

## HEALTH AND WELLBEING BOARD

### Minutes of a meeting of the Health and Wellbeing Board held on Wednesday 6 September 2017, at 2pm, The Wakes, Theatre Square, Oakengates, Telford TF2 6EP

#### Present:

**Cllr A R H England (Chair)** Cabinet Member – Communities, Health & Wellbeing, TWC  
D Evans - Chief Operating Officer, Telford & Wrekin CCG, C Jones -Director of Children's & Adult Services, TWC, L Noakes -Director of Public Health, TWC, Mr B Parnaby, Healthwatch, Cllr J M Seymour -Conservative Group, TWC, Cllr P R Watling -Cabinet Member – Children's & Adult's Early Help & Support, TWC

#### Also Present:

M Bennett – Head of Commissioning, Better Care Fund, TWC CCG; J Eatough, Assistant Director: Governance Procurement & Commissioning; S Constable – Partnership Manager TWC; A Cooke - Service Delivery Manager SEND and Inclusion, TWC; T Guest – Housing, Nuplace and Commercial Service Delivery Manager; TWC; and J Clarke – Democratic Services Officer.

#### **HWB-46     Apologies for Absence**

Cllr J C Minor -Cabinet Member – Leisure, Green Spaces & Parks, TWC,  
Cllr S A W Reynolds -Cabinet Member – Education & Skills, Cllr K L Tomlinson - Liberal Democrat/Independent Group, TWC, Dr J Leahy (Vice Chair) - Chair, Telford & Wrekin CCG and Superintendent Tom Harding -Community Safety Partnership.

#### **HWB-47     Declarations of Interest**

None declared

#### **HWB-48     Minutes**

**Resolved** – that the minutes of the meeting of the Health and Wellbeing Board held on 14 June 2017 be confirmed and signed by the Chair.

#### **HWB-49     Public Speaking**

None

#### **HWB-50     Healthwatch Annual Report and School Survey Results**

Mr B Parnaby presented the Healthwatch Annual Report to the Board and paid tribute to the hard work of volunteers. This had been a year of change within the organisation which was now fit for the future to drive things forward efficiently and effectively. He highlighted the key projects during the year which included engagement with young people, a review of the Princess Royal Hospital Children's Ward, Healthwatch Champions and gaining the views and experiences of the public. The Healthwatch mission going forward was to be an independent body who were not afraid to challenge. The results from the relationship survey were currently delayed following receipt of 4776 responses. With regard to the discharge from hospital survey, Healthwatch were in consultation with the CCG and the

NHS regarding the content of the questionnaire and it was envisaged that the first phase of this work would be undertaken in October 2017. The Youth Group had had a successful year and it was intended to create health hubs within junior and secondary schools. Priorities for the year ahead were the STP and Future Fit.

The Board thanked Kate Ballinger and Jane Chaplin for their work on the HWBB and noted the changes to Healthwatch personnel. The relationship survey was an important piece of work giving an understanding of impacts and outcomes and how to develop services.

**RESOLVED to note the Healthwatch Telford and Wrekin Annual Report 2016/17**

**HWB- 51      Safer Telford & Wrekin Strategy 2017 – 2019**

S Constable presented the Safer Telford & Wrekin Strategy on behalf of Superintendent T Harding who was unable to attend at the meeting. The Community Safety Partnership within the Borough was known as the Safer Telford and Wrekin Partnership and the strategy had been regularly reviewed and refreshed to reflect the changing needs of the community whilst retaining the partnership's statutory purpose and ensuring joined up working strategies and plans. The three priorities of the partnership were:

- Tackling Child sexual exploitation (CSE) and its impact on victims
- Addressing Domestic Abuse and its impact on victims
- Reducing the impact of crime, including fear of, on community wellbeing.

The toxic trio, domestic abuse, mental health and substance misuse, was a priority of the HWWB and as such updates would be brought to the HWWB annually.

The Board hoped that, once received, the HealthWatch relationship survey results would help to progress work which was being undertaken within schools to tackle CSE.

