

TELFORD & WREKIN COUNCIL

CABINET - 13th NOVEMBER 2014

HOMELESSNESS STRATEGY

REPORT OF: ASSISTANT DIRECTOR FOR FAMILY & COHESION SERVICES

LEAD CABINET MEMBER – CLLR CHARLES SMITH

PART A – SUMMARY REPORT

1. BACKGROUND

- 1.1 The Council has a statutory duty to support priority homeless people. In addition, the Council recognises the need to support non-statutory homeless people into sustainable housing.
- 1.2 The Homelessness Strategy was approved by Cabinet in September 2013; however, Cabinet requested that a further consultation period, alongside the implementation of the strategy, should be undertaken with non statutory and statutory providers (Stay, LIFE, Maninplace, KIP, Wellington YMCA, West Mercia Police, Wrekin Housing Trust, Sanctuary House, Homeless Link and Bromford), prior to the strategy being formally adopted.

2. RECOMMENDATIONS

- 2.1 That Cabinet adopt the Homelessness Strategy in light of the consultation.**
- 2.2 That Cabinet notes progress being made on the Strategy which is summarised in the action plan contained within Annex 1 of this report.**

3. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	Do these proposals contribute to specific Priorities	
	Yes	<ul style="list-style-type: none">• Regenerating those neighbourhoods in need and work to ensure that local people have access to suitable housing• Putting our children and young people first• Improving local people's prospects through education and skills training• Protecting and supporting our vulnerable children and adults• Improving the health and wellbeing of our communities and address health inequalities
	Will the proposals impact on specific groups of people?	

	Yes	Protecting and supporting our vulnerable children and adults.
TARGET COMPLETION/ DELIVERY DATE		If approved the recommendations in this report and actions within the Homelessness Strategy will be delivered by the end of 2016. Annual progress reviews will also be carried out.
FINANCIAL/ VALUE FOR MONEY IMPACT	Yes	<p>The financial implications of implementing the strategy were set out in the report to Cabinet in September 2013. The actions proposed in the Homelessness Strategy include a combination of actions some funded from revenue and some from capital funding. A number are proposed to be delivered or have already been delivered from within existing staff resources and therefore from existing revenue budgets, or from partner resources. However, to meet demand for the Housing Options service, two 24 month fixed term posts will be appointed at a cost of £47k per annum, the funding for these posts is one off funding and can not meet a continuing higher level of demand. A number of schemes are completed or are already in progress and where issues are identified they are included within current financial monitoring reports. One development identified as having a potential revenue cost implication is still being reviewed, this is in Aim 3 and is the possibility of developments to the Gypsy and Travellers Service following the consultation in 2013. Until this review is concluded and proposals put forward it is not possible to comment on the financial implications.</p> <p>A number of capital infrastructure developments have happened, are in progress or are proposed. For some the funding is determined but some are still subject to business case or review development and funding is yet to be sourced. Once considered these will either be subject to further reports or managed from within existing approvals or partner funding.</p> <p>The future of any of the proposals, revenue or capital funded, will be subject to the scrutiny of funding proposals as part of the determination of future capital or revenue budget strategy.</p> <p>Therefore, by adopting the strategy there are no additional budgetary implications which need to be considered which have not been addressed through the current reporting framework.</p> <p>RP-3rd October 2014</p>
LEGAL ISSUES	Yes	In addition to the existing statutory duties to respond to homelessness the introduction of the Homelessness Act

		<p>2002 imposed a new obligation upon local authorities to carry out Homelessness Reviews and thereafter develop strategies to prevent homelessness from occurring.</p> <p>The development of a Homelessness Strategy is a statutory requirement and the Act requires that homelessness strategies must be kept under review and renewed at least every five (5) years.</p> <p>The Homelessness Strategy for the Borough of Telford and Wrekin has been produced in accordance with the Homelessness Act 2002, statutory guidance and good practice guidance.</p> <p>The extended period of consultation recommended by Cabinet means that the Authority has likely complied with its duty to consult with all such public or local authorities, voluntary organisations and other persona as they consider appropriate.</p> <p>The Authority is required to make a copy of its Homelessness Review, the Homelessness Strategy and any associated documentation available for inspection, without charge, by members of the public, and to provide (on payment of a reasonable charge if it wishes) a copy of such documents.</p>
OTHER IMPACTS, RISKS & OPPORTUNITIES	Yes	Working co-operatively with our partners and the voluntary sector creates opportunities to enable us to provide a co-ordinated approach to delivering services, to effectively tackle and reduce the risk of homelessness in Telford and Wrekin.
IMPACT ON SPECIFIC WARDS	No	Borough-wide impact

