

TELFORD & WREKIN COUNCIL HEALTH & WELLBEING BOARD

24th SEPTEMBER 2014

PHARMACEUTICAL NEEDS ASSESSMENT BRIEFING

REPORT OF: HELEN ONIONS, CONSULTANT IN PUBLIC HEALTH, TELFORD & WREKIN COUNCIL, HITESH PATEL, PHARMACEUTICAL ADVISER, NHS TELFORD AND WREKIN CCG

PART A) – SUMMARY REPORT

1. SUMMARY OF MAIN PROPOSALS

Health and Wellbeing Boards (HWB) have a legal duty¹ to publish revised Pharmaceutical Needs Assessments (PNA) for their area by 1st April 2015. The process requires HWB Board sign-off and a period of public consultation beforehand. This report outlines the approach and process taking place for the PNA refresh in Telford and Wrekin.

2. RECOMMENDATIONS

The Board is requested to endorse the PNA refresh process described in this report.

3. IMPACT OF ACTION

- The PNA, which is part of the wider Joint Strategic Needs Assessment, will be used to make decisions on which services, including public health services, need to be provided by local community pharmacies
- In addition, the PNA will be used by NHS England when deciding if new pharmacies are needed, in response to applications by businesses, including independent owners and large pharmacy companies

¹ Part 2, Regulation 5 of NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

4. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	Do these proposals contribute to a specific HWB Priority	
	Yes	Potentially all Health and Wellbeing priorities can be influenced by the role of community pharmacy as a key provider of primary health care services.
	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	<ul style="list-style-type: none"> Improving the health and wellbeing of our communities and addressing health inequalities
COMMUNITY IMPACT (cont.)	Will the proposals impact on specific groups of people?	
	Yes	Local pharmacy has a key role in providing primary care services within our local communities.
TARGET COMPLETION/DELIVERY DATE	<ul style="list-style-type: none"> ➤ The draft PNA will be prepared to start the 60 day public consultation period on 24/11/2015 ➤ The refreshed PNA will be presented to the HWBB on 11/03/15 and published by the end of March 2015 ➤ See Appendix I for a detailed timeline for the PNA process 	
FINANCIAL/VALUE FOR MONEY IMPACT	No	
LEGAL ISSUES	Yes	<p>Statutory provisions requiring the Pharmaceutical Needs Assessment are outlined in the main body of this report at Part A paragraph 1 and Part B paragraphs 1.1 and 1.2.</p> <p>Further, in addition to adhering to the general principles for an effective consultation process, the consultation (in addition to the content of the PNA) must adhere to the rules set out in the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013.</p>
EQUALITY & DIVERSITY	Yes	There is evidence that community pharmacy has a key role to play in health inequalities as often pharmacies are the first point of call for those requiring support who may not have engaged with other health services.

IMPACT ON SPECIFIC WARDS	No	None – community pharmacies are located throughout the borough.
PATIENTS & PUBLIC ENGAGEMENT	Yes	<ul style="list-style-type: none"> ➤ Public consultation and engagement is a specific requirement of the PNA process. ➤ As part of this a Telford and Wrekin survey of community views on pharmacy services is now live² (see link). The survey runs until 11th October 2014. ➤ The 60 day public consultation on the draft PNA is due to take place between 22/11/14 and 22/01/15.
OTHER IMPACTS, RISKS & OPPORTUNITIES	No	None

² <http://www.elesurvey.co.uk/servlet/survey.PreviewSurvey?surveyId=612244&pwd=3b39&TestMode=Yes&ARGS=-576259144>

PART B) – ADDITIONAL INFORMATION

1.1 Background

- Community pharmacies are a valuable and trusted public health service. The scale of daily contacts with the public means there is real potential to use community pharmacy teams more effectively to improve health and wellbeing and to reduce health inequalities.
- From 1st April 2013, Health and Wellbeing Boards (HWB) in England assumed the responsibility³ to publish and keep up-to-date a statement of the needs for pharmaceutical services of the population in its area, through Pharmaceutical Needs Assessment (PNA).
- PNAs have been used historically by the NHS to make decisions on which NHS-funded services need to be provided by local community pharmacies. Now following transition of public health services to local authorities, PNAs should also be used to assess the contribution of community pharmacies to local public health programmes.
- In addition, PNAs will be used by NHS England when deciding if new pharmacies are needed, in response to applications by businesses, including independent owners and large pharmacy companies. Applications are keenly contested by applicants and existing NHS contractors and can be open to legal challenge if not handled properly.