It noted the statistics on CSE offences of children against other children and the need for understanding on healthy relationships. Statistics regarding domestic violence were also discussed and noted that nationally 83% of victims sought help an average 5 times, but it was also noted that victims often return to abusive relationships. Education on coercive control was also being introduced. It was positive to see that CSE was a continued priority for the Partnership and this work had been acknowledged by the Home Office and Ofsted although there was more work to be done. Other areas of work to improve community life were disrupting criminal activity, preventing flytipping and preventing drug abuse and to limit the impact on families. It was asked if there were any measures on the effectiveness of Willowdene and to promote and support the work being done.

**RESOLVED – that the draft Safer Telford and Wrekin Strategy be noted.**

**HWB- 52      Sustainability and Transformation Plan Update**

The Board received the report of the Telford and Wrekin CCG presented by D Evans, which gave an update on Future Fit and the significant progress made on the models. Scoping work was being undertaken within the neighbourhood and it was hoped that this work would become more ambitious. Mr Evans reported to HWBB that the first stage of the assurance process had been completed with the NHS England. The next stage would be for the pre-

consultation business case to go before the Regional Panel. It was expected that the public consultation would take place from mid October with the consultation period being extended to approximately 14 weeks due to the Christmas holidays. Results would be reported back to the CCG Board in February/March 2018.

The Board requested they be kept informed of the results and that consultation papers be provided with an update at the next HWBB meeting. With regard to the STP some members of the Board raised whether this had been fully accepted. Mr Evans confirmed that there was still another stage for the STP to go through but this had been critically appraised and although there were improvements to make significant progress had been made and this was generally the position nationally.

**Resolved – that the report be noted.**

### **HWB-53            Better Care Fund – Annual update**

M Bennett presented the joint report on the Better Care Fund (BCF) which summarised the performance and progress during 2016/17 and summarised the draft Plan for 2017-2019. The full Draft Narrative Plan and associated documents were included as part of the submission. The BCF had been extended for two years (2017-2019) and had been changed to include:

- Planning towards explicit integration of health and social care services was now to be measured
- There were a reduced number of metrics, national conditions and KLOEs to provide assurance
- The Council had received additional monies through the Social Care Grant although there were specific requirements on how the funds should be used

The BCF continued to have three integrated programmes which included:

- Building Community Resilience
- Developing Telford Neighbourhood Care Teams
- Implementing Robust Intermediate Care Services

The Narrative Plan needed to be submitted by 12<sup>th</sup> September 2017 although this would be subject to an Assurance process before receiving approval.

Cllr P Watling commented that reducing the delay in transfers and ensuring the delivery of an efficient service was key, together with monitoring how things were done and reducing emergency omissions of over 65s into hospital.

M Bennett informed the Board that delayed transfer of care was a high priority nationally and would be focused on locally. The Working Group had made changes to their structure which was already having a positive impact primarily around mental health and intensive care units within hospitals. Further work was ongoing to address more local issues and it was envisaged that a monitoring system would be in place by November.

During the ensuing debate some of the Board welcomed the progress of some areas but felt unable to sign off the plan which was not before them at the meeting.

M Bennett explained that the Working Group had 22 work streams to complete but the plan was making good progress although the report was still being worked on by the Neighbourhood Delivery Group and the Facility Board. Ideally it would have been brought to this meeting and looked at in much more detail but the guidance had only been received a week before the summer holidays.

J Eatough advised the Board that the final guidance had been submitted late and timescales were tight. The Board could resolve to convene an urgent meeting of the HWBB to look at the final plan or delegate final approval to the relevant officers in conjunction with the Chair of the HWBB on the basis that the narratives were a standard document.

Some of the Board felt that a summary of the document was contained within the report and that it was just the narrative of the template that had to be filled in and suggested that the HWBB note the report and that the final report be delegated to the accountable officer of the CCG and the Managing Director of the Council to finalise in conjunction with the Chair of HWBB.

