

TELFORD & WREKIN COUNCIL

HEALTH & WELLBEING BOARD – 11th MARCH 2015

UPDATE ON THE HEALTH & WELLBEING BOARD PRIORITY:

SUPPORTING PEOPLE TO LIVE INDEPENDENTLY

REPORT OF: LAURA THOROGOOD, TEAM LEADER, COMMISSIONING (VULNERABLE PEOPLE).

**LEAD CABINET MEMBER – CLLR ARNOLD ENGLAND
PRIORITY LEAD - CLLR JACQUI SEYMOUR**

PART A) – SUMMARY REPORT

1. SUMMARY OF MAIN PROPOSALS

This report provides an update of progress being made towards the local HWBB priority of Supporting People to Live Independently. The focus for the report is four strands of work which will align to drive this priority but are also critical to Care Act 2014 (“the Act”) compliance and responding to the current financial climate.

- Wellbeing and Prevention Strategy: sets out our local approach to promoting wellbeing and independence across the continuum of need. A universal offer of services will aim to prevent need from developing in the first place. Where needs do develop, provision will be arranged with a view to reducing and delaying that need, seeking community based solutions wherever possible.

In the first instance Adults are the focus for our strategy, driven primarily, by the requirements of the Act. However locally we recognise the benefits of an all age approach to wellbeing and prevention and as such the strategy will be extended to incorporate children and families. This will allow us to remove duplication from the system but more importantly set out a more cohesive approach to transition from children’s into adult’s services.

- Adult Social Care Commitment Statement: sets out the Local Authority approach to the delivery of an adult social care system that has the promotion of independence at its heart.
- Market Position Statement (MPS): forms the basis of ongoing Local Authority dialogue with the voluntary sector and independent care providers. It will shape the market in line with the Wellbeing and

Prevention Strategy and in line with the principles of outcomes based commissioning.

- Information and Advice Strategy: sets out outcomes that we are seeking to achieve and how we will drive the delivery of good and effective information and advice, critical to supporting people to live independently.

2. RECOMMENDATIONS

- 2.1 Board Members note the update and acknowledge progress since receipt of the last Board report on this priority.
- 2.2 Board Members provide feedback and comment on the following three draft proposed documents as part of the wider consultation process:

Wellbeing and Prevention Strategy (Appendix 1)
Adult Social Care Commitment (Appendix 2)
Information and Advice Strategy (Appendix 3)

3. IMPACT OF ACTION

The four strands of work detailed in this report will make a significant contribution to driving forward the HWBB priority of Supporting People to Live Independently by providing clear high level messages about a preventative approach which will underpin everything we do.

The Adult Social Care Commitment Statement sets out a clear rationale for future service reviews and restructures whilst forming the blueprint for a change in mindset required by all stakeholders to drive this agenda forward.

The MPS communicates our intentions to the voluntary sector and independent providers thereby allowing us to arrange services that help prevent people developing needs for care and support or delay people deteriorating such that they would need ongoing care and support.

Our Information and Advice Strategy represents a joined up and cohesive approach allowing us to maximise existing resources, remove duplication and provide a service that that can make a significant contribution to promoting independence.

Together these actions will make a difference by promoting independence and thereby managing demand away from high cost services.

4. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	Do these proposals contribute to a specific HWB Priority	
	Yes	Supporting People to Live Independently
	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	Vulnerable Children and Adults Health and Wellbeing Children and Young People
	Will the proposals impact on specific groups of people?	
Yes	<p><u>Age and Disability:</u> The documents referred to within this report support the delivery of a fair system of social care where the resources that are offered, relate to the level of assessed needs that an individual may have.</p> <p><u>Deprivation:</u> Contributions towards the cost of care will clearly relate to an individuals ability to pay.</p> <p><u>All protected characteristics:</u> The policies which support the system of Adult Social Care will promote equality of opportunity and maintain parity in access to services, challenging inequalities where they exist.</p> <p>Wellbeing will be promoted through the development of universal services which provide something for everyone.</p>	
TARGET COMPLETION/DELIVERY DATE	1 st April 2015	
FINANCIAL/VALUE FOR MONEY IMPACT	Yes	<p>Adult Social Services expenditure equates to 30% of the Council's net budget.</p> <p>The Council has faced significant reductions in funding since 2010 and has made ongoing savings of £70m</p>

