

## TELFORD & WREKIN COUNCIL

### CHILDREN & YOUNG PEOPLE SCRUTINY COMMITTEE – 12 SEPTEMBER 2017

#### THE CHILDREN AND YOUNG PEOPLE SCRUTINY COMMITTEE'S REVIEW OF MULTI-AGENCY WORKING AGAINST CHILD SEXUAL EXPLOITATION (CSE): ANNUAL PROGRESS REPORT BY TWSCB

#### REPORT OF THE LEAD MEMBER FOR CHILDREN AND ADULTS AND THE INDEPENDENT CHAIR OF THE TELFORD & WREKIN SAFEGUARDING CHILDREN BOARD

### 1. PURPOSE

To provide a progress update against the recommendations from the Telford & Wrekin Council's Children and Young People Scrutiny Committee's *Review of Multi-Agency Working against Child Sexual Exploitation (CSE)* which was published in May 2016.

### 2. BACKGROUND

2.1. In January 2017 an interim progress report was presented to the Children and Young People Scrutiny Committee (a copy of the report is available on the [Scrutiny website](#)). The report outlined progress against the thirty eight recommendations.

2.2. Since the interim progress report was presented, the Telford & Wrekin Safeguarding Children Board (TWSCB) has continued to drive, monitor and challenged the progress made against the recommendations.

### 3. 12 MONTH PROGRESS HIGHLIGHTS

#### *Improving Intelligence*

3.1. A key recommendation from the review was about understanding the scale of CSE within the Borough. Over the last 12 months the TWSCB has worked with partners to establish a multi-agency dataset which is used to monitor the impact of the CSE Pathway (including contact and referral numbers). The following paragraphs summarises the local known CSE context.

#### 3.2. Contacts with the Local Authority

In 2016-17 the Local Authority received **337 contacts** raising concerns about CSE. This accounts for 2.7% (337 of 12,173) of the total number of contacts received in that time period. These 337 contacts relate to 224 young people.

Of those contacts 43.3% were made by other local authority services, 27.0% by the Police, 17.2% by education, with the remaining 12.5% coming from

members of the public, victim support, housing providers and health providers (including GPs and School Nurses).

The outcomes of those contacts were:

- 56% progressed along child protection procedures (this includes CSE pathway and the Child Protection pathway)
- 22% were referred to other agencies for support
- 22% were provided with information and advice

### 3.3. Local Authority's Specialist CSE Team (CATE)

In 2016-17 the Local Authority's specialist CATE team received 58 referrals to their service.

As at 31<sup>st</sup> March 2017, the CATE team were working with 68 young people. Of these:

- 62 were female and 6 were male;
- 54 were of a White British heritage, 6 were of a mixed heritage, with the remaining 8 from an Asian, Black or other white heritage; and
- 31 of the young people were between the ages of 16-17, 2 were 18 years and over, 28 were between 14 and 15 years and 7 were 13.

### 3.4. Recorded Crime

For the year 2015/16 of the 128 sexual activity offences involving a child under 16<sup>1</sup>, there were 53 (41%) that involved contact over social media or other electronic communication with the offender and victim never coming face-to-face.

For CSO offences between April 2014 & Sept 2016 where the offender is known:

- 37% of child sexual offences were committed by offenders under the age of 15 on victims under the age of 15;
- 52% of child sexual offences were committed by offenders under the age of 18 on victims under the age of 18;
- For child sexual offences where the offender is known:
  - 89% are white males
  - 2% are Asian males;
- 67% of offences were committed by white males on white females and a further 11% were committed by white males on white males.

This information continues to be developed and will enable further targeted disruption activity.

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<sup>1</sup> Sexual offences against children includes the following offence types: Rape of female child under 13; Rape of a female child under 16; Rape of a male child under 13; Rape of a male child under 16; Sexual activity involving a child under 13; Sexual activity involving a child under 16; Sexual assault on a female child under 13; Sexual assault on a male child under 13; Sexual grooming; and Abuse of children through sexual exploitation.

