

## Health and Adult Care Scrutiny Committee NHS Continuing Healthcare (CHC)

As requested the following report considers CHC activity and data for the most recent 24 month period and is broken down by quarter.

### 1. The Number of patients referred for fast track

2013/2014		2014/2015				2015/2016	
Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
69	86	70	57	66	70	70	69

### 2. Break down of referrals by referring organisation

This data has not historically been recorded by the CCG, in order to answer the question posed by HOSC, a review of the available information has been undertaken by the Complex care team this has allowed the last 6 months data to be analysed. The referral source will be captured moving forward

	2013/2014		2014/2015				2015/2016	
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
PRH							24	24
Hospice							27	25
Community Nurse Service							9	13
RSH							8	5
Other Hospital(s)							1	1
Local Authority							0	0
Other							1	1

### 3. Number of patients accepted as fast track

Within Q1 of this year one patient passed away prior to the fast track being accepted (died within 48 hours of referral), other wise 100 % of Fast track patients have been accepted by the CCG.

2013/2014		2014/2015				2015/2016	
Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
69	86	70	57	66	70	69	69

### 4. Number of appeals/disputes/reviews for CHC fast track decisions

There have been no disputes appeals or reviews requested for people referred for Fast track

## **Breakdown of CHC full assessment**

### **5. Number of initial check lists received by CCG**

2013/2014		2014/2015				2015/2016	
Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
114	118	92	84	115	96	72	61

### **6. Break down of referrals by referring organisation**

This data has not historically been recorded by the CCG, in order to answer the question posed by HOSC, a review of the available has been undertaken by the Complex care team this has allowed the last 6 months data to be analysed.

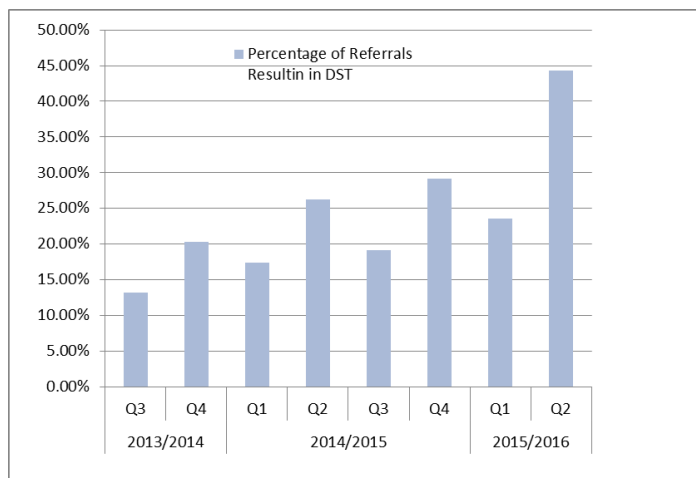
	2013/2014		2014/2015				2015/2016	
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
PRH							39	31
Community services							23	16
RSH							7	1
Other Hospital(s)							2	5
Local Authority							0	0
Other (N.H?)							4	2

### **7. Number of check list referrals that go forward for Full DST assessment**

Not all referrals result in a DST, in a small number of cases the patient will become eligible for CHC due to becoming fast track, pass away or in a number of cases the patient is moved to another NHS service for further treatment.

	2013/2014		2014/2015				2015/2016	
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
	15	24	16	22	22	28	17	27
RIP's Before DST	3	1	2		5	5		
Tfr TO Fast TRACK		3		3	3	22		
Other eg Interim/ pending surgery				1		2		

Over the last 2 years the percentage of referrals that go on to have a full assessment has changed.



## 8. Number of patients eligible for CHC following full assessment

2013/2014		2014/2015				2015/2016	
Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
2	7	3	0	1	6	5	3

## 9. Number of appeals / disputes / reviews for CHC full assessments

## 10. Outcome of any appeals / disputes/ reviews

The table below answers both questions 9 and 10

Assessments	2013/2014		2014/2015				2015/2016		Total
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	
Number of appeals in quarter	2	2	1	2	2	0	1	0	10
appeals are not usually held within the quarter but once considered these are the outcomes									
Appeal not upheld	2	1	1	1	2*				7
Partially upheld (towards the end of the period of		1		1					2
Appeal upheld	0	0	0	0	0	0	0	0	
					* Pending ratification				1 outstanding

## 11. Average length of time of CHC funding for patients

The following table shows the duration of CHC for all patients who has ceased being CHC within the given quarter, and are recorded as a mean. The table in appendix one shows the actual data for each CHC (other) patient. Although the figure below shows the average, the variation is significant, with a range from 3 weeks to seven years.