		<p>per year to date.</p> <p>Locally there was no reduction in overall spend on adult services through to the end of 2013/14. Whilst some savings have been made since then this has been done in ways to protect services to clients as much as possible.</p> <p>The Council's 2015-16 budget strategy identifies further savings of £9.4m of which £2.691m relates to Adult Social Services.</p> <p>Whilst additional monies of £738k have been allocated to the Council for Part 1 of the Care Act to be implemented on 1st April 2015 there remains a risk that when actual activity arises this may prove insufficient and this will need to be kept under close review. In addition the Government have indicated an amount of funding within the Better Care Fund for the Care Act of £409k which can only be made available if savings from reduced admissions can be realised.</p> <p>The 4 strands of work contained within this report provide a framework within which the required cost improvement proposals will be delivered.</p>
LEGAL ISSUES	Yes	<p>The Health and Social Care Act 2012 ("HSCA") sets out the government's reforms to the National Health Service in England, including the abolition of Primary Care Trusts , whose commissioning functions transferred to GP consortia Clinical Commissioning Groups ("CCG's") from 1 April 2013. The HSCA amends the National Health Service Act 2006 ("NHSA") to include CCGs in the definition of NHS bodies able to enter into section 75 Agreements. Reference is made in the report to</p>

	<p>the Better Care Fund (section 1.2 of this report). The Better Care Fund (“BCF”) for 2015-2016 will be managed under a new BCF s75 Agreement.</p> <p>The purpose of the BCF s75 Agreement is to set out the terms on which the Council and the CCG (“the Partners”) have agreed to collaborate and to establish a framework through which the Partners can secure the future position of health and social care services through lead or joint commissioning arrangements. It is also a means through which the Partners will pool funds and align budgets as agreed between the Partners. Overall strategic oversight of Partnership working between the Partners is vested in the Health and Well Being Board, which shall make recommendations to the Partners as to any action it considers necessary.</p> <p>If there is going to be further collaboration and consultation between the parties working on the BCF s75 Agreement and the officers working on independent living then this will need to proceed with celerity; the BCF s75 Agreement for the next financial year is scheduled to be agreed and signed no later than 1st April 2015.</p> <p>All strategies and statements will need to comply with the terms of the Care Act 2014 (“the Act”) when it comes into force on the 1st April 2015 if not, then the Act will supersede any parts of the strategies and statements and risk challenge.</p> <p>Moreover, the work and policies described within the report are consistent with the duty in section 3 of the Act to promote the integration of care and support provision with</p>
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		<p>NHS and other health-related provision. Further, duties to co-operate with other parties is contained within sections 6 and 7 of the Act.</p> <p>The Wellbeing and Prevention strategy referred to in paragraph 2 of this report must give regard to the new statutory duty known as 'the well-being principle', at section 1 of the Act and Chapter 1 of the Statutory guidance ("the guidance") and also give regard to the duties regarding prevention in section 2 of the Act. This includes a duty which "involves actively seeking improvements", in the stated aspects of well-being set out in the Act.</p> <p>Paragraph 5 of this report makes reference to the Council's forthcoming obligations under section 4 of the Act to establish and maintain a service to provide information and advice relating to care and support for adults and support for carers. Again, the strategy must be compliant with the statutory requirements and give due regard to the relevant guidance.</p>
EQUALITY & DIVERSITY	Yes	As above
IMPACT ON SPECIFIC WARDS	Yes	Borough wide impact
PATIENTS & PUBLIC ENGAGEMENT	Yes	Care Act Consultation 2 nd February to 15 th March 2015 (online survey) Provider Workshops 26 th February and 27 th March 2015.
OTHER IMPACTS, RISKS & OPPORTUNITIES	Yes/No	<p>The Wellbeing and Prevention strategy is a medium to long term opportunity to manage demand away from high cost services in response to the current financial climate.</p> <p>The risk lies in the short term and how resources are shifted from those high cost services to support a preventative approach. This requires</p>

		<p>a collaborative and whole system approach that will be critical to reducing costs, improving outcomes and Care Act 2014 compliancy.</p> <p>A priority for the Better Care Fund is to increase and build community capacity and enhance and build more community services as an alternative to hospital provision. Failure to deliver these priorities is a risk to the preventative approach.</p> <p>The Adult Social Care Statement is a significant part of the whole system approach and if we don't deliver these commitments then there are risks to the sustainability of adult social care in Telford and Wrekin.</p>
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PART B) – ADDITIONAL INFORMATION

1. INFORMATION

1.1 Background

Maximising people's independence is shown to prevent or delay the deterioration of wellbeing resulting from ageing, illness or disability and delay the need for more costly and intensive services. The Government's aim is for people to live independently for as long as possible, ensuring that people who need care and support have as much choice, control and freedom over decisions and services as they want. (*Telford and Wrekin Health & Wellbeing Strategy 2013/14 – 2015/15*)

1.2 National Context

The Care Act 2014 ("the Act")

The Act modernises and consolidates the law on adult care in England into one statute. It provides the legislative framework for the Government's vision for a reformed care and support system which places the person at the heart of the health and care services they receive.