## ***Service Development***

- 3.5. On 1<sup>st</sup> May 2017, the new contract for the **0-25 Emotional Health and Wellbeing Service commenced**. As well as offering the 'traditional' child and adolescent mental health services, the new service also includes additional early help services from Kooth and the Children's Society<sup>2</sup>. These early help services will allow better access to mental health services without the need for a referral and their safeguarding procedures will support young people who are at risk or harm (or have made new disclosures) to access the appropriate level of support. The effectiveness of the new service will continue to be challenged and monitored by the TWSCB.
- 3.6. The [National Working Group's \(NWG\) National CSE Response Unit](#) (set up, and funded, as part of the Government's response to CSE) provides professionals with a variety of resources, ranging from an out of hours helpline for professionals to a resource library. Locally, the partnership have utilised these resources, when required, to inform practice. For example, some of the resources have been included in the bespoke training course that has been developed and the unit has been consulted in terms of types of support for parents.
- 3.7. **Partnership engagement in work around CSE continues to be strong** within the Borough. In the last few months, further service developments have strengthened the Borough's multi-agency ability to tackle CSE:
- The new conditions for licence of Hackney Carriages and Private Hire vehicles was implemented on 1<sup>st</sup> April 2017. This incorporates the requirement for operators to have a designated CSE contact for drivers to report concerns to, confidentially, and that they will display relevant CSE material on their premises as required by Telford & Wrekin Council. During 2017-18 compliance checks will be carried out and the results shared with the TWSCB.
  - The process for out of area placements has been enhanced. The notification of a young person being placed in the area where CSE is identified as a concern is provided to Family Connect by the placing authority, and then shared with the new Telford specific Police CSE team (set up in January 2017)<sup>3</sup>. The Police CSE Team and the CATE team discuss these cases on a fortnightly basis to share information in respect of these young people and plans to mitigate any associated risks are agreed. Simultaneously, the placing authority is notified of the local service provided by the CATE team and the opportunity to request a service or share information through the CSE Risk Panel. Over the last six months three such requests for service have been made through this process.

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<sup>2</sup> Kooth is an online service which is already available via any web enables device and it is envisaged that the Children's Society 'drop-ins' will be established by the end of September.

<sup>3</sup> In January 2015 a Police CSE Team that spanned both Telford and Wrekin and Shropshire was set up. In January 2017 this was split into the two geographical areas with an increase in resources: one Detective Sergeant, five Detective Constables, a coordinator and an analyst.

- Identification and re-education of perpetrators has been developed across the partnership landscape. For example, the new Telford and Wrekin Police CSE Team and the Council's CATE team have reinforced the strong links between the two agencies. They have developed processes to further strengthen information sharing through fortnightly meetings, which enables individuals to be identified through minimal information. This has led to the Police CSE Team **implementing a range of interventions and disruption techniques** which vary depending on the severity of risk level (for example explaining the consequences of being a perpetrator of CSE, though to Child Abduction Warning Notices and arrests being made).

### ***Raising Awareness and Training***

- 3.8. Nationally, The Children and Social Work Act 2017 (which came into force on 1<sup>st</sup> May 2017) outlined the **new statutory requirement for all educational establishments (primary and secondary) to teach Relationship and Sex Education (RSE) and Personal, Social and Health Education (PSHE) from September 2019**. Locally, Telford & Wrekin Council's Public Health Team are working with the Severn Teaching Alliance to build into the Future in Mind programme (a teacher train the trainer course) support for schools around implementing the national changes. This will include the purchasing the [Shropshire Respect Yourself Relationship and Sex Education programme](#) which received the PSHE Association quality assurance kite mark in in 2014. This programme provides a comprehensive cross phase scheme of work containing lesson plans, resources, assessments and teacher guidance for Years 1 through to 11. The implementation of this, and inclusion of CSE, will be monitored through the TWSCB.
- 3.9. Raising awareness of CSE and training professionals to recognise the signs continue to be key elements of the TWSCB's work. In the last six months:
- The **Tell Someone campaign** (<http://www.tell-someone.org/>) was launched in March 2017. This is a dedicated website to raise awareness of CSE across West Mercia, with bespoke sections for each locality and for young people, parents/carer and professionals. In the three week period surrounding CSE Awareness Day there were 20,290 direct links to the website, with the largest age group (10%) from young people aged 13 to 18.
  - **A CSE Raising Awareness Day was held on 17<sup>th</sup> March 2017**. The aim of the event was to challenge misconceptions and address some of the perceived gaps; it focused on building cohesive communities, accurate statistical data, education and licensing. 105 people attended the event including: the statutory agencies, voluntary services, Street Pastors, Shropshire Islamic Foundation, taxi companies, housing providers and leisure services. The event was evaluated positively and some of the comments provided by the attendees included:
    - *"thought provoking and significantly improved my understanding of risk factors and how we collectively work across agencies to tackle those"*

