

Telford & Wrekin Area

Dental data

For routine NHS dental care there are 23 practices including one that provides emergency out of hours access.

The budget for primary care dental services for this area is approximately £10 million for 2013/13 and in the Quarter to June 2013 there were 147 performers (dentists) working in these practices.

Access

Access to dental services is expressed as the number of unique patient identities attending an NHS dentist in the previous 24 months ("24 month access") and between 2006 and 2013 all primary care trusts were required to work to increase access as part of successive NHS Operating Framework requirements. NHS England continues the commitment to ensuring people have a positive experience of care as stated in "Everyone Counts: Planning For Patients 2013/14".

In the Telford and Wrekin area the 24 month access has grown since the 2006 baseline as below.

March 2006 = 87,632

March 2013 = 104,663

This is an increase of 17,031 (19.4%)

The March 2013 figure of 104,663 equates to 62.75 % of the population which compares favourably with the England overall access (56%)

Latest in year data shows a further increase of 388 to June 2013.

Getting an appointment

As part of the GP patient survey conducted by MORI respondents are asked about their success in getting an NHS dental appointment if they had tried to get one in the previous two years.

For respondents in the survey published in June 2013 for the Telford & Wrekin area the following results are reported based on 898 responses:

% of respondents who were successful in getting an appointment 92.8% (England 93%)

Patient satisfaction

Other data provided by NHS BSA Dental Services to June 2013 is based on surveys conducted by them directly with patients who have used NHS dental services over the previous 12 months.

For patients in the Telford & Wrekin area the following results are reported based on 532 surveys returned:

% of Patients satisfied with the dentistry they have received 92.1% (England 92.2%)

% of Patients satisfied with the time they had to wait for an appointment 90.2% (England 87.6%)