

TELFORD & WREKIN COUNCIL**HEALTH & WELLBEING BOARD - DATE: 7th SEPTEMBER 2016****PHARMACEUTICAL NEEDS ASSESSMENT 2015/16 – 2017/18:
SUPPLEMENTARY STATEMENT 2016****REPORT OF: HELEN ONIONS (CONSULTANT IN PUBLIC HEALTH, TELFORD &
WREKIN COUNCIL), HITESH PATEL (PHARMACEUTICAL ADVISER, NHS
TELFORD AND WREKIN CCG)****PART A) – SUMMARY REPORT****1. SUMMARY OF MAIN PROPOSALS**

- The Health and Wellbeing Board approved the Telford & Wrekin Pharmacy Needs Assessment (PNA) 2015/16 – 2017/18 for publication in March 2015, in line with their legal duties¹. The Board agreed the proposed recommendations, but requested that a more in-depth review of pharmacy provision in South Telford be undertaken.
- The South Telford PNA review was reported to the Board in December 2015. The majority of Health & Wellbeing Board Members were satisfied that the review demonstrated a high level of need in South Telford where service levels were inadequate, particularly in terms of the accessibility of out of hours services. Whilst it was acknowledged that residents in some rural areas of the borough had equal or longer distances to travel to their nearest pharmacy, the Board considered that limited transport facilities in South Telford placed residents at a disadvantage.
- The Chair of the HWB wrote to the NHS England North Midlands Director of Commissioning and Operations in January 2016 highlighting the findings of the PNA and requesting support to take discussions forward to extend provision in this area. Following discussions between the CCG Medicine's Management Team and Anstice Pharmacy in Madeley an application was made to extend the pharmacy's opening hours. The NHS England North Midlands Pharmacy Committee approved this application in June giving approval for the new opening hours from 25th July 2016.
- The new opening hours in Madeley ensure that there is community pharmacy dispensing provision on offer on every weekday evening until 8pm and also opening on Saturdays from 9am – 5pm. This extending opening has been publicised <http://newsroom.telford.gov.uk/News/Details/13314>

¹ Part 2 of NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

- Supplementary Statements are used to provide updates to the Pharmaceutical Needs Assessment in relation to changes in the availability of pharmaceutical services. A supplementary statement has been prepared to include the expanded provision in South Telford and also to cover the opening hours of the new pharmacy which opened in Lightmoor in July 2016 (see Appendix I)

2. **RECOMMENDATIONS**

It is recommended the Board:

- Acknowledge the extended evening and weekend dispensing provision in Madeley, which meets the need indentified in the South Telford PNA review.
- Approve the PNA Supplementary Statement for publication.

3. **IMPACT OF ACTION - (How it is intended that action will make a difference)**

The PNA process has been used by the HWB, NHS England, the CCG and local contractors to determine that expanded dispensing provision was needed in South Telford. Agreement of the PNA Supplementary Statement will publically detail this expanded provision in the PNA.

4. **SUMMARY IMPACT ASSESSMENT**

COMMUNITY IMPACT	Do these proposals contribute to a specific HWB Priority	
	Yes	Potentially all health and wellbeing priorities can be influenced by the role of community pharmacy as a key provider of primary health care services.
	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	Improving the health and wellbeing of our communities and addressing health inequalities
TARGET COMPLETION/ DELIVERY DATE	Will the proposals impact on specific groups of people?	
	Yes	Local pharmacy has a key role in providing primary care services within our local communities.
There was legal requirement for the HWB to publish the PNA by April 2015. The HWB approved the draft PNA and recommendations in March 2015 and requested		

		that a review of pharmacy provision was undertaken by September 2015. The review was completed and reported to the HWB in December 2015.
FINANCIAL/VALUE FOR MONEY IMPACT	No	<p>The PNA is used to inform commissioning decisions of NHS England, the Clinical Commissioning Group and local authority in terms</p> <p>Funding of pharmacies for the dispensing of medicines is the responsibility of NHS England and as such they have agreed to fund all the additional hours contained within this report. There are no financial implications for the Council.</p> <p>(ER 23/08/16)</p>
LEGAL ISSUES	Yes	<p>Legal requirements and obligations for the HWBB in relation to the PNA are set out in the main body of this report at the summary of main proposals.</p> <p>The work referred to in this report is not a full consultation in accordance with The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 and instead relates to a supplement statement as set out at section 6 of those Regulations.</p> <p>In proposing this supplemental statement regard also needs to have been given to the Department of Health's supporting document entitled "Pharmaceutical needs assessments, Information Pack for Local Authority Health and Wellbeing Boards".</p> <p>In the event that any changes are made to the PNA following this report the amended version needs to be published in accordance with the same statutory provisions that required the publication of the PNA approved by the HWBB previously. MC 26/08/2016</p>
EQUALITY & DIVERSITY	Yes	The PNA has a significant potential to positively influence health inequalities determined directly, or indirectly, by individual's protected characteristics. The process relevance to our Public Sector