- *“There was a real sense of unity of intent and purpose amongst the people attending which needs to be encouraged.”*
- *“The keynote speaker offered a fascinating view and it was really useful to hear from a Pakistani man regarding the cultural issues and allegations surrounding CSE in Telford. It was also an excellent opportunity to raise awareness of some of the work done by public health such as the Respect Yourself and LoudMouth work programmes in partnership with schools”*
- The TWSCB has worked with the Community Safety Partnership (CSP) to bid for some money from the Police and Crime Commissioner (PCC) to fund a post for 12 months that will look at raising awareness of CSE in the community, including parents. This was granted by the PCC in May 2017 and the post is currently in the recruitment phase. This will be monitored closely by the CSP and quarterly updates will be provided to the PCC.
- Further to the training event for hotels and B&B staff in December 2016 the local Policing team has **delivered training to approximately 220 hotel staff** (including maintenance, housekeeping, bar, leisure, food, duty managers and security staff). The awareness training covers safeguarding (including domestic abuse and CSE), drugs and prostitution. The training has given the staff a structure to report their concerns, know that they will be listened to, and information will be shared between internal departments and the police.
- The TWSCB and the CATE team have developed a **bespoke multi-agency training course for front-line safeguarding practitioners across the Borough** which will be delivered by the CATE team, alongside partners, from September 2017 onwards. The course enables attendees to understand:
  - Child sexual abuse and child sexual exploitation and how they interconnect;
  - The local and national context;
  - And identify different forms/models of child sexual abuse and the grooming process;
  - The impact and experience from a young person’s perspective and also the impact on family and the wider community;
  - The legislation and the law associated with child sexual abuse;
  - The role of disruption, tools available and how these are used locally; and
  - Their roles and responsibilities in relation to CSE and Sexual Abuse.

This course is free to all statutory partners and volunteers and available at a nominal charge to other organisations and charities.

3.10. Appendix A outlines the actions and progress made as at the end of August 2017 against the thirty eight recommendations.

#### 4. **NEXT STEPS**

- 4.1. The TWSCB will continue to monitor and challenge the progress made against the recommendations through the TWSCB Child Exploitation Thematic Sub-group. This will be scrutinised by the TWSCB and any issues raised with agency leads where appropriate to ensure timely progress is being made.
- 4.2. The TWSCB's Child Exploitation Thematic Sub-group work continues to include 'horizon scanning' which enables the group to ensure its action plan reflects any emerging issues and any good practice from other areas.
- 4.3. The TWSCB will provide a further report outlining the impact of the actions in September 2018 to Telford & Wrekin Council's Children & Young People's Scrutiny Committee.

***Report prepared by Sarah Constable, Partnership Manager, 01952 380599.***

## Appendix A: Multiagency response to the report's recommendations

| Rec N° | Recommendation   | Lead agency/ partnership | Brief outline of how it will be achieved as at July 2016  | 6 month progress update (as at November 2016)   | 12 month progress update (as at August 2017)  |
|--------|--|--------------------------|---|---|---|
| 1      | <p><b>Initial work to identify scale of CSE</b></p> <p>The Committee recommends that the current data from the West Mercia Police Problem Profile, Family Connect, the CATE Team and other Council services is used to develop a common understanding the scale and types of CSE in the Borough and how this changes over time.</p> <p>The facts about the scale of CSE in the Borough should be made accessible to the public and used as part of the awareness raising activity with the public, young people of secondary school age and training staff and volunteers.</p> | TWSCB                    | <p>The TWSCB has been working to compile a comprehensive partnership CSE profile for Telford and Wrekin. This is ever evolving and is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group.</p> <p>The facts about CSE will be utilised in the raising awareness to ensure that the public is aware of the profile of CSE in the Borough.</p> | <p><i>In progress</i></p> <p>The facts about CSE will be utilised in all raising awareness to ensure that the public is aware of the profile of CSE in the Borough. This will include the raising awareness day in March 2017.</p> <p>The TWSCB continues to develop its' comprehensive partnership CSE profile for Telford and Wrekin. This is ever evolving and is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group. This now also includes data around training provided to professionals, including taxi operators.</p> <p>A joint piece of work between TWC and West Mercia Police (WMP) has also been undertaken to understand the trends in child sex offences over recent years looking</p> | <p><i>Completed.</i></p> <p>Further to the actions completed at 6 months the following has been achieved:</p> <ul style="list-style-type: none"> <li>• At the CSE Raising awareness session in March 2017 the CSE profile for the Borough was shared. This was well received by the attendees. (Please refer to Rec 19 for further details on the event).</li> <li>• The Child Sexual Offences data is updated quarterly and presented to the relevant partnerships to inform work plans. The partnership profile continues to develop as new trends and themes arise.</li> <li>• The facts about CSE locally have been imbedded in the new TWSCB Sexual Abuse and Exploitation Training that will commence in September 2017.</li> </ul> <p>An data has highlighted the following:</p> |

