

| Audit   | Original Opinion     | Updated Opinion      | Comments   | Status as at 31.03.14   |
|---|----------------------|----------------------|--|---|
| Putting People First – Mainstreaming & Developing Personalisation | Yellow               | Yellow               | Follow up completed in March 2013. No change to grade as insufficient progress evidenced. Further follow up undertaken in December 2013  | Remaining outstanding recommendations to be followed up in new audit of personal budgets during 2014/15 plan  |
| Abacus system & Abacus concerns                                   | Amber Red            | Amber                | Follow up completed in August 2012. Some progress has been achieved but insufficient to change the grading. 2nd follow up undertaken in December also insufficient progress made to change grading. Further follow up/reports to Audit Committee March & September 2013. | Update provided to January 2014 Audit Committee and Chair of the Audit Committee to be updated April 2014. Further update to June 2014 Audit Committee. |
| Planning Application Fees   | Yellow               | Green                | Further follow up completed December 2013  | Completed and satisfactory so now green   |
| Building Control Fees   | Yellow               | Yellow               | Follow up completed December 2013  | Complete but further follow up to be undertaken June 2014.  |
| Telford Tennis Centre   | Amber                | Yellow               | Follow up undertaken and grade changed to yellow.  | Further follow up issued and awaiting response from service area. Has been chased   |
| Network Infrastructure Report                                     | Various – see below+ | Various – see below+ | Follow up completed January 2014   | Majority green and other areas to be followed up in new audits in 2014.   |
| GIS Application   | Yellow               | Green                | Follow up completed December 2013  | Completed and satisfactory so now green   |
| Contract Changes & Waivers  | Yellow               | Yellow               | Follow up completed May 2013. No grade change due to insufficient improvements. Followed up October 2013 & February 2014   | Further follow up to be undertaken July 2014.   |
| Procurement – Contract Monitoring                                 | Yellow               | Yellow               | Follow up due February 2014  | Further follow up to be undertaken in May 2014.   |
| ICT Governance of Projects  | Yellow               |                      | Follow up due January 2014   | Follow up progressing. Update will be provided to the next appropriate Audit Committee.   |

**STATUS ON FINAL REPORTS ISSUED OCTOBER 2011 TO DECEMBER 2013**
**APPENDIX C**

| <b>Audit</b>                            | <b>Original Opinion</b> | <b>Updated Opinion</b>  | <b>Comments</b>  | <b>Status as at 31.03.14</b>   |
|---|-------------------------|-------------------------|--|--|
| Abraham Darby Leisure Centre            | Yellow                  | Green                   | Follow up completed in February 2014.                                  | Completed and satisfactory so now green  |
| IT Service Design                       | Various – see below     | Various – see below     | Follow up due January 2014   | Follow up progressing. Update will be provided to the next appropriate Audit Committee.  |
| Newport Infants School                  | Amber                   | Green                   | Follow up completed January 2014                                       | Completed and satisfactory so now green  |
| Property & Design Help Desk             | Yellow                  | Green                   | Follow up completed September 2013                                     | Follow ups complete and satisfactory so now green.   |
| Car Parking                             | Amber                   | Superceded – see status | Follow up due September 2013 but not undertaken see comment in status. | A new contract has been awarded therefore a review of the outstanding recommendations will be undertaken as part of the procurement / contacts time allocation in the 2014-15 annual plan. |
| Electronic Client Record                | Amber                   | Green                   | Follow up completed.   | Completed and satisfactory so now green.   |
| John Fletcher of Madeley Primary School | Amber                   | Green                   | Follow up completed March 2014   | Completed and satisfactory so now green.   |
| Continuing Health Care & Joint Funding  | Yellow                  | Yellow                  | Follow up completed November 2013                                      | Further follow up currently underway. Update will be provided to the next appropriate Audit Committee  |
| Lightmoor & Reflexions Overpayment      | Work for CFO            |                         | Follow up completed October 2013                                       | Complete but further follow up to be undertaken April 2014.  |
| CareFirst System                        | Yellow                  | Green                   | Follow up completed.   | Completed and satisfactory so now green.   |
| Stirchley Recreation Centre             | Yellow                  | Green                   | Follow up completed February 2014.                                     | Completed and satisfactory so now green.   |
| Homelessness Threshold                  | Yellow                  | Yellow                  | Follow up completed January 2014                                       | Follow up completed but insufficient progress made to change rating. Further follow up to be undertaken June 2014.   |
| ICT Service Desk                        | Yellow                  |                         | Follow up due January 2014   | Follow up progressing. Update will be provided to the next appropriate Audit Committee.  |
| Holmer Lake Primary School              | Yellow                  | Green                   | Follow up completed January 2014                                       | Completed and satisfactory so now green.   |