		<p>Equality Duty and as such a Community Impact Assessment was conducted as part of the wider PNA process.</p> <p>Community pharmacy has a key role to play in health inequalities as often pharmacies are the first point of call for those requiring support who may not have engaged with other health services.</p>
IMPACT ON SPECIFIC WARDS	Yes	The South Telford PNA review specifically covered the following electoral wards, Cuckoo Oak, Ironbridge Gorge Madeley and Woodside
PATIENTS & PUBLIC ENGAGEMENT	Yes	<p>Public engagement is a specific requirement of the PNA process. A survey of community views, undertaken in September and October 2014, was a key part of the PNA development.</p> <p>The South Telford PNA review undertaken in 2015 incorporated another survey of community views.</p>
OTHER IMPACTS, RISKS & OPPORTUNITIES	Yes	<p>The Telford and Wrekin PNA is part of the wider Joint Strategic Needs Assessment process and therefore links to the Health and Wellbeing Strategy and associated priorities.</p> <p>There is a key requirement that the PNA process aligns with other strategic plans for health and social care. As such the PNA is relevant to the Shropshire, Telford & Wrekin NHS Sustainability and Transformation plan, which also aligns strongly with the Health & Wellbeing Strategy.</p> <p>The PNA is used to define community pharmacy current and future needs and provision in the context of integrated models of care and treatment pathways delivered in the community or at locality level. Therefore connection between the PNA and the Future Fit/Community Fit programmes and the clinically-led re-design of treatment and care pathways and integrated models of care is important.</p>

PART B) – ADDITIONAL INFORMATION

1 The suite of PNA documents can be found at:

http://www.telford.gov.uk/info/20086/adult_social_services/908/pharmacy_needs_assessment_pna

2 IMPACT ASSESSMENT

- See page 3-4 for the Equality and Diversity comment.
- The Equalities Impact Assessment (EIA) for the PNA process can be found at http://www.telford.gov.uk/downloads/download/488/pharmacy_needs_assessment_pna

3 PREVIOUS MINUTES

Health and Wellbeing Board 9th December 2015

Health and Wellbeing Board 11th March 2015

Health and Wellbeing Board 24th September 2014, Minute Number – HWB-12

4 BACKGROUND PAPERS

None.

**Report prepared by Helen Onions, Consultant in Public Health
Telephone: 01952 38102**

**Telford and Wrekin Pharmaceutical Needs Assessment Supplementary Statement
(DRAFT PENDING HEALTH & WELLBEING BOARD APPROVAL)**

Date Pharmaceutical Needs Assessment published – 1st April 2015

Date Supplementary Statement approved – 7th September 2016

The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulationsⁱ stipulate that Supplementary Statements may provide updates to the Pharmaceutical Needs Assessment in relation to changes in the availability of pharmaceutical services.

The suite of documents which form the Telford & Wrekin Pharmaceutical Needs Assessment can be found at:

http://www.telford.gov.uk/info/20086/adult_social_services/908/pharmacy_needs_assessment_pna.

The information in this Supplementary Statement is updated information which supersedes some of the original information within the PNA published in April 2015. Therefore this Supplementary Statement should be read in conjunction with the suite of PNA documents.

The PNA published in April 2015 stated:

“The Health & Wellbeing Board recognises that there is less community pharmacy provision in the south of Telford and Wrekin, specifically for evening opening and weekend opening hours. A more detailed review of community pharmacy provision in the South of Telford and Wrekin will be completed within six months following publication of the PNA (by September 2015) to better understand needs and demands in this locality.”

A review of community pharmacy provision in South Telford was undertaken and the findings presented to the Health & Wellbeing Board in December 2015ⁱⁱ. The majority of Health & Wellbeing Board Members were satisfied that the review demonstrated a high level of need in South Telford where service levels were inadequate, particularly in terms of the accessibility of out of hours services.

Changes to opening times

In response to the findings of the South Telford PNA review the pharmaceutical service provision in South Telford area has been expanded. This supplementary statement records

the change in the opening hours of Anstice Pharmacy, Madeley, extending provision on week day evenings with and Saturday opening hours.

<i>Revised opening hours for:</i> Anstice Pharmacy, Madeley, 7 Anstice Square, Madeley, Telford, TF7 5BD	
Monday	09:00am - 20:00pm
Tuesday	09:00am - 20:00pm
Wednesday	09:00am - 20:00pm
Thursday	09:00am - 20:00pm
Friday	09:00am - 20:00pm
Saturday	09:00am - 17:00pm
Sunday	Closed

New Pharmacy Opening

Since the publication of the PNA in April 2015 an additional pharmacy has opened in the Telford Central area - the table below provides confirmation of the core opening hours for Jhoots Pharmacy, Lightmoor from July 2016.

<i>Opening hours for:</i> Jhoots Pharmacy, Lightmoor Village, Telford, TF4 3QZ	
Monday	09:00am – 18:30pm
Tuesday	09:00am – 18:30pm
Wednesday	09:00am – 18:30pm
Thursday	09:00am – 18:30pm
Friday	09:00am – 18:30pm
Saturday	09:00am – 13:00pm
Sunday	17:00am – 19:00pm

Changes to PNA Appendices

The following changes have been made to the PNA Appendices

http://www.telford.gov.uk/info/20086/adult_social_services/908/pharmacy_needs_assessment_pna

Appendix VII has been amended to include: Jhoots Pharmacy, Lightmoor Village, Telford, TF4 3QZ

Appendix VIII has been amended to include:

- New opening hours at Anstice Pharmacy, Madeley, 7 Anstice Square, Madeley, Telford, TF7 5BD
- Addition of Opening hours at Jhoots Pharmacy, Lightmoor Village, Telford, TF4 3QZ

ⁱ Part 2 of NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013
http://www.legislation.gov.uk/uksi/2013/349/pdfs/uksi_20130349_en.pdf

ⁱⁱ Telford & Wrekin Health & Wellbeing Board December 2015 Meeting Agenda, Papers and Minutes

<http://apps.telford.gov.uk/CouncilAndDemocracy/Meetings/Meeting/MTM1Mg%3d%3d>,
<http://apps.telford.gov.uk/CouncilAndDemocracy/Meetings/Meeting/MTM1Mw%3d%3d>