ISSUES	Yes/No	<p>The Carers and Disabled Children Act 2000 and the Carers (Recognition and Services) Act 1995 [as amended by the Carers (Equal Opportunities) Act 2004] and regulations made thereunder provide carers with rights to assessment ,to be informed about those rights , to services and to direct payments.</p> <p>On 10th June 2008 , the Government published it's policy document "Carers at the heart of 21st-century families and communities" setting out its strategy for carers. This followed "Caring about Carers" published in 1999.</p> <p>"Recognised, Valued and Supported: next steps for the carers strategy" was published on 25th November 2010 setting out 4 years of actions to support the Carers Strategy https://www.gov.uk/government/publications/recognised-valued-and-supported-next-steps-for-the-carers-strategy</p> <p>The Joint Strategic Needs Assessment (JSNA) is required under the Local Government and Public Involvement in Health Act 2007 as amended by the Health and Social Care Act 2012 which came into force on 1st April 2013 , statutory guidance upon which was published in March 2013. http://healthandcare.dh.gov.uk/jsnas-jhwss-guidance-published/</p>
OTHER IMPACTS, RISKS & OPPORTUNITIES	Yes	Carers make a significant contribution to the health and social care economy. Without unpaid carers the financial burden to both health and social care would be significantly increased.
IMPACT ON SPECIFIC WARDS	No	

PART B) – ADDITIONAL INFORMATION

4. INFORMATION

4.1 Background- National and policy context

4.1.1. The National Carers' Strategy published in 2008, has five objectives for carers to be achieved by 2018:

- Recognised and supported as an expert care partner
- Enjoying a life outside caring
- Not financially disadvantaged
- Mentally and physically well; treated with dignity
- Children will be thriving, protected from inappropriate caring roles.

4.1.2. The Coalition Government refreshed this strategy retaining these aims but inserting four priority areas:

- Supporting early self-identification and involvement in local care planning and individual care planning
- Enabling carers to fulfill their educational and employment potential
- Personalised support for carers and those receiving care
- Support carers to remain healthy

4.1.3 In addition the NHS Operating Framework also details specific expectations in relation to its obligations to carers which stipulates that Clinical Commissioning Groups (CCG) are expected to work with councils to develop and promote respite opportunities which reflect the personalisation agenda where carers are able to receive a break away from their day to day carering role.

4.2 Local Policy

4.2.1 Within Telford and Wrekin the local policy has been to support carers and develop service improvements, to increase the level of support offered thereby maintaining carers health and well being. The local strategy "Making Connections for Carers in Telford and Wrekin: 2013 – 2016" is reflective of the national expectations and key priorities while at the same time recognising the local health and wellbeing priorities.

4.2.2 The strategy is supported by an action plan of improvement. Progress against this action plan will be monitored by the Health and Wellbeing Board and supported by the Carers Partnership Board. The Carers Partnership Board is also connected to a vibrant carer's forum and supported by the Carers Contact Centre and is forging links with Patient User Groups linked to General Practices

4.2.3 The Carers Partnership Board is chaired by an independent chair who was previously a family carer. This has established levels of governance, accountability, informal scrutiny and ensured regular and

ongoing communication between family carers, key organisational stakeholders and named officers from both organisations.

4.2.4 The Board has established links to Clinical Commissioning Group governance arrangements through membership of the Health Round Table. The associated benefits of supporting carers as expert partners in care giving is well evidenced within the National Carers Strategy 2008 and refreshed strategy, "Recognised, valued and supported: Next steps for the Carers Strategy" (DoH) 2010.

4.2.5 The local strategy is supported by a pooled budget arrangement (Section 75 agreement) between the Council and T&W Clinical Commissioning Group. In addition overall governance will be monitored through the Health and Wellbeing Board as Carers and their wellbeing are a priority.

4.3 Patient & Public Engagement

4.3.1 The development of the strategy and the action plan of improvement are based on the Joint Strategic Needs Assessment (JSNA). Detailed work has taken place during the first half of 2012/13 to develop a clear statement on Carers within the current JSNA. In producing the above documentation, detailed and ongoing engagement has occurred over the past five years with a range of health and social care providers, carers and other key stakeholders. The evidence is also supported by the Department of Health Survey for Carers, liaison with the Carers Forum, feedback from the Carers Contact Centre and other carers' services

5. IMPACT ASSESSMENT – ADDITIONAL INFORMATION

5.1 An equalities impact assessment has been completed as part of the development of this strategy and no significant issues have been highlighted. The strategy has been progressed in collaboration with key stakeholders and reflects a partnership approach across health and social care economy taking account of national policy and local needs.

6. PREVIOUS MINUTES

6.1 Development of a pooled budget (Section 75 arrangements) for carer services: CB71

7. BACKGROUND PAPERS

Appendix 1- Carers Strategy and action plan

**Report prepared by
Christine Harrison
Service Delivery Manager Commissioning and Contracting
01952 381205**