

Health & Adult Care Scrutiny Committee - 26 July 2016

Telford & Wrekin Support Planning Case Study Examples

Mrs X – Positive outcome

Support Planner recently supported Mrs X to return home to her Extra Care apartment.

Husband / Main Carer went to palliative care and passed away

Mrs X placed in emergency placement at Residential Home at £850 per week. Referred to Social Worker stating she did not have capacity and required a long term residential placement.

Residential Home felt she needed a permanent placement, Mrs X and Social Worker both wished for her to go home.

Mrs X was very unhappy at the Residential Home.

Support Planner completed a very comprehensive support plan with details about how her complex care needs had to be met.

Facilitated a move home within 2 weeks, sourced new bed, OT assessment.

Mrs X is now home, very happy, more independent than previously, has requested a reduction in day care as managing at home with on site support. Night pop ins cancelled as no longer needed.

Family now feel less stressed and able to enjoy time with their mum.

Mrs X has requested Physio to try to maximise her independence. Her goal is to meet her toileting needs independently.

Ongoing care cost £555.55 per week.

But most importantly she is home and happy!

Miss Y – Positive Outcome

Miss Y is an ALD customer and following support planning has moved to a Direct Payment from previously council managed budget service.

Previous care: 3 days at day centre

Following support planning: Miss Y is receiving the same care now but both she and her mother have become very proactive in finding new resources in the community.

Removed transport because she was getting DLA (saving £54 per week)

Mum now supporting her to get public transport.

Support Planner has added 'Volunteer Telford' on the support plan and they are starting to use this to look at options for Miss Y.

Plan for future is that at next review day centre is removed

Mr A – Positive Outcome

Support Planner is supporting Mr A to move from a nursing home to a new apartment at an Extra care facility to be with his wife.

Mr A was placed in emergency respite at the nursing home in November 2015 at £750.00 a week. Staff felt that Mr A needed to remain in permanent care.

Mr A wanted to be reunited with his wife.

Support plan was completed with Mr A prior to his placement at the nursing home when his mobility deteriorated and equipment could not be accommodated in the mobile home where he

and his wife lived.

The mobile home was becoming inhabitable and somewhere Mr A could not remain if equipment was needed.

The mobile home is in the next field to the Extra care facility and both Mr A and his wife wanted to move together into the Extra care.

Mrs A has now moved into the Extra Care facility and Mr A will move in July. Cost of care package £394.80 a week which may reduce further once in Extra care.

Most importantly to both is that they are reunited.

Mr D – Challenges Faced

Shared Lives placement with five days day service. Personal Budget Assessment RAS = £15774.43 per year. Support Planner worked with client and shared lives carer to use personal budget to meet wellbeing and outcomes. Proposed continuation of shared lives placement and independence training (accessing community) alongside council funded OWNPHONE (simple phone for people who struggle with smart phones). This would result in Mr D being able to access activities in the community and improve independence and wellbeing (application of positive risk taking by the Support Planner).

Shared Lives carers declined proposed care package and identified that Mr D could not use the OWNPHONE (no trial undertaken) and that Mr D wanted to remain at day services. RAS budget could pay for one day service provision and Mr D would self fund two days day service provision. Shared lives carers to undertake independence training. Complaint has since been received from shared lives carers advocating on behalf of Mr D.