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|        |                |                          |  | <p>specifically at victim and perpetrator profiles. This data has highlighted the following:</p> <ul style="list-style-type: none"> <li>• The number of child sexual offences has increased continuously from June 2014, 5.5 rate per 10,000 population, to 16.9 rate per 10,000 population, in June 2016; however, this mirrors the trend for rates of all sexual offences, and all recorded crime within the Borough.</li> <li>• For the year 2015/16 of the 128 sexual activity offences involving a child under 16, 53 (41%) involved contact over social media or other electronic communication with the offender and victim never coming face-to-face.</li> <li>• 89% of offenders are white males, 2% are Asian males and 1% are</li> </ul> | <p><u>Contacts with the Local Authority</u></p> <p>In 2016-17 the Local Authority received 337 contacts mentioning CSE. This accounts for 2.7% (337 of 12,173) of the total number of contacts received in that time period. These 337 contacts relate to 224 young people.</p> <p>Of those contacts 43.3% were made by other local authority services, 27.0% by the Police, 17.2% by education, with the remaining 12.5% coming from members of the public, victim support, housing providers and health providers (including GPs and schools nurses).</p> <p>The outcomes of those contacts were:</p> <ul style="list-style-type: none"> <li>• 56% progressed along child protection procedures (this includes CSE pathway and the Child Protection pathway),</li> <li>• 22% were referred to other agencies for support, and</li> <li>• 22% were provided with</li> </ul> |

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|        |                |                          |  | <p>black males.</p> <ul style="list-style-type: none"> <li>The first quarter statistics for 2016/17 show a slight drop in recorded offences in Telford, with other areas around the country now showing higher rates.</li> </ul> <p>This information will help to further develop the intelligence around perpetrators within the Borough and enable further targeted disruption activity.</p> | <p>information and advice.</p> <p><u>Local Authority's Specialist CSE Team (CATE)</u></p> <p>In 2016-17 the Local Authority's specialist CATE team received 58 referrals to their service.</p> <p>As at 31<sup>st</sup> March 2017, the CATE team were working with 68 young people. Of these:</p> <ul style="list-style-type: none"> <li>62 were female and 6 were male;</li> <li>54 were of a White British heritage, 6 were of a mixed heritage, with the remaining 8 from an Asian, Black or other white heritage; and</li> <li>31 of the young people were between the ages of 16-17, 2 were 18 years and over, 28 were between 14 and 15 years and 7 were 13.</li> </ul> <p><u>Recorded Crime</u></p> <p>For the year 2015/16 of the 128</p> |

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|        |                |                          |  |   | <p>sexual activity offences involving a child under 16<sup>4</sup>, there were 53 (41%) that involved contact over social media or other electronic communication with the offender and victim never coming face-to-face.</p> <p>For CSO offences between April 2014 &amp; Sept 2016 where the offender is known:</p> <ul style="list-style-type: none"> <li>• 37% of child sexual offences were committed by offenders under the age of 15 on victims under the age of 15;</li> <li>• 52% of child sexual offences were committed by offenders under the age of 18 on victims under the age of 18;</li> <li>• For child sexual offences where the offender is known: <ul style="list-style-type: none"> <li>○ 89% are white males</li> <li>○ 2% are Asian males</li> </ul> </li> <li>• 67% of offences were</li> </ul> |

<sup>4</sup> Sexual offences against children includes the following offence types: Rape of female child under 13; Rape of a female child under 16; Rape of a male child under 13; Rape of a male child under 16; Sexual activity involving a child under 13; Sexual activity involving a child under 16; Sexual assault on a female child under 13; Sexual assault on a male child under 13; Sexual grooming; and Abuse of children through sexual exploitation.