The Act isn't just about making things easier to understand but it is also about changing the way people are cared for.

Under the Act Local Authorities will take on new functions. This is to make sure that people who live in the areas:

- Receive services that **prevent** their care needs from becoming more serious or delay the impact of their needs;
- Can get **information and advice** they need to make good decisions about care and support;
- Have a range of providers offering high quality appropriate services

Adult Social Care Outcomes Framework (ASCOF)

The ASCOF supports councils in leading the transformation of the adult social care system by providing a clear focus for local priority setting and improvement. Our Local Account sets out our priorities for Telford and Wrekin which are in line with the national adult social care outcomes:

1. Enhancing the quality of life for people with care and support needs
- 2. Delaying and reducing the need for care and support**
3. Ensuring that people have a positive experience of care and support
4. Safeguarding people who have a positive experience of care and support

Better Care Fund (BCF)

The Better Care Fund (“BCF”) has been established by the Government to provide funds to local areas to support the integration of health and social care. Section 75 of the National Health Service Act 2006 (as amended) gives powers to local authorities and Clinical Commissioning Groups to establish and maintain pooled funds out of which payment may be made towards expenditure incurred in the exercise of prescribed local authority functions and prescribed NHS functions.

The BCF is being used to transform the health and social care system in Telford and Wrekin to promote greater independence for patients and service users and to improve on current areas of integrated care.

The main priorities are to increase and build community capacity and enhance and build more community services as an alternative to hospital provision.

1.3 Local Context

Our Local Account sets the context for service transformation here in Telford and Wrekin where the number of older people in our population is increasing and a growing number of dependent young people are living into adulthood. Against a backdrop of severe financial pressures from Government funding cuts to local government, the Adult Social Care budget has reduced by £8.229m since 2013/2014.

This report provides an update of progress being made locally towards the HWBB priority of Promoting People to Live Independently. The focus for the report is four strands of work which will align to drive this priority but are also critical to Care Act compliancy and responding to the current financial climate.

- Wellbeing and Prevention Strategy (Appendix 1)
- Adult Social Care Commitment Statement (Appendix 2)
- Market Position Statement
- Information and Advice Strategy (Appendix 3)

In addition to providing an update the report also seeks comment and feedback on the documents that have been enclosed as an appendix.

2. WELLBEING AND PREVENTION STRATEGY

2.1 In the current and ongoing financial climate described above, there is a recognition that previous service arrangements will no longer be financially sustainable. Our focus must shift to managing down demand; preventing people from becoming dependent on high cost services or indeed preventing the need from developing in the first place (Universal Services and Early Help).

- 2.2 Furthermore the Act makes it clear that local authorities must provide or arrange services that help prevent people developing needs for care and support or delay people deteriorating such that they would need ongoing care and support. In response to this requirement and in the context of the current financial climate, we have developed a Wellbeing and Prevention Strategy which sets out our local approach to promoting well being and independence.
- 2.3 The Act breaks down prevention into three general approaches which we have adopted as the foundations of our strategy:

PREVENT: Primary Prevention / Promoting Wellbeing

Our Living Well Board will take the lead on primary prevention / promotion of well being aimed at individuals who have no current particular health or care and support needs. Its purpose is to realise the collective potential of communities, partners and the council in Telford & Wrekin to promote wellbeing and reduce inequalities in health.

REDUCE: Secondary Prevention

Where individuals have an increased risk of developing needs our strategy sets out how we will arrange more targeted services, to help to slow down or reduce and further deterioration; there will also be a focus on preventing other needs from developing.

DELAY: Tertiary Prevention

Where individuals have established or complex health conditions including progressive conditions, our support will be arranged to minimise the effect of the disability or avoid further deterioration. Our priority will be to help individuals to recover, recuperate and rehabilitate so that they are able to live as independently as possible. Additionally, our strategy considers services to support individuals to step down to make use of services, resources and facilities that will promote their independence from high cost services.