#### **RESOLVED - that**

- a) **the outcomes of the Better Care Fund programme for 2016/17 be noted;**
- b) **the BCF draft submission for 2017-19 be noted with finalisation of the submission being delegated to the relevant officer of the CCG and the Managing Director of the Council in conjunction with the Chair of the Health and Wellbeing Board;**
- c) **the use of BCF and iBCF monies as details in this report be put forward to Cabinet for support and approval.**

#### **HWB-54      Strategy for Children and Young People 0-25yrs with Special Educational Needs and Disabilities**

A Cooke presented a report on the Strategy for Children and Young People 0-25yrs with Special Educational Needs and Disabilities (SEND) which highlighted recent changes to legislation of the SEND Strategy and the support the Local Authority could give to children and young people with special educational needs and disabilities. An inspection took place every five years and an early round inspection of the Local Authority had taken place in July 2017. The strategy, which was now in place, had been extended with new duties to delivery services for young people aged 19-25 years and progress had been made in area such as education and health and social care needs and the vision for the future was for young people to achieve the best possible outcomes, open doors for their own future and become active citizens within their community. The principles of the strategy were set out in the report and included collective responsibility, early support, intervention and inclusion, localisation and partnership. All of the principles, together with partnership working, were key in achieving the 4 key priorities:

- Priority 1 – to ensure that every child and young person with SEND makes excellent progress, through access to high quality provision.
  - A self-education tool was currently being developed within schools together with a quality mark to ensure standards

- Priority 2 – to engage with children, young people and their families to promote early identification and support that meets needs.
  - Involve all families/carers and professionals at an early stage to discuss/agree the key needs of the child/young person
- Priority 3 – to develop smooth progression to adulthood for all young people with SEND
  - to help with the transition upon leaving school at the age of 16 and support beyond education at 18/19 years to become independent with their decision making
- Priority 4 – to create robust governance structures and effective partnership across key agencies that ensure services meet the needs of children, young people and their families
  - The governance board for SEND were aiming high with their goals

C Jones reported to the Board that there was still a lot of work to be done but they were on a good platform to build on and an improvement/action plan was in place and it was hoped to reduce the number of children/young people placed out of County which in turn would improve their links with health care and the community.

During the debate some of the Board welcomed the report and were encouraged by the early intervention and partnership working. Personalisation and a clear agenda was the way forward which would bring positive results. It was considered that Queensway had made a big difference to the community and that this would continue in the future. The relationship between Queensway and HLC continued to be good and a lot of work was being undertaken in the background which was producing results with more young people being placed within the local community. Other Board Members raised concerns regarding the local SEND figures which were higher than the national figure and the need to ensure strong joint commissioning arrangements.

## **RESOLVED**

### **HWB-55     Homelessness Strategy**

T Guest presented a report which set out the housing authorities statutory duties to review and update their Homelessness Strategy. The current strategy was developed in 2013 and due to recent changes within the management of housing services it was considered a good opportunity to undertake a review. Although locally homelessness was on a downward trend, concern remained regarding particular groups which included those suffering domestic violence, substance misuse and young people. Going forward, a number of changes would impact on the homelessness figures which included welfare reform, the introduction of the new Homelessness Reduction Bill and the timescale to assist those threatened with homeless being increased from 28 days to 56 days. Four key priorities had been identified which were:

- Priority 1 – to ensure that high quality housing advice is accessible and well promoted to all and to ensure that those households or other support services that are able to identify their own housing solutions are able to do so.

- Priority 2 – Join up Council and external services to prevent homelessness arising wherever possible particularly targeting young people and those affected by domestic abuse.
- Priority 3 – ensure that temporary accommodation is well managed and meets the needs of the service, ensuring people move onto sustainable housing as soon as possible and minimise the use of bed and breakfast accommodation.
- Priority 4 – work with partners to support vulnerable groups and to prevent rough sleeping in the Borough.

Partnership working, channel shift and signposting would be improved to help guide and assist people with issues such as substance misuse, release from prison, disabled facilities grants and social landlords.

During the ensuing debate some Members of the Board commended the work being undertaken in a difficult area although there were still some areas of concern regarding private landlords, the effect of selective licensing, the effect of the changes in legislation on buy to let properties and the condition of some housing. Other Board Members felt that there was a need to strengthen the links with partners on issues such as mental health, substance misuse, domestic violence and patients returning home from hospital.

**RESOLVED that the links between the Homelessness Strategy for the period 2017-2022 and the Health and Wellbeing Board Strategy be acknowledged.**

The meeting ended at 3.39pm

**Chairman:** .....

**Date:** .....