

TELFORD & WREKIN COUNCIL

HEALTH & WELLBEING BOARD - 14 JUNE 2017

TELFORD & WREKIN SAFEGUARDING BOARD ANNUAL UPDATE

REPORT OF THE INDEPENDENT CHAIR OF THE TELFORD & WREKIN SAFEGUARDING CHILDREN AND ADULTS BOARDS

PART A) – SUMMARY REPORT

1. SUMMARY OF MAIN PROPOSALS

- 1.1. To outline the progress made by the Telford & Wrekin Safeguarding Adults Board (TWSAB) and the Telford & Wrekin Safeguarding Children Board (TWSCB) over the last year. The report will also outline the next steps for the TWSAB and TWSCB during 2017/18.

2. RECOMMENDATIONS

That the Board consider the:

- a) Progress made by both Safeguarding Boards during 2016/17; and
- b) The areas of joint working between the partnerships.

3. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	Do these proposals contribute to a specific HWB Priority	
	No	
	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	<ul style="list-style-type: none"> • put our children and young people first • protect and support our vulnerable children and adults
	Will the proposals impact on specific groups of people?	
	No	
TARGET COMPLETION/DELIVERY DATE	April 2018.	
FINANCIAL/VALUE FOR MONEY IMPACT	Yes	The Safeguarding Adults Board has gross budget in the region of £63k which is funded 62% by the Council with the remainder being contributed in equal shares by the Police and the

		<p>CCG.</p> <p>The Safeguarding Childrens Board has a gross budget in the region of £202k with 54% of this funded by the Council and the rest funded by partners contributions including the CCG, Police and schools.</p> <p>It is anticipated that the current work of the Boards can be accommodated within the existing resources available. Any proposed expansion to the work plans in the future would need to be based on a level of sustainable funding made available through all partners.</p> <p style="text-align: right;"><i>TS 02.06.2017</i></p>
<p>LEGAL ISSUES</p>	<p>Yes</p>	<p>TWSAB</p> <p>The Care Act 2014 came into force on 1 April 2015.</p> <p>Part 1, Sections 42 to 47 and Schedule 2 set out the local authority’s responsibilities for adult safeguarding for the first time in Statute.</p> <p>Section 43 requires each local authority to establish a Safeguarding Adults Board (“SAB”) for its area. The objective of the SAB is to help and protect adults in its area in cases as described in Section 42.</p> <p>The SAB must seek to achieve its objective by coordinating and ensuring the effectiveness of its member’s activities and may do anything which appears to it to be necessary, or desirable, for the purpose of achieving its objective.</p> <p>Schedule 2 of the Act covers membership, funding, strategy and the annual report of the SAB.</p> <p>The SAB must publish a plan (its “strategic plan”) for each financial year which sets out its strategy for achieving its objective under Section 43 and what each member will do to implement that strategy.</p> <p>The SAB must consult the Local Healthwatch organisation in respect of its strategic plan, and involve the community.</p> <p>The SAB must publish a report after the end of each financial year and must send a copy of the report to the chief executive and the leader of the local authority, the local policing body, the Local Healthwatch organisation and the chair of</p>

	<p>the Health and Wellbeing Board. The Care Act 2014 Care and Support Statutory Guidance was first published on 23 October 2014 and was last updated on 24th February 2017.</p> <p>Chapter 14 of the Statutory Guidance related to Safeguarding and Sections 42 to 46 of the 2014 Act.</p> <p>TWSCB</p> <p>The Children Act 2004, at Sections 13-16, sets out the statutory responsibilities of local authorities to establish Local Safeguarding Children Boards, the required membership and funding arrangements.</p> <p>The objective of the Board is to co-ordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area of the authority by which it is established; and to ensure the effectiveness of what is done by each such person or body for those purposes.</p> <p>Section 14A requires the Board to produce an annual report Section 14B enables the Board to request information from a person or body to enable or assist it to perform its functions</p> <p>The Board has further statutory functions prescribed by the Local Safeguarding Children Boards Regulations 2006 [as amended]</p> <p>The Board, in the exercise of its functions, is required to follow the statutory guidance currently set out in “Working Together to Safeguard Children” 26 March 2015.</p> <p>The Children and Social Work Act 2017 received Royal Assent on 27th April 2017. Chapter 2, Sections 12 to 31, once in force, will amend the present legislation and will require new local arrangements for safeguarding and promoting the welfare of children, including, at Section 30, the replacement of Local Safeguarding Children Boards with the new arrangements.</p> <p>Until the provisions of the 2017 Act are in force, with supporting regulations and new statutory guidance in place, the current LSCB arrangements are to continue.</p>
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EQUALITY & DIVERSITY	No	N/A
IMPACT ON SPECIFIC WARDS	No	
PATIENTS & PUBLIC ENGAGEMENT	Yes	Engagement with the service users, community and professionals is a key part of the TWSAB and TWSCB's work.
OTHER IMPACTS, RISKS & OPPORTUNITIES	No	