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|--------|---|-----------------------------|---|--|--|
|        |   |                             |   |  | committed by white males on white females and a further 11% were committed by white males on white males.  |
| 2      | <p><b>Ongoing Monitoring of Scale of CSE</b></p> <p>All LSCB partner organisations and the CPS should flag/record all cases of CSE. This data should be reported initially to the LSCB and then on a 6 monthly basis to the CSE Strategy Group and compared to the data held on Family Connect to ensure that there is a shared understand of the scale of CSE in the Borough and that trends in the data are monitored and inform the planning and delivery of all relevant services.</p> <p>The LSCB should include local data on CSE in the Board's Annual Report.</p> | TWSCB                       | <p>As part of the work mentioned in Recommendation 1, the TWSCB has requested information from partners to help compile the CSE profile. As part of this the TWSCB is challenging those agencies which are unable to specifically identify cases of CSE within their workload. The information in the CSE profile is used to compare data between agencies but also to ensure that the information informs planning and delivery of disruptions, services and training.</p> <p>A summary of the CSE profile will be included in the TWSCB annual report.</p> <p>The CPS is a national organisation and hence we cannot put in place local</p> | <p><i>In progress</i></p> <p>The 2015-16 TWSCB annual report includes within it local information about the prevalence of CSE and its other thematic areas.</p> <p>Please refer to Recommendation 1 for further information.</p> | <p><b>Completed.</b></p> <p>The TWSCB annual report includes specific information in relation to the prevalence of CSE and its other thematic areas.</p> |

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|        |                |                             | <p>fixes to our IT system to be able to monitor CSE. The term CSE can cover a wide range of offences, such as rape, sexual offences, drug offences, grooming etc. It is impossible from our IT systems to presently isolate CSE from other cases which fall under these crime headings. It may well be however that the police are able to provide this level of detail. It would appear that the police may be in a position to isolate cases to cases termed as CSE. They are likely to be the better agency at the current time to provide this information. We do not have the IT capability in place currently to readily provide this level of detail and any change would need to be considered on a national basis. In addition given the definition of CSE – which could encapsulate a number of offences, this is not a simple solution.</p> |   |  |

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| 3      | <p><b>Annual Review of CSE Strategy</b><br/>That the CSE strategy is reviewed annually by the LSCB and informed by the experience of survivors of CSE, their family and carers and front line staff. The updated strategy should reflect changes in models of CSE and this should inform training for staff and volunteers.</p> | TWSCB                    | The TWSCB will ensure that the CSE Strategy is reviewed and it is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group.   | <p><b>In Progress</b></p> <p>The strategy refresh has begun and steps are being taken to engage survivors in the process. This is due to be completed by the end of the January 2017.</p> <p>Once the strategy has been refreshed, multi-agency briefings will be held to ensure that professionals are aware of their responsibilities within the pathway. This will be held in March 2017.</p> | <p><b>Nearing completion</b></p> <p>Upon commencing the strategy review it was established the further work was needed to inform its progress, including utilising the multi-agency intelligence (Rec 1) to further inform next steps.</p> <p>The strategy is now in its final stages of development and is due for sign off in September, followed by briefing events in October.</p> |
| 4      | <p><b>Impact of Cuts to Services</b><br/>The Committee recommends that the LSCB monitors the impact of cuts to local services and also the loss of expertise and knowledge within organisations as staff numbers are reduced.</p>   | TWSCB                    | The TWSCB monitors changes in organisations and the impact it has on safeguarding children and young people, as well as partners. Where changes have identified a significant impact partners are asked to complete a Child Impact Assessment Form, outlining the changes, what impact it has and how the risks are being mitigated. It is then submitted back to the | <p><b>Completed</b></p> <p>The TWSCB monitors changes in organisations and the impact it has on safeguarding children and young people, as well as partners. Where changes have identified a significant impact partners are asked to complete a Child Impact Assessment Form, outlining the changes, what impact it has and how the risks are</p>   | <p><b>Completed</b></p> <p><i>As per 6 month update</i></p>  |

