

TELFORD & WREKIN COUNCIL HEALTH & WELLBEING BOARD**7 MARCH 2018****COMMISSIONING PRIORITIES 2018/2019****REPORT OF JONATHAN EATOUGH, ASSISTANT DIRECTOR: GOVERNANCE
PROCUREMENT & COMMISSIONING; LIZ NOAKES, ASSISTANT DIRECTOR,
HEALTH AND WELLBEING AND ANNA HAMMOND DEPUTY EXECUTIVE FOR
COMMISSIONING & PLANNING (PRIMARY CARE)****PART A) – SUMMARY REPORT****1. SUMMARY OF MAIN PROPOSALS**

- 1.1. This report outlines how the 2018/19 commissioning priorities for the Council and the CCG support a collaborative approach to the delivery of the Health & Wellbeing Strategy priorities.
- 1.2. The commissioning priorities also contribute to local delivery the neighbourhood working approach, as part of the wider NHS Sustainability and Transformation Plan which has a particular focus on supporting people to be healthy, increasing patient self-care and developing resilient communities and strengthening community-based support. (Further details on the neighbourhood working programme can be found in Agenda item 8.)

2. RECOMMENDATIONS

The Board is asked to support the commissioning intentions for the Council which will better support the integrated delivery of the cross-cutting priorities of the Health and Wellbeing Strategy.

3. IMPACT OF ACTION

It is intended that these commissioning programmes of work will contribute to improve health & wellbeing outcomes within the borough. Each programme/service has a specific set of outcomes which are monitored through commissioning processes.

4. SUMMARY IMPACT ASSESSMENT

COMMUNITY IMPACT	<i>Do these proposals contribute to a specific HWB Priority?</i>	
	Yes	Commissioning intentions contribute to all of the Health and Wellbeing priorities.
	<i>Will the proposals impact on specific groups of people?</i>	
	Yes	<p>The commissioning intentions for public health are focussed on reducing health inequalities and improving health and wellbeing at a population level.</p> <p>Commissioning intentions for universal, whole population and support for families, vulnerable children, young people and adults will improve outcomes for target populations and will include provision for:</p> <ul style="list-style-type: none"> • Children and families in need • Disabled children and adults • Children in Care • Children, young people and adults with: mental health, problems, autism, learning disability, physical disability • Young and older carers • Care Leavers • Offenders (and those at risk of offending) • Older People, including those with dementia and long term conditions
TARGET COMPLETION/DELIVERY DATE	Commissioning intentions for 2018/19	

<p>FINANCIAL/VALUE FOR MONEY IMPACT</p>	<p>Yes</p>	<p>The Commissioning intentions set out in this report will contribute to delivering the requirements of the Care Act, will be shaped around the requirements of the Better Care Fund, the requirements of the Public Health grant, meeting the Council's Budget Strategy, and facilitating reablement and prevention. The individual work tasks will be governed by the relevant provisions of the Council's constitution and the financial impacts of, for example the</p>
		<p>Process of tendered contracts, will be considered as part of the decision making process.</p> <p>The delivery of this strategy and the detailed work programmes will need to be considered in the context of reducing resources. The Public Health grant received by the Council has been cut by around 13% to 2018/19 (since 2015/16), with further reductions expected. At the same time the Council is receiving less Revenue Support Grant from the Government reduced further by around 23% in 2018/19. In response to this the Council has continued to work on identifying savings, these have totalled £110m since 2010 with a further £20m to be delivered by the end 2019/20.</p> <p>The detailed work programmes, (as far as they are resourced from Council budgets) to support the delivery of this strategy will be need to be met from resources allocated in line with the Council's budget strategy and where appropriate this will be reported as part of future reports to this Board.</p> <p>RP 08/02/18</p>

LEGAL ISSUES	Yes	<p>The Health and Wellbeing Board's involvement with the Council's Commissioning intentions, in the work areas set out in this report, contribute to meeting the Board's duties as set out in the Council's Constitution such as; encouraging integrated working between local health, social care and health-related commissioners.</p> <p>Under the Health and Social Care Act 2012 the Health and Wellbeing Board has a duty to ensure that providers of health and social care services are working collaboratively by way of in an integrated approach and Section 3 of the Care Act 2014 reinforces this duty. Telford & Wrekin Council is under a duty to carry out its care and support functions in a way that facilitates and promotes integrating services with those of the National Health Service or other health related service. The Better Care programme should assist with the discharge of these duties by emphasising collaboration and integration in its approach also.</p> <p>Beyond these strategic plans, the procurement/commissioning procedure will be in accordance with EU procurement rules (where required) and with the Council's agreed procedures under its Constitution and will follow existing delegation of powers to tender for and award the resulting contracts.</p> <p>MG 87087 12 /02/ 2018</p>
EQUALITY & DIVERSITY	Yes	<p>Joint Strategic Needs Assessment intelligence informs local authority commissioning intentions to ensure resources are targeted appropriately to improve health and wellbeing and reduce inequalities.</p>
IMPACT ON SPECIFIC WARDS	No	See above.