PART B – ADDITIONAL INFORMATION

4. INFORMATION

- 4.1 The Homelessness Strategy sets out how the Council will work with partners to **prevent and tackle statutory and non statutory homelessness**, including eliminating the need for rough sleeping. It identifies the following aims and priority actions over the next three years and set out how they will be achieved.
- Prevention Services to have responsibility for the development of a suite of services, including advice and support, to reduce the number of people becoming homeless and address the needs of those that are.

- Development, Business & Employment to take over responsibility for managing all property aspects of delivering the Homelessness Strategy, including for example negotiating leases and managing repairs and maintenance.
- The strategy concentrates on meeting the temporary housing needs of service users with property solutions being brokered by Development, Business & Employment Services working with private sector partners using a “Social Letting Agency” type model.
- Meeting the Council’s statutory duty to accommodate Gypsies and Travellers, in particular the need for transit and tolerated sites and the need to increase the size of existing sites to meet need.

4.2 Cabinet approved the draft Homelessness Strategy 2013-2016 on 19th September 2013 and agreed a further period of consultation with a final report being brought back to Cabinet for approval. Further consultation was undertaken with Maninplace, KIP, Stay, YCMA, private and registered landlords and the Scrutiny Management Board on 15th November 2013. The Board and partners welcomed the improvements that had been made working collaboratively with partner organisations which was affirmed by providers attending the meeting, and commended the Council’s approach in recognising the needs of both statutory and non-statutory homeless and these comments were reflected in the Board’s response to the Strategy.

4.3 Significant progress has been made through the delivery and implementation of the action plan (Annex 1); overseen by the Homelessness Task Force, and moving forward this will be overseen by the Homelessness Partnership. The four key achievements to date are:

- The launch of Telford Housing Options Tool, which has replaced the Wrekin Housing Trust’s Choose Your Home Scheme and went live on 7th July 2014.
- The development of a gypsy and traveller transit site in Snedshill which has significantly reduced the number of unlawful encampments across Telford and Wrekin.
- The commencement of works to extend the existing permanent gypsy and traveller site at lodge Road in Donnington Wood, following approval of £1.75m of funding from Homes & Communities Agency. The development of the Foyer which will be called ‘The Woodlands’ which is a 16 unit accommodation targeting 16-25 year olds with complex needs and will be offering 24/7 support.
- The phasing out of use of Bed and Breakfast for emergency accommodation.

4.4 The Homelessness Partnership will continue to work in collaboration to ensure the needs of all people presenting are being met to ensure sustainable tenancy and reduce the number of people presenting.

5. FINANCIAL AND LEGAL IMPLICATIONS

Please see financial comment above.

6. **PREVIOUS MINUTES**

Cabinet report 19th September 2013

7. **BACKGROUND PAPERS**

- Cabinet report presented 25th July 2013 entitled 'Acquisition of land at Donnington Wood and Snedshill' which gained approval for plans to address the accommodation needs of the Gypsy and Traveller community.
- Cabinet report presented 19th September 2013 'Bringing Empty Properties back into Use and Tackling Rogue Landlords.'
- Cabinet Report presented 19th September 2013 Homelessness Strategy

Report prepared by Jas Bedesha, Service Delivery Manager Cohesion Services

Annex 1 – Homelessness Strategy Action Plan

Homelessness Strategy Action Plan V1				
		Aim 1	Aim 2	Aim 3
RAG rating	complete	7	14	11
	on schedule	6	3	1
	In progress	6	9	4
	behind schedule	0	0	0
Total number of actions		16	26	17
Aim 1	Prevent homelessness in Telford and Wrekin			
Aim 2	Have appropriate housing pathways, including advice and support for homeless households in Telford and Wrekin			
Aim 3	Meet statutory duty to accommodate Gypsy, Romani and Traveller Community			