- 2.4 Our strategy identifies specific interventions that will prevent Carers from developing needs for care and support themselves. This includes consideration of a Social enterprise, co-produced with local carers for local carers.
- 2.5 To deliver the Wellbeing and Prevention Strategy we must take an overall view of the types of services facilities and resources that can be considered, arranged and provided as part of our approach to prevention. This will include both services delivered directly by the Local Authority and its partners and those which are commissioned. From the Local Authority perspective we have developed our **Adult Social Care Commitment Statement 2015-2016** and the

Telford and Wrekin Market Position Statement (MPS) which set out in more detail what this will look like locally.

3. ADULT SOCIAL CARE COMMITMENT STATEMENT

3.1 In Telford and Wrekin we want to see more local people living healthy, happy, more independent and fulfilling lives. The Adult Social Care Commitment Statement clearly sets out the Local Authority approach to achieving this through the delivery of an adult social care system that has the promotion of independence at its heart.

3.1 This statement has being developed with stakeholders including health, the voluntary sector and independent care. It seeks to support adults and their carers who may have social care needs through:

- Effective Information and Advice
- Community based solutions
- Resources focused on eligible needs
- Empowering risk management & Safeguarding.
- Commissioning and working with providers
- Partnership with health professionals.
- Spending public money wisely
- Knowledgeable and informed workforce -
- Valuing carers

3.2 The outcomes that we are working towards include:

- Equity in access to services.
- A reduction in the number of individuals we are directly helping and an increase in those supported within their own communities.
- A reduction in the number of people who will have to be admitted to residential care to meet their assessed needs and more people will be using personal budgets to meet their needs in the community.
- An increase in the number of people successfully completing recovery and recuperation programmes.
- The most vulnerable people are supported to be safe with robust, local safeguarding arrangements in place.

4. TELFORD AND WREKIN MARKET POSITION STATEMENT (MPS)

4.1 Our MPS allows the social care market to identify opportunities and make decisions about how they develop their services locally in the context of our Wellbeing and Prevention Strategy. It takes into account the introduction of the Care Act 2014 and the obligations placed on local authorities to shape and diversify the market to actively promote wellbeing and independence.

- 4.2 The MPS will ensure that we
- explore and provide models of practice that combine a variety of existing universal community resources;
 - provide high quality, personalised affordable services for self funders;
 - provide a variety of collaborative solutions for those requiring contributions from reducing public funds.
- 4.3 The MPS forms the basis of ongoing dialogue with the voluntary sector and independent care providers and includes a series of market engagement events, the next one of which is scheduled for 25th March 2015. We are also using these events as an opportunity to explore how we can shift the balance away from contracts defined by quantity of service to contracts which focus on the outcomes to be delivered (i.e. those outcomes which are most important to the individual).

5. INFORMATION AND ADVICE (IA) STRATEGY

- 5.1 Critical to the delivery of the Wellbeing and Prevention Strategy is the provision of good and effective information and advice. To fulfil our obligations under the Act the Local Authority will need to provide comprehensive information and advice about care and support services in Telford and Wrekin. This will help people to understand how care and support services work locally, the care and funding options available, and how people can access care and support services.
- 5.2 IA is a critical component of Wellbeing and Prevention and as such we have developed a strategy which will drive the delivery of easily accessible IA allowing individuals, their families and carers to make well informed choices on how they control their lives.
- 5.3 The strategy aims to deliver the following outcomes:
- An effective public information and advice service will be available
 - Information and advice service will be co-produced with key strategic partners
 - MyLife, or other agreed e-system, will be the key local directory, encouraging public and professional use to support 'self help' and to promote independence
 - Local providers will be commissioned and encouraged to provide information and advice services
 - Appropriate and accessible signposting to independent financial advice will be available

6. **IMPACT ASSESSMENT – ADDITIONAL INFORMATION**

N/A

7. **PREVIOUS MINUTES**

Health and Wellbeing Board May 2014

8. **BACKGROUND PAPERS**

Telford and Wrekin Local Account 2013-2014 (Published)
Draft Wellbeing and Prevention Strategy 2015 – 2018 (Appendix 1)
Draft Adult Social Care Service Commitment 2015-2016 (Appendix 2)
Draft Telford and Wrekin Council Market Position Statement Draft
Draft Telford and Wrekin Information and Advice Strategy (Appendix 3)

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