PATIENTS &/OR PUBLIC ENGAGEMENT	Yes	Consultation, engagement and involvement with service users, carers and the care and support sector, in the design and evaluation of services and contracts is a key feature of our commissioning process, including: strategy development, service reviews and procurement plans.
OTHER IMPACTS, RISKS & OPPORTUNITIES	No	Strong collaboration working with NHS commissioners in the CCG and NHS England is essential to delivering progress against the Health & Wellbeing strategy priorities.

PART B) – ADDITIONAL INFORMATION

1. INFORMATION

1.1. Introduction

This report provides evidence of how commissioners are working together to deliver improved outcomes, in line with the Board's duties to encourage collaborative commissioning and integrated working. This collaboration includes joint working between the CCG and Council and other partners.

The CCG has already agreed two-year contracts and improvement priorities for the period 2017/19, in line with NHS England expectations. During 2018/19 the CCG will refresh its operational plan, aligning to the STP system-wide plans.

The sections in this report give an overview of key achievements, against the 2017/18 commissioning commitments we set out in the last HWB report in March 2017, across the Health & Wellbeing Strategy priorities. Our commissioning intentions for 2018/2019, are summarised by priority, including reference to our joint and collaborative commissioning arrangements.

Increasingly the programme of work around neighbourhood working is the vehicle for changes in community based offers across the borough of Telford & Wrekin. That programme is looking to increase in both scale and pace. For example from 18/19 it will place much emphasis on improving healthy lifestyles

The relationships between organisations and individuals within those organisations are strengthening. Locally we are naturally moving towards more integrated solutions

There are many other programmes of joint work and plans which contribute to the delivery of the HWB priorities, which are not delivered through formal commissioning and contractual arrangements. This wider collaborative work is described in detail for the Board in the priority and partnership update reports.

1.2. Encourage healthier lifestyles

- 1.2.1. We will work collaboratively with providers of early help and support services to commission an integrated delivery model for the Healthy Child Programme.

Achievements in 2017/18

- Extension of the current local authority contracts with Shropshire Community Health Services NHS Trust, to provide Health Visiting, Family Nurse Partnership and School Nursing Services until March 2019.
- Development of the community role of Health Visitors to promote healthy lifestyles and work with communities, through the locality boards.

Commitments for 2018/19

- Public Health will re-commission the Healthy Child Programme, in line with the national framework, standards and best practice. This will bring together the existing Health Visiting, Family Nurse Partnership and School Nursing services into a more holistic service children and young people aged 0-19 years, with new service to be in place by April 2019. During 2018/19, alongside the procurement process, we will work with the current provider, Shropshire Community Health NHS Trust to evolve the service into a 0-19 programme, in line the neighbourhood working approach.

- 1.2.2. We will continue to develop and enhance the integrated sexual health service in collaboration with our providers South Staffordshire and Shropshire NHS Foundation Trust, community pharmacies and GPs.

Achievements in 2017/18

- Testing of an online booking system, including a text messaging service
- Increased capacity of on-line sexually transmitted infection testing, including expansion of HIV testing
- Sexual health training delivered by the sexual health clinical lead to 35 GPs and nurses and 15 community pharmacies

Commitments for 2018/19

- Work with South East Telford GP locality to pilot a south Telford spoke sexual health clinic
- Further Specialist sexual health training and awareness raising to a range of professionals

- 1.2.3. We will refresh the Smoke Free Action plan, in line with the new national tobacco control strategy.

Achievements in 2017/18

- Commissioning incentive to target stop smoking services to smokers in routine and manual occupations, through workplace settings, to reduce the prevalence of smoking and associated health inequalities in this group.
- Joint commissioning (between public health and CCG) of the Public Health Midwife service, which is recruiting more pregnant women to quit and starting to reduce smoking at delivery rates.

Commitments for 2018/19

- Insourcing of stop smoking services into the Council's restructured Healthy Lifestyle Service from April 2018, expanding the holistic lifestyle support offer for local people.
- Launch of the Early Bird clinic at Southwater 1, to give specialist advice and support to women planning (or in the early stages of) pregnancy.

1.2.4. We will work collaboratively with the CCG and our local provider trusts (as part of the STP ambition to radically upgrade the role of the NHS in prevention) to reduce the risk of the main causes reduced life expectancy by ensuring that prevention is systematically embedded in local care and treatment pathways.

Achievements in 2017/18

- Successful bid for NHS Diabetes Transformation Funding, to improve treatment outcomes and patient engagement and education.
- Hypertension work stream plan including: revised clinical pathway issued for GPs, extensive promotion of the Know Your Numbers campaign and workplace blood pressure testing at CCG headquarters and Council main buildings.

Commitments for 2018/19

- Integrate NHS Health Check programme into the Council's Health Lifestyle Service expanding the offer and linking to neighbourhood working.
- Collaborative CCG and local authority bid for British Heart Foundation Blood Pressure Award Programme funding, to develop a community-based programme delivered by voluntary sector organisation.
- Continue to offer support and advice to SaTH to target risky behaviours by screening, treating or advising patients in the context of their alcohol consumption and tobacco use (as part of the NHS Commissioning for Quality and Innovation CQUIN framework)
- Joint CCG and local authority implement the National Diabetes Prevention Programme in Telford & Wrekin, following the NHS commissioning of Igneus to deliver the local programme.