Aim 1: Prevent homelessness in Telford and Wrekin									
Action Number	Action	Completion date	Lead	Resources (within existing / to source)	Performance indicators (link to a performance framework)	Success criteria	Date progress updated	Progress	RAG rating
1a	Provide a Single Referral and Access Point and Single Assessment Tool for all people who present themselves as homeless								
i	Develop a Single Referral and Access Point	Apr-14	Cohesion Services – T&WC (coordinate with partners)	Within existing	Number of all homelessness presentation presented		26.08.2014	This is now part of Southwater 1.	complete
ii	Develop a Single Assessment tool	Apr-14	Cohesion Services – T&WC (coordinate with partners)	Within existing	Single assessment tool that identifies need and provides tailored support packages		26.08.2014	The Housing Options Tool is up and running.	complete
iii	Improve access to employment and training for homeless people	Dec-14	Jas Bedesha and Bromford Housing	Within existing	To be developed as part of the consultation		15.09.2014	Meetings have begun with THRIVE to put in a package of support for tenants to manage their own tenancy more efficiently that will develop their skills to access employment and training.	In progress
iv	Seek to identify funding sources across a range of partnerships and emerging opportunities throughout the life of the strategy.	Ongoing	Homelessness Partnership (T&WC and partners)	Within existing	Identify funding sources across a range of partnerships		26.08.2014	Ongoing	complete
v	Review the local partnership performance monitoring arrangements:	Apr-14	Jas Bedesha	Within existing	Develop a performance monitoring framework for the Homelessness Partnership		May-14	The strategy is in place.	complete
	- Identify gaps in strategy information							The strategy is in place.	complete
	- Set up appropriate mechanisms to capture and report this data in the future							The strategy is in place.	complete
	- Develop a partnership performance management framework to enable a coordinated evaluation of all homelessness in Telford and Wrekin (both statutory and non statutory)							A performance monitoring framework is in place and is being further developed. This will also provide qualitative information as well as quantitative.	on schedule
vi	Develop revised Council Housing Allocation Policy.	Nov-14	Chris Winter	Within existing	Ensure clear pathway and procedures back in to Social Housing			Initial scoping exercise completed. Initial policy being drafted.	on schedule
1b	Commission and monitor a range of support services for vulnerable groups								
i	Map and scope the support services available to vulnerable groups	Apr-14	All housing and support providers	Within existing	Monitored through the Homelessness Partnership			THRIVE is in place.	complete
ii	Develop and implement briefings to front line staff and partners to raise awareness and understanding of the support services available and how to access them	ongoing	Jas Bedesha	Within existing	Monitored through the Homelessness Partnership			Part of the restructure and once implementation of the above. Briefing notes will be completed following each Homelessness Partnership Meeting to share with all agencies/practitioners.	In progress

iii	Carry our refresher training to enable the Housing Options team to deliver mortgage rescue, debt advice and counselling to households facing financial difficulties.	ongoing	Cohesion Services, T&WC	Within existing	Monitored through the Homeslessness Partnership		Part of the restructure and once implementation of the above. Training in place	In progress
iv	Improve coordination of service for older people experiencing homelessness	ongoing	Karen Evans	Within existing	Monitored through the Homeslessness Partnership		Adult Joint Allocation Panel - draft protocol awaiting sign off. Develop Joint Allocation Panel - awaiting sign off Partnership to sign off at first meeting.	on schedule
v	Develop multi-agency services to help people with a learning disability	ongoing	Deb Williams	Within existing	Monitored through the Homeslessness Partnership		Adult Joint Allocation Panel - draft protocol awaiting sign off. Develop Joint Allocation Panel - awaiting sign off Partnership to sign off at first meeting.	on schedule
vi	Work in partnership to achieve targets around supporting all vulnerable households to live independently	Every meeting	Homeslessness Partnership (T&WC and partners)	Within existing	Monitored through the Homeslessness Partnership		Developing a tenant ready pack. Sign off at first meeting.	on schedule
vii	Improve opportunities for service users to influence the services they receive	Every meeting	Homeslessness Partnership (T&WC and partners)	Within existing	Monitored through the Homeslessness Partnership		Standing agenda items: - Voice of Service Users	on schedule
	complete							
	on schedule							
	In progress							
	behind schedule							