	2013/2014		2014/2015				2015/2016	
	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
No longer eligible Fast Track	64	49	100	60	70	68	50	77
No longer eligible Non Fast Track	4	5	5	2	2	4	5	1
LOS of non Fast Track (Weeks)	191.89	65.6	91.14	255.71	27.33	160.24	116.89	13
LOS of Fast Track (Weeks)	16.5	38.2	21.03	31.87	41.47	37.33	45.22	50.72

## 12. Total CHC funding per quarter, and per year

	2012/2013				2013/2014				2014/2015				2015/2016	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
QTR	616,685	662,111	576,505	412,482	525,151	603,404	595,461	724,472	781,712	517,238	513,903	690,330	688,429	779,399
Total				2,267,783				2,448,488					2,503,183	

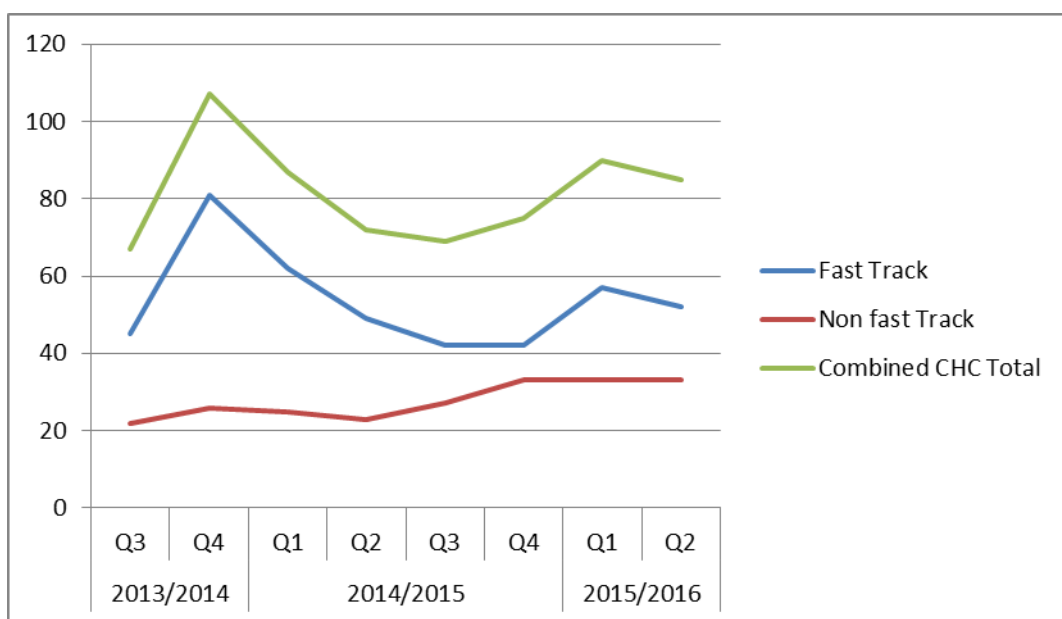
## 13. Outcome of joint training for Adult Care and NHS staff

On 29<sup>th</sup> October and 2<sup>nd</sup> November 32 Social Care staff undertook training on CHC and the Checklist process. Over the last month there has been an increase in rate of referrals from Social Services and at the point of writing 8 referrals have been received by the complex Care team. Evaluation of the training showed all participants agreed (or strongly agreed) that the overall experience of the training was 'good' and they would recommend it to a

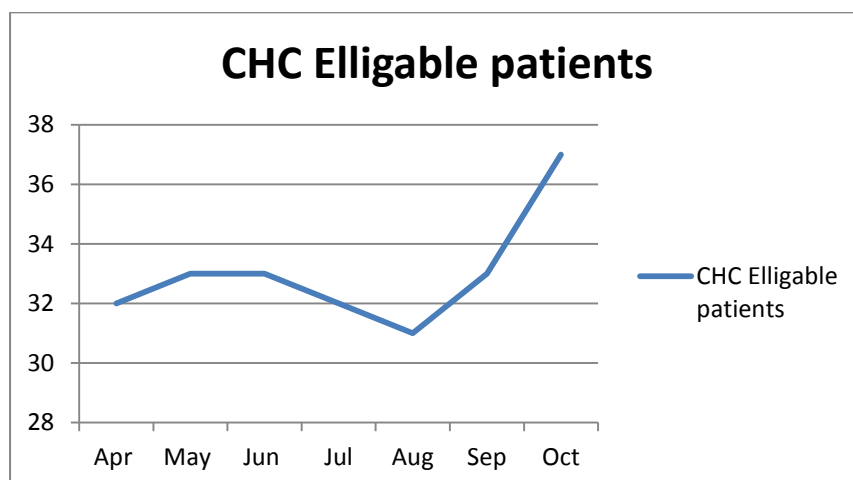
colleague. A further 28 Social Care staff will be trained in a second cohort of training events. In November 2015 13 senior district and specialist nurses undertook training on CHC and the fast track and Checklist processes. Once again, all participants agreed that the overall experience of the training was good and they would recommend it to a colleague. A further 30 specialist community nurses are planning to undertake the training by March 2016.