PART B) – ADDITIONAL INFORMATION

1. SAFEGUARDING ADULTS BOARD (TWSAB)

Background

- 1.1. Safeguarding adults and reducing the risk of harm to individuals in our communities requires effective co-ordination. The [Care Act 2014](#) requires local authorities to set up a Safeguarding Adults Board (SAB) in their area, giving these boards a clear statutory footing for the first time.
- 1.2. The objective of SABs is to help and protect adults with care and support needs who are experiencing or are at risk of abuse or neglect, and as a result of their needs, are unable to protect themselves from abuse or neglect. This is whether or not the adult is having their needs met or whether they meet the local authority's eligibility criteria for care and support services.
- 1.3. The Care Act provides the statutory footing and states that SAB's must:
 - *“include the local authority, the NHS and the police, who should meet regularly to discuss and act upon local safeguarding issues;*
 - *develop shared plans for safeguarding, working with local people to decide how best to protect adults in vulnerable situations;*
 - *publish a safeguarding plan and report to the public annually on its progress, so that different organisations can make sure they are working together in the best way.”*
- 1.4. The TWSAB has developed a Business Plan to drive forward it's objectives for 2016/17 and a copy can be found on the [TWSAB website](#).

Progress during 2016/17

- 1.5. The TWSAB has a statutory duty to provide an annual report outlining the progress made by the Board and its partners. The 2016/17 annual report is scheduled for publication in September 2017 and a copy of the report will be provided to the Health and Wellbeing Board members.

1.6. Since April 2016, the TWSAB has continued to develop in accordance with its Business Plan for 2016/17 including:

1.6.1. **Engaging with members of the public** during World Elder Abuse Awareness Day in June 2016 to heighten the awareness of adult safeguarding issues within the community and to understand the safeguarding issues that affect them. The conversations with residents in a 'conversation cafe' style were insightful and the residents felt comfortable sharing their concerns. This has led to the TWSAB adopting this approach to engagement and since then the Board and its members have engaged with adults with learning difficulties and those within a residential home about financial abuse and what it means to them. The areas of development included:

- Information on who to speak to if you have a concern;
- Information on power of attorney (what it is and how it can be abused) for both the community and professionals;
- Guidance for professionals about financial abuse;
- Support for victims of financial abuse, including peer support; and
- Specific guidance and support for adults with learning difficulties.

These areas will be progressed through the TWSAB thematic area development in 2017.

1.6.2. Piloting a customer feedback scheme to **establish if the Making Safeguarding Personal (MSP) approach was being used within the statutory safeguarding process**. From the small sample group within the pilot the outcome would suggest that MSP is embedded as a part of the safeguarding process. However, the TWSAB has agreed to rollout it out to a larger sample group to test this statement and to triangulate its findings.

1.6.3. In Spring 2016, the TWSAB completed a **Safeguarding Adult Review** and the learning from the review led to a ['one minute briefing'](#) on domestic abuse by adults on adults being shared across all agencies who work with children and adults. The review also recommended that the TWSAB look in more detail at this form of domestic abuse to ensure that the processes were fit for purpose and the appropriate support for the victim and their family are available. In December 2016, the TWSAB agreed to do a combined piece of work with the Safeguarding Children Board to review domestic abuse in a holistic way ensuring the whole family was taken into consideration. This work has just begun and will inform the TWSAB thematic area development in 2017.

1.6.4. The TWSAB has created a **performance framework** that enables it to monitor how agencies are keeping adults safeguarded. The review of the information within the framework has provided evidence that will be utilised within the thematic area development and has enabled the TWSAB begin to develop an appropriate training programme based on need.