Aim 2: Have appropriate housing pathways, including advice and support for homeless households in Telford and Wrekin

Action number	Action	Completion date	Lead	Resources (within existing / to source)	Performance indicators (link to a performance framework)	Success criteria	Date progress updated	Progress	RAG rating
2a. Priority Action 2a: Establish sustainable pathways for all homeless people from temporary accommodation into sustainable tenancies and discharge the Council's homelessness duty.									
i	Enhance current prevention and housing support schemes to all council and partner housing related services	ongoing	Family & Cohesion, Commissioning Services T&WC	Within existing	Monitored through the Task Force		28.08.2014	Prevention Grant in place	complete
ii	Review the business case for purchasing new premises using a combination of capital received from sales and additional funds so as to maximise the effectiveness of the portfolio	ongoing	Sue Millward, Surveyor, Regeneration & Investment Team	To be reviewed	Monitored through the Task & Finish Group - Chaired by Sue Millward		16.09.2014	The Surveying Department have started liaising with the private sector to acquire properties that will meet the Council's need in discharging duty from temporary accommodation.	In progress
iii	Consider conversion of two of the existing 3 bed Council owned accommodation into house shares and or Houses of Multiple Occupation	Apr-14	Sue Millward, Surveyor, Regeneration & Investment Team	Within existing	Monitored through the Task Force		28.08.2014		complete
iv	Review privately leased in properties and look to hand back those which are in poor condition or subject to uncooperative landlords	Apr-14	Sue Millward, Surveyor, Regeneration & Investment Team	Within existing	Monitored through the Task Force		28.08.2014	Service Level Agreement is in place.	complete
v	Consider purchasing housing from the Wrekin Housing Trust, bringing these properties up to standard to deal with the rise in demand due to the Welfare Reforms.	Apr-14	Sue Millward, Surveyor, Regeneration & Investment Team	To be considered by A&P	Monitored through the Task & Finish Group		28.08.2014		In progress
vi	Carry out alterations to accommodation currently used for victims of domestic abuse to improve efficiency and enable the Council to meet its objectives in providing support to non statutory homeless persons, together with emergency facilities and will create additional one bed roomed accommodation in North Telford	Apr-14	Sue Millward, Surveyor, Regeneration & Investment Team	Within existing	Monitored through the Task Force		28.08.2014		In progress
2b Enhance provision to accommodate young people									
i	Develop a 16 unit supported accommodation and 8 units of first stage move on accommodation for young people with complex needs	2015	Bromford Housing Association and STAY	Government funded	Partnership steering group		28.08.2014	Contract in place and provision in Woodside.	complete
ii	Develop a Young Persons Hub, where young people can go and discuss housing issues and get advice and assistance	2015	Bromford Housing Association and STAY	Partnership Resources	Partnership steering group		28.08.2014	Contract in place and provision in Lightmoor	complete
iii	Develop a 12 unit accommodation for young people	2015	Sanctuary Housing Association	Partnership Resources	Partnership steering group		28.08.2014	Contract in place and provision in Lightmoor	on schedule
iv	Develop additional units of temporary accommodation within the councils current facilities for young people	Apr-14	Sue Millward, Surveyor, Regeneration & Investment Team	Within existing	Monitored through the Task Force		28.08.2014	In place but not successful so under review	complete