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|        |  |                             | <p>TWSCB for scrutiny and challenge. This will also include the loss of expertise and knowledge within the organisation and the impact this will have on the service provided.</p>   | <p>being mitigated. It is then submitted to the TWSCB for scrutiny and challenge. This will also include the loss of expertise and knowledge within the organisation and the impact this will have on service provision.</p>   |   |
| 5      | <p><b>Links to Other Policies and Strategies for Adults</b><br/>The Committee therefore recommends that the Council and CCG review the following strategies and policies to ensure that the needs of those affected by CSE are recognised and met:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> The Joint Strategic Needs Assessment</li> <li><input type="checkbox"/> The strategies and action plans for the Commissioning and Transformation Partnerships</li> <li><input type="checkbox"/> Adult Safeguarding Policies and Procedures</li> </ul> <p>The Committee recommend that these reviews takes place by July 2016 and are then updated following the publication of the NICE Guidance on CSE due to be published in 2017.</p> | HWB/TWC                     | <p>The Health &amp; Wellbeing Board (HWB) recognises that the impact of CSE is wide ranging, significant and lifelong, with potential impact on the whole family. The priorities of the HWB have clear linkages to CSE from both a preventative approach and to supporting the victims of CSE. However, the HWB wanted to focus on issues which they would be uniquely placed to address and progress, and were not already being addressed by existing partnerships. This is reflected in the cross cutting priorities which have been selected and is in contrast to the service specific priorities previously adopted by the</p> | <p><b>Completed</b></p> <p>CSE is already referred to as part of Chapter four (Staying Safe) of TWC'S JSNA data set on the facts and figures website page.</p> <p>In terms of adult safeguarding: if an adult considers themselves to have care and support needs as defined by the Care Act 2014 they can request a Care Act Assessment. If they feel their needs are emotional health and wellbeing related then support can be accessed directly through primary care (e.g. GPs) to access mental health services/psychologically</p> | <p><b>Completed</b></p> <p><i>As per 6 month update.</i></p> <p>The JSNA was updated in June 2017 and is referred to as "Understanding Telford and Wrekin". <a href="#">Chapter 4, Staying Safe</a> is refers to CSE and Sexual Offences.</p> |

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|        |                |                          | <p>HWB.</p> <p>The HWB strategy will be delivered through a series of work programmes which will be delivered by Commissioning and Transformation Partnerships (Living Well Network, Early Help Partnership, Community Safety Partnership and potentially a new partnership called the Stronger Communities Board). These work programmes are currently being developed and will be shared at a meeting of lead officers to ensure consistency and avoid duplication – Board Managers from both safeguarding adults and children boards will be invited.</p> <p>Both the TWSCB and Telford &amp; Wrekin Safeguarding Adult Boards recognise the lifelong impact of CSE and having a joint Independent Chair of both boards ensure linkages are</p> | therapies.                                    |  |

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|        |   |                          | <p>made across the two partnerships as appropriate (including issues around transition to adulthood).</p> <p>CSE is already referred to as part of Chapter four (Staying Safe) of our JSNA data set on our facts and figures website page.</p>  |   |  |
| 6      | <p><b>Mapping Support and Agreeing Thresholds</b></p> <p>The Committee recommends that a mapping exercise is undertaken to identify the support available for victims of CSE from the range of organisations from identification through to prosecution and post sentencing. For example this should include CATE, ISVA, AXIS, CAMHS, PCSOs, Youth workers, Victims Liaison Officers, Witness Care Unit and other relevant services.</p> <p>This information should be available to victims and their families to explain the roles of the different organisations and how they are accessed.</p> | TWSCB                    | <p>Identification of support (including therapeutic) available for victims is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group. The TWSCB will also ensure that this is remains part of the 0-25 emotional health and wellbeing transformation plan which is being led by the Local Authority and CCGs in both Telford &amp; Wrekin and Shropshire.</p> <p>The TWSCB has previously produced leaflets explaining what the Council's CATE team does. These will be expanded to provide victims</p> | <p><b>In progress</b></p> <p>The Emotional Health and Wellbeing 0-25 Service is due to go live in May 2017.</p> <p>The support that is currently available is documented in a variety of places (e.g. strategies, transformation project plans...etc). The next stage is to compile the list of support available into one document. Following this the support will be mapped against the threshold for intervention and CSE pathway. A meeting is scheduled for early January to progress this.</p> | <p><b>Nearing completion</b></p> <p>The 0-25 Emotional Health and Wellbeing Service commenced on 1<sup>st</sup> May 2017. (Please refer to Recommendation 8 for further details on the service.)</p> <p>The information in relation to the support available for victims is contained within the CSE Strategy, please refer to Rec 3 for further details.</p> <p>The CATE leaflets have been reviewed and the following changes are required:</p> <ul style="list-style-type: none"> <li>• Links to the local Police CSE Team, and</li> <li>• Links to <a href="#">Tell Someone Website</a></li> </ul> |

