

TELFORD & WREKIN COUNCIL

**JOINT SHROPSHIRE AND TELFORD
& WREKIN JOINT HEALTH OVERVIEW
AND SCRUTINY COMMITTEE**

DATE 29th SEPTEMBER 2014

REPORT TITLE

**Review of the Modernisation of Mental Health Services in Shropshire
and Telford and Wrekin**

**REPORT OF South Staffordshire and Shropshire Healthcare NHS
Foundation Trust and Shropshire and Telford AND Wrekin CCGs**

1.0 PURPOSE

The purpose of the report is to describe and highlight the findings of the review of the Business Case for the modernisation of Mental Health Services in Shropshire and Telford and Wrekin which was approved in 2011

.Specifically whether the model described in the business case was implemented

Whether the modernisation process delivered the change and benefits assumed

And finally what should be the next steps in the continuing modernisation of services

2.0 RECOMMENDATIONS

The Joint HOSC are asked to receive and debate the report

And to be assured that the two local commissioners and the Trust are seeking continuous improvement in the delivery of mental health services in Shropshire and Telford and Wrekin

3.00 SUMMARY OF REPORT

The review has found that

Community services have been successfully implemented with the crisis resolution and home treatment teams meeting with particular success in reducing reliance on hospital admissions

The service is operating within a substantially reduced bed capacity and is experiencing no difficulties following the temporary closure of Castle Lodge in September 2013

Length of stay has been reduced through more therapeutic staffing levels and the successful delivery of revised community models of care

The project to design, construct and operationally commission the Redwoods Centre was highly successful and has delivered an award winning inpatient facility that is recognised as its best in class

4.00 Further areas for Improvement

However the review has also found areas that require further improvement and action

Variations in levels and focus of community activity across the two CCG populations

Higher levels of bed usage in Shropshire, linked to differences in community services

An increasing use of Psychiatric Intensive Care, particularly for Telford and Wrekin Patients, which is as yet unexplained

Suggestions for the alternative use for Castle Lodge

Continuing referrals to out of area providers because of a capacity issues within the county

A length of stay for inpatient services that is higher than targeted within the FBC for both commissioners and a particular issue for older adults in Shropshire

Bed occupancy levels that are higher than the local target and significantly above national expectations

5.0 Scope and Exclusions

Unless otherwise stated the baseline year against the change is assessed is the 12 month period August 2008 to July 2009, as used in the FBC. The comparator year, which is used to treat success, is the full financial year April 2013 to March 2014

The report does not analyse

The improving access to psychological therapies (IAPT) and rapid access , interface and discharge (RAID) services as both were introduces as service developments following the FBC approval

And the substance misuse service (spruce ward) and section 136 suite which are subject to separate reviews and were not specific elements of the FBC.

6.00 Next Steps

The review Team believes that there is substantial and compelling evidence that the modernisation proposals have been implemented and that the principal benefits have been realised.

There are however opportunities for further improvement and these will be

To further analyse community activity and the variations that exist

To meet the plan in relation to Occupied bed days

To analyse and manage the increasing trend for Telford and Wrekin use of PICU

To identify a preferred option for Castle Lodge, with consultation to take place

Support the delivery of key aims in the Future fit proposals

Continued attention aimed at minimising, ideally eliminating out of area referrals

7.00 Legal Implications

None

8.00 Financial implications

None

Report prepared by:

Andrew Hughes on behalf of the Trust, Paul Cooper Shropshire CCG and Zena Young Telford and Wrekin CCG