1.2 Expectations for Health and Wellbeing Boards

- HWBs have a legal duty⁴ to check the suitability of existing PNAs, originally compiled by primary care trusts (PCTs), and publish supplementary statements explaining any changes.
- Each HWB will need to publish its own revised PNA for its area by 1st April 2015. This will require board-level sign-off and a period of public consultation beforehand.
- HWBs need to ensure that the NHS England Area Teams have access to their PNAs.
- Failure to produce a robust PNA could lead to legal challenges because of the PNA's relevance to decisions about commissioning services and new pharmacy openings.

1.3 Key Elements of PNA

- PNAs should include pharmacies and the services they already provide, including dispensing, providing advice on health, medicines reviews and local public health services, such as stop smoking, sexual health and support for drug users.
- PNAs should also consider other services, such as dispensing by GP surgeries, dispensing appliance contractors, and services available in neighbouring HWB areas that might affect the local need for services.

³ Section 128A of NHS Act 2006, as amended by Health Act 2009 and Health and Social Care Act 2012

⁴ Part 2 of National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

- PNAs should examine demographics of the local population, across the area and in different localities, and their health and wellbeing needs.
- PNAs should consider gaps that could be met by providing more pharmacy services, or through opening more pharmacies. It should also take account of likely future needs.

1.4 Refreshing the Telford and Wrekin PNA

The Telford & Wrekin PNA was originally published by the PCT in February 2011. A core group (including the CCG Pharmaceutical Adviser and the Council's Consultant in Public Health and Senior Research & Intelligence Officer) began working on the PNA refresh plan in April 2014. A steering group has been established and will be meeting on a two monthly basis during 2014/15 to ensure that the refreshed PNA is prepared for the Health and Wellbeing Board in March 2015. The group includes representatives from key HWB organisations, including: the CCG, the Council, NHS England Shropshire and Staffordshire Area Team, the Local Pharmaceutical Committee and Healthwatch Telford & Wrekin. The purpose and aims of the Telford and Wrekin PNA Steering Group are to:

- Coordinate the update of the Pharmaceutical Needs Assessment (PNA) in line with current legislation
- Oversee the overall process for updating the PNA within the required timescale
- To agree the statement of the needs for pharmaceutical services in Telford and Wrekin
- To agree and oversee the process for assessing the current provision of pharmaceutical services by pharmacies, appliance contractors and dispensing practices within Telford and Wrekin (and neighbouring areas where appropriate)
- To ensure that accurate maps identifying the premises where services are provided are produced
- To agree and oversee the process required for the statutory consultation with all relevant parties as laid out in the regulations
- To develop a framework for subsequent assessments and supplementary statements
- To take into account any further legislation that may impact on the PNA

The terms of reference of the steering group, which includes the membership, are shown in Appendix I. A timeline has been produced for key milestones in the process, this includes: a public consultation phase and briefing dates for relevant Boards and Committees (see Appendix II).

1.5 Wider links

There is a key requirement for PNAs to be aligned with other plans for local health and social care. The Telford and Wrekin PNA will be strongly aligned to the Health and Wellbeing Strategy and associated priorities and will be an integral part of the wider JSNA process.

The PNA also has relevance to the work of the Better Care Fund and the wider NHS services reconfiguration Futurefit work programme. Specifically, the PNA should support these programmes by defining community pharmacy current and future needs and provision.

2 IMPACT ASSESSMENT – ADDITIONAL INFORMATION

Please see section 4 above for detailed information on impacts associated with this work.

