

TELFORD & WREKIN COUNCIL**HEALTH & ADULT CARE SCRUTINY COMMITTEE – 13 FEBRUARY 2017****TELFORD & WREKIN SAFEGUARDING ADULTS BOARD: ANNUAL PROGRESS REPORT****REPORT OF THE INDEPENDENT CHAIR OF THE TELFORD & WREKIN SAFEGUARDING ADULTS BOARD****1. PURPOSE**

To outline the progress made by the Telford & Wrekin Safeguarding Adults Board (TWSAB) since it was set up in April 2015. The report will also highlight changes since the first annual report was completed and outlines the next steps for the TWSAB in 2017.

2. BACKGROUND

- 2.1. Safeguarding adults and reducing the risk of harm to individuals in our communities requires effective co-ordination. The [Care Act 2014](#) requires local authorities to set up a Safeguarding Adults Board (SAB) in their area, giving these boards a clear statutory footing for the first time.
- 2.2. The objective of SABs is to help and protect adults with care and support needs who are experiencing or are at risk of abuse or neglect, and as a result of their needs, are unable to protect themselves from abuse or neglect. This is whether or not the adult is having their needs met or whether they meet the local authority's eligibility criteria for care and support services.
- 2.3. The Care Act provides the statutory footing for the SAB including SAB's must:
 - *"include the local authority, the NHS and the police, who should meet regularly to discuss and act upon local safeguarding issues;*
 - *develop shared plans for safeguarding, working with local people to decide how best to protect adults in vulnerable situations;*
 - *publish a safeguarding plan and report to the public annually on its progress, so that different organisations can make sure they are working together in the best way."*
- 2.4. The TWSAB was established in April 2015 and the current membership can be found at Appendix A.
- 2.5. The TWSAB has developed a Business Plan to drive forward it's objectives for 2016-17 and a copy can be found on the [TWSAB website](#).

3. PROGRESS TO DATE

- 3.1. The TWSAB have a statutory duty to provide an annual report outlining the progress made by the SAB and partners. Please find attached the report for 2015/16 which outlines progress made in during the first year that the TWSAB existed in its current state (Appendix B).
- 3.2. Since April 2016, the TWSAB has continued to develop in accordance with its Business Plan for 2016-17 including:
 - 3.2.1. **Engaging with members of the public** during World Elder Abuse Awareness Day in June 2016 to heighten the awareness of adult safeguarding issues within the community and to understand the safeguarding issues that affect them. The conversations with residents in a 'conversation cafe' style were insightful and the residents felt comfortable sharing their concerns. This has led to the TWSAB adopting this approach to engagement and since then the Board and its members have engaged with adults with learning difficulties and those within a residential home about financial abuse and what it means to them. The feedback from this will be utilised as part of the TWSAB thematic area development in 2017.
 - 3.2.2. Piloting a customer feedback scheme to **establish if the Making Safeguarding Personal (MSP) approach was being used within the statutory safeguarding process**. From the small sample group within the pilot the outcome would suggest that MSP is embedded as a part of the safeguarding process. However, the TWSAB has agreed to rollout it out to a larger sample group to test this statement and to triangulate its findings.
 - 3.2.3. Completed a **Safeguarding Adult Review** and the learning from the review led to a one minute briefing on domestic abuse in adults being shared across all agencies who work with children and adults. The review also recommended that the TWSAB look in more detail at domestic abuse in adults to ensure that the processes were fit for purpose and the appropriate support for the victim and their family are available. In December 2016, the TWSAB agreed to do a combined piece of work with the Safeguarding Children Board to review domestic abuse in a holistic way ensuring the whole family was taken into consideration. This work has just begun and will inform the TWSAB thematic area development in 2017.
 - 3.2.4. The TWSAB has created a **performance framework** that enables it to monitor how agencies are keeping adults safeguarded from abuse in the Borough. The review of the information within the framework has provided evidence that will be utilised within the thematic area development and has enabled the TWSAB begin to develop an appropriate training programme based on need.

4. NEXT STEPS

- 4.1. In the next six months the TWSAB will continue to progress the remaining actions in the business plan. The business plan will be refreshed in September 2017.

4.2. In addition to the already agreed actions within the business plan, the TWSAB will also:

- Develop its thematic areas based on evidence from professionals and the community;
- Host a World Elder Abuse Awareness Day event in June 2017 to raise awareness of prevention of adult abuse jointly with Shropshire Safeguarding Adults Board;
- Develop an appropriate multi-agency audit process to enable the TWSAB to test whether changes in practice are embedded;
- Develop an appropriate inter-agency training programme based on identified needs to support the work of the TWSAB in 2017; and
- Continually review areas where joint working with other partnerships would be possible to achieve the desired outcomes for adults with safeguarding issues within the Borough.

4.3. The TWSAB has a statutory duty to provide an annual report. This will be provided to the Health & Wellbeing Board in June 2017 and will highlight the TWSAB's progress in 2016-17 and outline its plans for 2017-18.

Report prepared by Sarah Constable, Partnership Manager, 01952 380599.

Appendix A – Membership of the SAB as at January 2017

	Job Role and Organisation/Representing	Board Member
Chair	Independent Chair	Andrew Mason
Telford & Wrekin Council	Director of Children's and Adults Services	Clive Jones
	Assistant Director: Early Help & Support	Sarah Dillon
	Service Delivery Manager for Safeguarding and Case Assessment	Jo Taylor-Palmer
	Local Authority Legal representative	Kirsty Fisher
	Lead Member for Adult Social Care (<i>Observer</i>)	Cllr Arnold England
	Principal Social Worker and Sub-group Chair	Rachel Cosh
Health	Medical Director: Shropshire Community Health NHS Trust (SCHT) representative	Dr Ganesh
	Director of Nursing and Quality: Shrewsbury and Telford NHS Hospital Trust (SaTH) representative	Sarah Bloomfield
	Safeguarding Lead: Staffordshire and Shropshire NHS Trust (SSSFT) representative	Sharon Conlon
	Executive Nurse, Lead for Quality & Safety: T&W Clinical Commissioning Group (CCG) representative	Chris Morris
	Designated Nurse Safeguarding Lead	Cathy George
	GP Safeguarding Lead (CCG)	Jo Leahy
Police	Head of Protecting Vulnerable People Unit: West Mercia Police	Alison Davies
	Chair of Community Safety Partnership (CSP)	Tom Harding
Key Partners & Stakeholder	Head of Safeguarding: West Midlands Ambulance Service	Jason Wiles
	Chief Officer: Shropshire Partners In Care (SPIC)	Nicky Jacques
	Head of Service: West Mercia National Probation Service representative	Tom Currie
	Head of Service: Herefordshire, Shropshire & Telford Community Rehabilitation Company representative	George Branch
	Further Education Representative: Telford College of Arts & Technology (TCAT)	Pam Kaminski
	Healthwatch representative and Chair of Service User Communication & Community engagement Sub-group	Barry Parnaby
	General Manager: Wrekin Housing Trust (WHT)	Andy Johnson
	Inspection Manager: Care Quality Commission (CQC)	Payal Patel
	Sector Support Lead: Telford & Wrekin CVS (Council for Voluntary Services)	Debbie Gibbon
Board Support	Partnership Manager	Sarah Constable