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|--|-------------------------|------------------------|-----------------------------------|--|
| Disabled Facilities Grants               | Yellow                  |                        | Follow up due January 2014        | Follow up progressing. Update will be provided to the next appropriate Audit Committee.                            |
| High Ercall Primary School               | Yellow                  | Green                  | Follow up completed January 2014  | Completed and satisfactory so now green.   |
| Hollinswood Primary School               | Yellow                  | Green                  | Follow up completed January 2014  | Completed and satisfactory so now green.   |
| William Reynolds Primary School          | Amber                   | Green                  | Follow up completed.              | Completed and satisfactory so now green.   |
| Uniform System                           | Yellow                  |                        | Follow up due January 2014        | Follow up in progress, awaiting response from service area. Have been chased.                                      |
| Remote Working                           | Yellow                  |                        | Follow up due January 2014        | Follow up progressing. Update will be provided to the next appropriate Audit Committee.                            |
| Back Up & Disaster Recovery              | Amber                   | Yellow                 | Follow up completed November 2013 | Follow up completed and moved to yellow. Superseded by new audit.  |
| Transport PIR                            | Amber                   |                        | Follow up due February 2014       | Follow up in progress. Update will be provided to the next appropriate Audit Committee.                            |
| Protocol System                          | Yellow                  | Green                  | Follow up completed February 2014 | Completed and satisfactory so now green.   |
| Deprivation of Liberty Safeguards (DOLS) | Yellow                  | Green                  | Follow up completed December 2013 | Completed and satisfactory so now green.   |
| Local Crisis Resettlement Assistance     | Yellow                  | Yellow                 | Follow up completed February 2014 | Follow up completed but insufficient progress made to change rating. Further follow up to be undertaken June 2014. |
| I World                                  | Yellow                  |                        | Follow up due February 2014       | Follow up progressing. Update will be provided to the next appropriate Audit Committee.                            |
| Postal Arrangements                      | Yellow                  | Yellow                 | Follow up completed March 2014    | Follow up complete and remains yellow with next follow up due December 2014.                                       |
| Telford Snowboarding & Ski Centre        | Amber                   | Yellow                 | Follow up completed February 2014 | Follow up complete and moved to Yellow. Next review September 2014.  |
| Children's Brokerage                     | Yellow                  |                        | Follow up due March 2014          | Follow up progressing. Update will be provided to the next appropriate Audit Committee.                            |

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|-----------------------------------|------------------|-----------------|---|--|
| Asset Register Review             | Amber            | Yellow          | Follow up part of annual General Ledger audit undertaken Feb/March 2014 | Completed as part of General Ledger audit. Yellow.   |
| Moorfield Primary School          | Red              | Amber           | Follow up completed January 2014  | Follow up complete and moved to Amber. Next review June/July 2014.                             |
| Out of Area Children's Placements | Amber            | Yellow          | Follow up completed January 2014  | Follow up complete and moved to Yellow. Next review May 2014.                                  |
| Service User Journey              | Amber            |                 | Follow up due March 2014  | Follow up currently underway. Update will be provided to the next appropriate Audit Committee. |
| Old Park Primary School           | Yellow           | Green           | Follow up completed March 2014  | Completed and satisfactory so now green  |
| Madeley Nursery School            | Yellow           |                 | Follow up due May 2014  |  |
| Lawley Primary School             | Yellow           |                 | Follow up due May 2014  |  |
| Short breaks                      | Yellow           |                 | Follow up due May 2014  |  |

**Network Infrastructure Report Follow Up** + = Various assurances split between the areas of work - Network Infrastructure – **Limited** improved to **Reasonable**; Virus Protection – **Reasonable** improved to **Good**; Data Centre – **Reasonable** improved to **Good**; Wireless Network - **Good**

**ICT Service design** – Various: Strategy – **Reasonable** Service Delivery – **Reasonable**; Capacity – **Limited**