1.3. Improve mental wellbeing and mental health

- 1.3.1. With the CCG and South Staffordshire and Shropshire Foundation Trust (SSSFT) to mobilise and quality assure the new 0-25 yrs Emotional Health and Wellbeing Service for children and young people
A full update regarding this service to be presented by Frances Sutherland CCG (Agenda Item 10).

1.4. Strengthen our communities and community-based support

- 1.4.1. Transform Primary, Community, Mental Health and Social Care (in line with Primary/Mental Health Forward Views) via creation of Neighbourhood teams, and more responsive/ accessible/integrated specialist services

Achievements in 2017/18

- Working with community interest company, A Better Tomorrow to open two houses for adults with mental health. Offering a supportive community environment and strong peer support for everyday living.
- Branches (mental health support services) opened to provide a range of services for local residents to access to enable better management of their mental health needs.
- A number of people stepped down from residential settings to supported living with wrap around care and community support who have experienced emotional trauma.
- To recommission the skills development team

Commitments in 2018/19

- Continued joint commissioning of Individual Placement and Support (IPS): Developing a specific pathway/protocol for supporting people with mental health to retain or access employment
 - Continue to work with partners to identify opportunities and methodologies to step down more individuals from residential settings into a community with supported living.
 - Partnership working to develop a sustainable approach to Changing Futures Service which supports some of the most vulnerable and chaotic members of our communities.
- 1.4.2. We will work with CSP strategic partners, providers, service users and carers in partnership on the Telford & Wrekin drug and alcohol strategy. (See Agenda Item 11 - Drug & Alcohol Strategy Programme Progress report for more details)

Achievements in 2017/18

- Successful re-commissioning of Telford STARS (substance misuse treatment and recovery service), following the procurement process in the summer 2017.
- Expansion of the recovery offer for adults, through TACT, including the opening of the Strickland House hub.
- Development of recovery peer support programme for children and young people through Recharge.

Commitments for 2018/19

- Mobilise the new STARS treatment system from April 2018. Shropshire and South Staffordshire NHS Foundation Trust's Inclusion service will. Inclusion will sub contract with Aquarius and Willowdene.

1.4.3 Strengthen our community based intermediate care admission and rehabilitation for older people and adults with learning disabilities

Achievements 2017/18

- As of February 2018 we are in the top 5 Councils in England with the lowest figures for Delayed Transfer of Care
- Development of a zoned enablement domiciliary care solution with three experienced providers covering the borough
- Dedicated enablement brokerage officers triaging care packages with providers for acceptance within 24 hours
- Introduction of a night response service to prevent admission to residential settings
- Same day Pathway 2/3 (residential or nursing reablement beds) admissions
- Introduction of the Independent/Trusted Assessor role
- Support from voluntary organisations such as British Red Cross
- Piloting usage of a number of Assistive Technology (AT) solutions which help reduce reliance on carers, provide families with peace of mind and create independence

Commissioning for 2018/19

- Co-production to re commission borough wide effective and efficient reablement service for 2019 onwards; initial workshop with Care Providers, CCG, Shropshire Community Trust, SaTH, Shropshire Partners in Care and Telford & Wrekin operational teams held early February to start this process.

- Look for opportunities to Increase involvement of the voluntary sector to support services such as transport and socialisation to support reablement.
- Continue to explore opportunities with emerging Assistive Technology (AT) such as the development of a 'Smart House' showcasing all the latest AT alongside being a place for assessments, advice and guidance. Monitor and react to outcomes from existing AT pilots.
- Development of a Longer Term Accommodation Strategy with providers and partners across the Borough to develop and provide homes for life.

1.4.4 The SEND joint commissioning programme to ensure best use of resources to meet the needs of children with special educational needs and disabilities.

Achievements 2017/18

- Governance established to support co-production approach with CCG, Education and Commissioners
- Development of a specific SEND Joint Strategic Needs Analysis to evidence joint commissioning decisions.

Commissioning for 2018/19

- Joint Commissioning Recommendations to be produced and submitted for approval this Spring 2018

1.4.5 Better Care Fund Grants

The 2018/9 BCF grants were made available on 7th February. Organisations were invited to apply for a grant where they felt their service could meet the strategic aims of the Council and CCG to:

- Build on the current assets within communities
- Reduce demand on health and care services
- Support vulnerable groups and people
- Reduce health inequalities
- Encourage healthy lifestyles
- Increase choice and control
- Reduced isolation
- Work in communities and access community resources
- Increase volunteer and peer roles
- Work in collaboration and partnerships to deliver the outcome of the service
- Demonstrate financial self-sustainability over time whilst delivering the service

Grant availability was advertised through Contracts Finder and via our own social media to encourage as much local participation as possible.

IMPACT ASSESSMENT – ADDITIONAL INFORMATION

None

PREVIOUS MINUTES

- Health and Wellbeing Board Commissioning Priorities Report 6th March 2017.
- Health and Wellbeing Board Commissioning Intentions Report 9th March 2016.

BACKGROUND PAPERS

None

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