1.6.5. In April 2017, the TWSAB launched a [threshold document](#) that provides "*guidance for professionals and service users, to clarify the circumstances in which the adult social care service will assist in safeguarding adults in Telford and Wrekin*". This was developed off the back of findings from case reviews and

audits which showed that there was a need for a shared understanding of safeguarding by agencies.

Next Steps

- 1.7. In March 2017 the TWSAB held a development session for its members. The purpose of this session was to review the progress made during the year and identify areas of development for 2017/18. The session, and the subsequent Board meeting in May, agreed the following areas for development:
 - 1.7.1. **Workforce Development** - develop an appropriate inter-agency training programme based on identified needs to support the work of the TWSAB in 2017/18.
 - 1.7.2. **Community engagement** – develop thematic areas of improvement based on evidence from professionals and the community; raise the awareness of the TWSAB and ‘safeguarding’ in the community and empower the community to safeguarding themselves.
 - 1.7.3. **Quality and Assurance** - develop an appropriate multi-agency audit process to enable the TWSAB to test whether changes in practice are embedded.
 - 1.7.4. **Safeguarding pathways** – develop local guidance and pathways to enable practitioners to raise concerns appropriately.
 - 1.7.5. **Making Safeguarding Personal and performance** will feature and influence extensively the priorities above.
- 1.8. The Business Plan will be refreshed to include the above development areas in September 2017, in accordance with the TWSAB’s business cycle.

2. SAFEGUARDING CHILDREN BOARD (TWSCB)

Background

- 2.1. Safeguarding and promoting the welfare of children requires effective co-ordination. The Children Act 2004 required each Local Authority to establish a Local Safeguarding Children Board (LSCB). The LSCB is the key statutory mechanism for agreeing how the relevant organisations in Telford and Wrekin will cooperate to safeguard and promote the welfare of children and young people in the area and for ensuring the effectiveness of what they do.

Progress during 2016/17

- 2.2. The TWSCB has a statutory duty to provide an annual report outlining the progress made by the Boards and partners. The 2016/17 annual report is scheduled for publication in September 2017 and will be provided to the Health and Wellbeing Board members.

- 2.3. In June 2016 the TWSCB was reviewed by Ofsted alongside their inspection of the Local Authority. This review concluded that the TWSCB was a **strong partnership and rated its effectiveness as ‘Good’** and that partner agencies work well together to keep children safe. Ofsted highlighted that the TWSCB “**does well at engaging with, and listening to, children and young people**” as well as linking effectively with other partnerships, including the Health and Wellbeing Board and the Early Help Partnership. A full copy of the report can be found on [Ofsted’s website](#).
- 2.4. Since April 2016, the TWSCB has continued to develop in accordance with its Business Plan including:
- 2.4.1. Working with the other West Midlands LSCBs to develop a **West Midlands wide set of [Multi-agency Safeguarding Procedures](#)**. The new procedures were launched on 1st April 2017 and provide practitioners with a more accessible site to access the procedures, as well as provide a level of consistency across the West Midlands.
 - 2.4.2. **The roll out of Team Safeguarding Voice[®] (TSV) model to schools across the Borough** – during the year the number of schools that now have a version of the TSV[®] has increased around 20 to 36, including two secondary schools and a special school.
 - 2.4.3. **Hosting two Themed Events: Domestic Abuse and Female Genital Mutilation, Honour Based Violence and Forced Marriage**. The purpose of Themed Events is to provide professionals across the Borough with specialist training and knowledge in key areas. Over 200 practitioners attended these events and evaluation of both events illustrates that both have made a difference to professional’s understanding of these areas, the impact on children and families, and how to adapt their practice to ensure they are effectively supporting those children and families affected by this type of abuse.
 - 2.4.4. Progressing and monitoring the **actions that arose out of the 38 recommendations in [Multi-Agency Scrutiny Review into CSE](#)**. In July 2016 the Council’s Cabinet approved the multi-agency response to the review (a copy of the response is available through the [Scrutiny website](#)). Since July, the Telford & Wrekin Safeguarding Children Board (TWSCB) has incorporated the recommendations within its work plan and has monitored and challenged the progress made. An interim progress report was provided to Scrutiny in January 2017. A full progress report against the recommendations is scheduled to be presented to Scrutiny in September 2017.
 - 2.4.5. Involvement in **developing the West Mercia wide Child Sexual Exploitation (CSE) communication campaign, [Tell Someone](#)** in partnership with West Mercia Police. The campaign was launched in March 2017, ahead of the CSE Raising Awareness Day and provides a specific website to raise awareness of CSE and specific information for young people, parents/carers, professionals and businesses.