v	Develop a programme of life skills activities to promote independence for young people	ongoing	Cohesion Services, T&WC	Within existing	Monitored through the Task Force		28.08.2014	Programme in place. Youth Innovation Team Leader has is being recruited to	on schedule
vi	Develop work with the private sector to provide additional units of accommodation in response to the WM Framework for 16/17 year olds, and this increasing demand in relation to 16-25 year olds.	Dec-14	John Green, STAY	Partnership Resource	Partnership steering		28.08.2014	They are looking to gain HCA. Once this has been gained this can progress. (Application has been submitted; awaiting response)	In progress
2c	Develop a social lettings model and Landlord Accreditation Scheme to help people into private rented sector tenancies								
i	Create a Social Lettings Agency managed by the Council to provide affordable, good quality accommodation that meets statutory and non-statutory homelessness requirements	Apr-14	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014	In place - Coordinator appointed. Landlord accreditation scheme started.	In progress
ii	Develop a Landlord Accreditation Scheme in consultation with partners and private landlords	Apr-14	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014	In place - Coordinator appointed. Landlord accreditation scheme started.	In progress
iii	Set up a virtual advice point (one stop shop) for landlords to get help and advice. As part of this one stop shop we will:	Apr-14	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014	In place in Wellington	complete
	<ul style="list-style-type: none"> Continue to work with landlords and tenants to reduce rent arrears in the Borough 	Ongoing	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014		complete
	<ul style="list-style-type: none"> Continue to work with landlords and tenants to guide them through the possession process and ensure the correct legal framework is adhered to 	Ongoing	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014		complete
	<ul style="list-style-type: none"> Continue to work with landlords and tenants guiding them through the process of claiming housing benefit, discretionary housing payments, overlap payments and safeguarding, ensuring sustainable tenancies in the borough 	Ongoing	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014		complete
	<ul style="list-style-type: none"> Continue to support landlords when their property is abandoned, ensuring correct surrender allowing the property to be brought back into use 	Ongoing	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014		complete
	<ul style="list-style-type: none"> Continue to support landlords to set up tenancies ensuring inventories, agreements and rent books are correct and appropriate records are kept 	Ongoing	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014		complete

iv	Review the business case for converting the house in Dodmoor Grange into a House of Multiple Occupancy	Apr-14	Tim Moore, Commissioning Specialist, Commissioning (Children & Families and Transport)	To be reviewed	Monitored through the Task Force		28.08.2014	Business case being developed.	In progress
v	Develop a crash pad to accommodate 18 to 65 year olds into emergency accommodation	Apr-14	Tim Moore, Commissioning Specialist, Commissioning (Children & Families and Transport)	Capital investment sourced	Monitored through the Task Force		28.08.2014	Business case being developed.	In progress
2d	28.08.2014								
i	Establish a 'first point' response for non-statutory homeless people to be accommodated.	Ongoing	Maninplace	Partnership funding	Monitored through the Task Force		28.08.2014	In place	complete
ii	Establish and implement an Offender Protocol which will support homeless offenders into accommodation	ongoing	Integrated Offender Management Steering Group	Partnership funding	IOM steering group		28.08.2014	in place	complete
2e	Work with Private Landlords to bring derelict properties back into use								
i	Encourage owners of empty properties to bring their properties back into use and rented under the bond scheme or temporary accommodation	Ongoing	Toni Keever, Home Improvement Team leader, Regeneration & Investment	Within existing	Monitored through the Task Force		28.08.2014	A report to Scutiny was presented in May 2014.	In progress
2f	Work with local Registered Providers (RPs) (through the Council's Allocation Policy and Tenancy Strategy) to help local people to access and retain affordable housing and to make best use of the Borough's housing stock.								
i	Develop Council Tenancy Strategy.	Nov-14	Chris Winter, Development, Business & Housing, T&WC / Family & Cohesion service – T&WC	Within existing	Monitored through the Task Force		28.08.2014	Part of the allocation policy	on schedule
	complete								
	on schedule								
	In progress								
	behind schedule								