3 PREVIOUS MINUTES

There are no previous minutes – this is the first PNA report to the HWB.

4 BACKGROUND PAPERS

None.

**Report prepared by Helen Onions, Consultant in Public Health
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**Telford and Wrekin Pharmaceutical Needs Assessment
Steering Group Terms of Reference**

1 Membership

Name	Role/Title	Organisation
Helen Onions	Consultant in Public Health (chair)	Telford & Wrekin Council
Paul Thomas	Senior Research & Intelligence Officer	Telford & Wrekin Council
Lynne Deavin	LPC Business Development Officer	Shropshire Local Pharmaceutical Committee
Kate Ballinger	Patient/Public Representation	Healthwatch Telford & Wrekin
Dr A Egleston	Dispensing Doctors Representative	GP Wellington Road, Newport
Ruth Bolderston	Assistant Contracts Manager	Shropshire and Staffordshire Area Team
Jacqui Seaton	Head of Medicines Management	NHS Telford & Wrekin CCG
Manir Hussain	Chair – Pharmacy Local Professional Network	NHS England Area Team
Hitesh Patel	Pharmaceutical Adviser	NHS Telford & Wrekin CCG

2 Reporting and Governance Arrangements

PNA developments will be reported as follows:

- Jacqui Seaton/Hitesh Patel will report to CCG Governance Board
- Manir Hussain/Helen Onions will report to Area Team Primary Care Quality Group
- Manir Hussain will report PNA development to the Area Team
- Helen Onions/Jacqui Seaton/Hitesh Patel will report to the Strategic Commissioning Group and Health & Wellbeing Board
- Kate Ballinger will report PNA development to Healthwatch representatives where necessary

3 Purpose and Aims of the PNA Steering Group

- Coordinate update of the Pharmaceutical Needs Assessment (PNA) in line with current legislation.
- Oversee the overall process for updating the PNA within the required timescale.
- To agree the statement of the needs for pharmaceutical services in Telford and Wrekin.
- To agree and oversee the process for assessing the current provision of pharmaceutical services by pharmacies, appliance contractors and dispensing practices within Telford and Wrekin (and neighbouring areas where appropriate).
- To ensure that accurate maps identifying the premises where services are provided are produced.
- To agree and oversee the process required for the statutory consultation with all relevant parties as laid out in the regulations.
- To develop a framework for subsequent assessments and supplementary statements.
- To take into account any further legislation that may impact on the PNA.

4 Frequency of Meetings / Communications

- The group will meet as deemed necessary (2 monthly). Wherever possible email will be used to communicate ongoing PNA development.
- Through the development phases the Public health lead and Medicines Management lead will coordinate the PNA development.
- Specific meetings around public consultation and formal consultation will be led by the communications team (LA and CCG).
- Other stakeholders will attend meetings only as necessary
- A formal meeting/communication will be arranged to agree a final draft PNA prior to consultation.
- Hitesh Patel will coordinate communication with the LPC during the PNA development. (LPC meeting updates will be scheduled as necessary)
- Hitesh Patel will coordinate communication with Wellington Road Medical Practice, Newport during the PNA development.
- Public engagement and consultation will be coordinated with support from Healthwatch Telford & Wrekin and local CCG patient group representatives.

5 . Conflicts of interest

Member	Conflict of interest
Helen Onions	None
Paul Thomas	None declared
Lynne Deavin	LPC Business Development Officer representing interests of all community pharmacies in Telford and Wrekin.

	No financial interest in any community pharmacy in Telford and Wrekin.
Kate Ballinger	None declared
Dr A Egleston	Dispensing doctor practice representative from Wellington Road Medical Practice, Newport.
Ruth Bolderston	None declared
Jacqui Seaton	None
Manir Hussain	None declared
Hitesh Patel	Brother (Mr Yogesh Patel) is current owner of Lawley Pharmacy, Lawley Bank, Telford. No financial interest in Lawley Pharmacy.