### Supplementary information

Over the last 2 years the numbers of people subject to CHC has fluctuated the table below indicates the total number of people on CHC on the last day of each quarter. Currently based upon the combined CHC data Telford CHC is 187 out of 209 CCG's in the country, provisional figures for the month of October



Indications would however show that looking at the most recent monthly basis the trend is changing and the number of people on CHC is increasing



**Details of all Lengths of stay for people who no longer meet CHC (in Weeks)**

<i>Quarter</i>	<i>2013/2014</i>	<i>Eligibility from</i>	<i>Eligibility to</i>	<i>LOS Weeks</i>	<i>Ave LOS in QTR (Weeks)</i>
Q3		15/02/2010	13/10/2013	190.86	
		01/04/2009	17/11/2013	241.57	
		27/06/2007	04/11/2013	331.71	191.89
		09/09/2013	03/10/2013	3.43	
Q4		14/11/2012	12/02/2014	65.00	
		01/04/2009	03/01/2014	248.29	
		22/01/2014	24/02/2014	4.71	65.60
		03/12/2013	13/01/2014	5.86	
		16/01/2014	14/02/2014	4.14	
	2014/2015				
Q1		05/10/2012	17/04/2014	79.86	
		27/02/2014	19/06/2014	16.00	
		19/02/2014	06/04/2014	6.57	91.14
		01/04/2009	10/04/2014	262.14	
Q2		02/02/2010	22/07/2014	233.00	255.71
		15/04/2009	16/08/2014	278.43	
Q3		27/06/2014	03/12/2014	22.71	
		01/05/2014	23/10/2014	25.00	27.33
		03/04/2014	29/11/2014	34.29	
Q4		01/04/2009	30/01/2015	304.29	
		23/11/2011	13/03/2015	172.29	160.24
		07/01/2015	05/02/2015	4.14	
	2015/2016				
Q1		03/03/2009	11/04/2015	318.57	
		23/01/2015	22/04/2015	12.71	
		14/08/2014	02/04/2015	33.00	116.89
		28/05/2013	21/05/2015	103.29	
Q2		15/04/2015	15/07/2015	13.00	13.00

PPQ reported figures by month for 2015 / 2016 (currently draft)

	<i>Apr</i>	<i>May</i>	<i>Jun</i>	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	<i>Oct</i>
Number of referrals ( <i>Checklist received</i> )	22	17	33	23	16	22	35
Number of referrals "screened out"	17	13	25	15	7	12	21
Number of referrals "screened out" but met FNC	8	5	10	7	2	5	9
Number of referrals "screened out, requiring no NHS input"	9	8	15	8	5	7	11
Number of referrals that require DSTs	5	4	8	8	9	10	14
DST completed	11	10	10	7	1	7	4
DST outcome : No Health Input	3	2	1	0	1	0	0
DST outcome : FNC	7	7	7	2	0	6	3
DST outcome : CHC/Joint Funded	1	1	2	5	0	1	1
Conversion rate, i.e. Health Input (%)	8 (73%)	8 (80%)	10(90%)	7 (100%)	0%	7(100%)	4(100%)
DST completed within 28 days	5	5	6	5	0	0	2
DST exceeding 28 days	6	5	4	2	1	7	2
Number of fast track referrals	16	26	25	28	17	23	27
Number of Fast Tracks accepted	15	26	25	28	17	23	27
Number of appeals	0	0	0	1	0	1	0
Number of PHBs	3	3	3	3	4	4	4
Number of PHB requests	0	0	1	0	3	0	0
CHC eligible patients	32	33	33	32	31	33	37
FNC eligible Residents	233	228	229	217	218	207	217
Fast track eligible patients	38	43	58	51	48	52	65
Joint Funded eligible residents	4	6	8	14	14	14	14
IRP decisions	1	0	0	0	0	0	0
Ombudsman	0	0	1	0	1	0	0
Outstanding reviews for FNC (Inc. sec117)	153	130 est	106	114	107	104	57
Outstanding reviews for CHC: Fast track	18	19	16	17	21	20	24
Outstanding reviews for CHC: Other	5	3	1	2	0	2	7
Outstanding retrospectives:							
PUPOCs	6	4 (+1?)	2 (1)	1	0	0	0
Previously Assessed	8	7	6	4	4	0	0