Aim 3: Meet statutory duty to accommodate Gypsy, Romani and Traveller Community

Action Number	Action	Completion date	Lead	Resources (within existing / to source)	Performance indicators (link to a performance framework)	Success criteria	Date progress updated	Progress	RAG rating
3a Priority Action 3a: Develop a strategic plan identify appropriate locations that meet the needs of the Gypsy, Romani and Traveller community									
i	Develop local policy to respond to national requirements to manage Gypsy, Romani and Traveller sites	Jul-13	Development, Business and Housing – T&W Council / Family & Cohesion service – T&WC	Within existing	Monitored through the Task Force		28.08.2014	in place	complete
ii	Develop plans for an extension of Gypsy, Romani and Traveller site at Donnington to assist with bid for HCA funding.	Sep-14	Development, Business and Housing – T&W Council	Within existing	E.g. Reduction in the number of unlawful encampments		28.08.2014	Contract out for tender, work starting September 2014.	on schedule
iii	Develop and submit bid to secure partnership funding to develop site.	End of April 2013	Asset & Property Management, T&WC	Funding secured, planning permission pending.	Monitor through the Homelessness Partnership.		28.08.2014	Successful	complete
iv	Identify and procure land within the borough to meet interim needs of the Gypsy, Romani and Traveller Community.	End Sept 2013	Asset & Property Management, T&WC	Land identified for a temporary tolerated transit site. Pending planning permission	Monitor through the Homelessness Partnership.		28.08.2014	Site open.	complete
v	Explore future Gypsy, Romani and Traveller site locations to meet the long term needs of this community.	2018	Asset & Property Management, T&WC	Need has been identified through the "Shaping Places Strategy".	Monitor through the Homelessness Partnership.		28.08.2014	Part of the Shaping Places strategy	complete
vi	Work with the Gypsy, Romani and Traveller Community to expand sites and facilities on land which they already own.	Ongoing	Asset & Property Management, T&WC	Funding secured, planning permission pending.	Monitor through the Homelessness Partnership.		28.08.2014	Complete	complete
3b Establish a programme of support to address health and wellbeing and educational needs of Gypsy, Romani and Traveller community									
i	Deliver European Funded project 'Springboard' to deliver current training, review and expand the programme to the Gypsy, Romani and Traveller Community.	End Dec 2013	Andy Cooke	Within existing	Monitor through the Homelessness Partnership.		28.08.2014		complete
ii	Complete formal consultation with the Gypsy, Romani and Traveller Community	End Sept 2013	Community Engagement, Equality and Action – T&WC	Within existing	Monitor through the Homelessness Partnership.		28.08.2014		complete

iii	Use feedback from 2013 consultation exercise to inform future service provision	Ongoing	Family & Cohesion service – T&WC	TBC	Monitor through the Homelessness Partnership.		28.08.2014		complete
iv	Raise awareness within the community regarding the health and well being services and facilities available within the borough	Ongoing	Gypsy & Traveller Officer	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	Developed as part of the Cohesion restructure. In place.	complete
v	Work with the Gypsy, Romani and Traveller Community to encourage their participation in sport and leisure activities	Sep-14	Andy Cooke	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	Work in place Gypsy Liaison Officer has been appointed to.	on schedule
3c Priority Action 3c: Work with the wider community and the Gypsy Traveller community to improve the understanding of the different cultures and needs									
i	Continue to raise public awareness of the needs and cultural lifestyles of the Gypsy, Romani and Traveller Community	Ongoing	Michael Benting - Gypsy & Traveller Officer	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	Cultural awareness leaflet completed.	in progress
ii	The Council will continue to be represented at the One Telford Safer Stronger Businesses meeting which is made up of local businesses. The challenges those local businesses and the Gypsy, Romani and Travellers face will be reviewed at this meeting to identify positive solutions for both. This is also an opportunity to raise awareness of the Gypsy, Romani and Traveller culture and traditions.	Ongoing	Family & Cohesion services – T&WC	Within existing	Monitor through the Homelessness Partnership.		28.08.2014		complete
iii	Explore ways to encourage the Gypsy, Romani and Traveller Community to participate in community wide events and discussions around local decision making.	Ongoing	Gypsy & Traveller Officer	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	GRT working group to be re-established.	in progress
iv	Continue to offer support, advice and guidance to local residents who raise any challenges that they may be facing whilst living in the same area.	Ongoing	Gypsy & Traveller Officer	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	GRT working group to be re-established.	in progress
v	Deliver awareness raising session to community groups to improve the understanding of the different cultures and needs	Ongoing	Gypsy & Traveller Officer	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	Started but further work to be completed. GHT group will lead on this work .	in progress
vi	Identify measures which demonstrate the prevention of anti-social behaviour and cohesion in the community and develop further work to respond to issues raised.	Mar-14	Gypsy & Traveller Officer	Within existing	Monitor through the Homelessness Partnership.		28.08.2014	Transferred service to be part of Community Safety.	complete