

Mental Health Strategy- Year ONE- Action Plan

Action	Organisational lead	Lead	Month 2016/17												Outcome	Measurement			
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			Jan	Feb	Mar
<b>Supportive Communities</b>															<b>Outcome</b>	<b>Measurement</b>			
Mental health first aid training	Public health -Local authority	Clare Harland																More people understand issues surrounding mental health	X people trained in community
MH summit - "Good Mental Health Works" - a focus on good mental health and employment	Third sector-MIND/Volunteer	Dave Gill /Kelly Middleton																Increased awareness of support available to employers. Increase the number of people in employment (KPI).	Number of attendees. Feedback from to evidence individual outcomes & what they will take back to their organisation.
Mental Health Champions	Public health-Local authority	Deb Derham																Reduce stigma	NO of mental health champions
Mental Health Challenge	Local authority	Steph Wain/Arnold England																LA to sign up to Mental Health challenge- CCG to consider principles of this	LA signed up to challenge
Mental Health services to be allocated to localities	Local authority/CCG/SSSFT	Richard Smith/Frances Sutherland																Increased Connection to local people and services Clarity of roles	Stakeholder feedback
Clinicians to have a good understanding of local services.	SSSHT	Cathy Riley																Valuing and developing community assets	Increase in referrals from statutory services.
Health and Wellbeing MECC (Making Every Contact Count) Training	Public health-Local authority	Clare Harland																Frontline staff and volunteers confident to raise the issue of mental wellbeing and mental health with members of the public	Number of staff and volunteers trained
Work Well Telford programme	Public health-Local authority	Clare Harland																Support for employers to create working environments that support mental wellbeing and positive mental health	Number, size and type of employers engaged
Sign up to Time to Change Campaign and promote locally	Public health-Local authority	Clare Harland																Increased awareness of Mental Health and reducing stigma	Evidence of reach
Promote and embed Five Ways to Wellbeing	Public health-Local authority	Clare Harland																Increased awareness of simple steps to promote mental wellbeing	Evidence of reach
Work with communities, partners and volunteers to ensure consistent messages	Public health-Local authority	Clare Harland																Improved consistency and effectiveness of messages to improve mental health and wellbeing	Evidence of reach
Engage with local media to support positive mental health and wellbeing	Public health-Local authority	Clare Harland																Positive and consistent messages to support mental health and wellbeing	Evidence of reach Case studies
South East Asian ladies support group sustainability and development of peer support model	Local authority/CCG/SEA ladies	Frances Sutherland																Improved mental wellbeing for the ladies their families and the community form South East Asia	No South East Asian women speaking English, No of volunteer translators, Self sustaining group
Improved communications for deaf and hard of hearing population	Service user led	Dave Gill /Sue																Services more accessible for the deaf/hard of hearing	Increase the no of deaf/hard of hearing people accessing support services
<b>Early intervention</b>															<b>Outcome</b>	<b>Measurement</b>			
Modelling of 24/7 hub- to provide early support/listening/problem solving/support in a crisis/Sec 136/recovery/peer support	CCG/local authority	F Sutherland /Steph Wain																24/7 access to support. Increased choice.	Service user feedback. Reduction in use of S136
Early Intervention psychosis Referral to Treatment Times	CCG	Frances Sutherland/Cathy Riley																Improved mental wellbeing	Reduction in waiting times.
IAPT Referral to Treatment times		Lucy Cotterill																Improved mental wellbeing	Reduction in waiting times.
Development of an all age liaison service		F Sutherland																	
Suicide Prevention plan	Public health- local authority	Clare Harland																People supported in crisis	Establishment of baseline Reduction in no's committing suicide
Increase the use of Assistive Technology	Local authority	Helen Cotterill																Increased independence.	Reduction in care packages as a result of increased use of AT.
Review requirement for targeted workforce training (MHFA, ASSIST, STORM)	Public health- local authority	Clare Harland																Training needs assessment for frontline staff	Training recommendation
Targeted support for frontline staff and volunteers working with those with higher risk of mental health issues	Public health- local authority	Clare Harland																Training and support for those working with groups at higher risk of mental health issues (including debt, self harm, men)	Training plan in place
Work with partners to ensure consistent messages and joined up approaches	Public health- local authority	Clare Harland																Ensure mental health is raised as a priority within existing forums and networks	Evidence of partnership working
<b>Quality services</b>															<b>Outcome</b>	<b>Measurement</b>			
New service specifications written into SSSFT contract	CCG	Frances Sutherland																Clear referral pathways, waiting times and outcomes	Suite of specifications in place and adhered to.
outcomes measures of service specs	CCG/SSSFT	Frances Sutherland/Cathy Riley																Clear reporting of outcomes	Reported outcomes
Acute Bed base pathway development	CCG/SSSFT	F Sutherland /Cathy Riley																The correct bed base for the pathway	Bed occupancy of 85% Reduced outré of area placement s
Patient held record	Third sector- TACT	Rob Evers																Services users feeling in control Sharing information- telling story once'	Used by 20% of serviced users
Single point of access	SSSHT/CCG	Cathy Riley																Clear access to mental health services	One number in place
Discharge pathway & processes	SSSHT/LA provider function	C Riley & B Jones																Seamless discharge	Revised policy in place. Adherence to policy. Reduced delayed transfers
Rehab Pathway - review and remodelling	Local authority/CCG	F Sutherland & S Wain																Increased independence.	Number of people in settled accommodation (KPI). Reduction in admissions to care or nursing homes. Reduction in out of area placements.
Crisis pathway review and remodelling to fit with 24/7 Hub	Local authority/CCG	F Sutherland & S Wain																Improved response in a crisis	Patient satisfaction, Stakeholder satisfaction, Reduced admissions, Reduced Sec 136
Developing integrated pathway for mental health	Local authority/CCG	F Sutherland & S Wain																	
<b>Partnerships</b>															<b>Outcome</b>	<b>Measurement</b>			
Mental Health Stakeholders Group	local authority/CCG	F Sutherland & S Wain																Stakeholders involved in delivery of action plan	Monitoring of action plan
Mental health commissioners group to be set up	local authority/CCG	F Sutherland & S Wain																Increased communications and sharing of information	Group meeting quarterly
Develop model for joint commissioning options	local authority/CCG	F Sutherland & S Wain																Joined up approach to commissioning	Model agreed by LA and CCG
MH Crisis concordat	local authority/CCG	F Sutherland & S Wain																Improving care in a MH crisis	This is measured and reported to SRG
Telford Crisis network	Third sector																		
Voluntary sector forum Mental health	Third sector																	Ensuring a joined up approach to supporting people in a crisis	Meetings take place with all stakeholders
Develop partnership working with Criminal justice	Local authority/Probation	S Wain and G Branch																Support mental health issues for those in criminal justice system	Agreed pathway in place