2.4.6. The TWSCB has **conducted several case reviews** during the year, including the publication of the [Serious Case Review of Child A](#) in May 2016. Key learning from these reviews included:

- Enabling professionals to **recognise disguised compliance** and how to combat it – the TWSCB has provided a specific multi-agency training course to address this learning; evaluation of the training has illustrated that following the training professionals have made changes to their practice to enable them to deal with these situation.
- Further **development of the children who harm others procedure** to provide guidance to practitioners to ensure all children’s needs are assessed and appropriate safety plans are put in place.
- Review of the **multi-agency escalation policy** to ensure professionals understand the local escalation procedures and use them appropriately.

Next Steps

2.5. During 2016/17 the TWSCB has agreed areas to progress during 2017/18 including:

2.5.1. Hosting a **Childrens’ Conference** to share good practice amongst the Safeguarding Children Boards in schools and to encourage more schools to take up this initiative. The conference will also enable the Board to market the TSV[®] package to schools, local authorities and other LSCBs across the West Midlands.

2.5.2. Continue the **development of the Neglect Strategy** and the resources available for practitioners.

2.5.3. **Engage with faith communities and groups** to raise awareness of safeguarding and to invite them to be part of the work moving forward.

2.5.4. **Empower parents/carers** to make informed decisions in relation to groups, e.g. sports clubs, after school clubs.

2.6. In May 2017, the [Children and Social Work Act 2017](#) amended the statutory footing for LSCBs and abolished the requirement to have an LSCB. Local arrangements for safeguarding and promoting the welfare of children will be decided by the safeguarding partners (Local Authority, West Mercia Police and Telford & Wrekin Clinical Commissioning Group). The safeguarding partners must make arrangements for “...to work together in exercising their functions, so far as the functions are exercised for the purpose of safeguarding and promoting the welfare of children in the area” (The Children and Social Work Act, 2017).

3. JOINT AREAS OF DEVELOPMENT

3.1. Both Boards, along with the other partnerships across the Borough, are continually reviewing areas where joint working is possible to achieve the desired outcomes for both children and adults with safeguarding issues.

3.2. Examples of joint areas of development to date include:

3.2.1. The **join up of the TWSCB Strategy, Planning and Communications Sub-group to incorporate the TWSAB** requirements. This will enable the development of a joint communication and engagement strategy across both safeguarding boards, as well as ensuring that issues that cross adults and children can be considered in the round. The first joint SPC sub-group will take place in July 2017 and will be chaired by Christine Morris, Executive Nurse, Telford & Wrekin Clinical Commissioning Group.

3.2.2. Development of a **new Domestic Abuse strategy**, which will also incorporate the work of the Health and Wellbeing Board (toxic trio priority) and the Community Safety Partnership. Please refer to the paper presented to March Health and Wellbeing Board for further details of this work-stream).

3.2.3. Development of a **Joint Safeguarding Training Strategy** to enable further join up of training where appropriate (e.g. domestic abuse), but still maintaining the specific requirements of each safeguarding board.

3.3. In December 2016 a new management and support structure for the partnerships was instigated. This new team, the Partnership Management Team, supports several partnerships across the Borough, including both Safeguarding Boards, the Health and Wellbeing Board and the Community Safety Partnership. This join up has begun to enable synergies across the partnerships to be built upon and any areas of duplications to be removed. This foundation will enable further join up across the partnerships to be developed where appropriate, with the overall aim of improving the outcomes for those that live and work within the Borough.

4. IMPACT ASSESSMENT – ADDITIONAL INFORMATION

Nothing further to add at this time.

5. PREVIOUS MINUTES

- Health & Wellbeing Board 9th March 2016: TWSCB and TWSAB annual progress update.
- Health & Wellbeing Board 6th December 2016: Proposed Priority Work Streams report

6. BACKGROUND PAPERS

None.

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