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|        | <p>The mapping exercise should also inform a multi-agency agreement on the threshold of need for different services and set out clearly how organisations support victims/survivors according to the level of risk and how services change as the level of risk increases or reduces.</p> <p>In their role as corporate parents, members want to ensure that as part of their assessment and care planning, all children in care are assessed for their risk of CSE and that this is reviewed on an ongoing basis by the Independent Reviewing Officer as part of the child care plan.</p> |                          | <p>and families with all of the information in one leaflet, explaining the services available to them and what support can be offered depending on their level of risk.</p> <p>All children who are taken into the care of the local authority have to have an assessment undertaken. An integral part of this assessment is looking at the risk factors/indicators to provide a holistic picture for that child/family; this will include CSE. For any child at risk for CSE, or subject to CSE, their care plan should reflect how this is being addressed. The Independent Review Officer (IRO) is charged with reviewing the child's care plan, (at a minimum of 6 month frequency) which should include the risk, they may or may not have, in respect of CSE and how the multiagency group is working to reduce this risk. The TWSCB will undertake an</p> | <p>Once this piece of work has been completed (Feb 2017) the CATE leaflets will be updated to ensure information about the team and the services available are up to date.</p> <p>The TWC is undertaking an audit to review how the risk of CSE, and the plan to reduce the risk, is included in Child Protection Plans and Children in Care plans is monitored by their Independent Reviewing Officer. The results of this work will inform the next steps this for this action. The audit is taking place during November and the results are due to be collated in December and presented in early January 2017.</p> | <p>The additional information is being included during August and then progressed through design and print ready for publication in September 2017.</p> <p>Due to prioritising other CSE actions the audit did not take place in 2016 as stated in the 6 month update. The audit has taken place and the results are being presented to the next TWSCB Child Exploitation Thematic Sub-group in September to review and agree next steps.</p> |

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|        |   |                          | audit to review this practice and will then take appropriate action.   |   |  |
| 7a     | <b>Therapeutic Support</b><br>The Committee recommends that local organisations work together to ensure that the immediate and ongoing therapeutic need of victims/ survivors and their families are recognised in the commissioning strategies.  | TWSCB                    | Please see the above response to Recommendation 6  | <b>In progress</b><br><br>As noted in Recommendation 6.   | <b>In progress</b><br><br>As noted in Recommendation 6.  |
| 7b     | <b>Therapeutic Support</b><br>However, given the scale of cuts to local public sector organisations, the Committee also recommends that the Department of Health, the Home Office and the Department for Local Government and Communities urgently review the national funding available to support for victims of CSE and their families. This should include support available from the point at which a young person is identified as a victim of CSE, through the criminal justice process and long term support. | National                 | Following the agreement of Cabinet and TWSCB, Cllr Kevin Guy, Cllr Paul Watling and Andrew Mason wrote to the Secretary of States for Education, Health and the Home Department to ask them to consider this recommendation. | <b>Completed.</b><br><br>On 30 <sup>th</sup> October 2016 Nicola Blackwood, Department of Health, responded to the recommendation. The letters explains that the “Government is committed to preventing these terrible crimes from happening and making sure that every child gets the support they need.” The letter explains that they have “ <i>commissioned NHS Digital to develop, collect and publish a CSA data standard in a way that will provide commissioners with a better understanding of the</i> | <b>Completed.</b><br><br>As per 6 month progress update. |

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|        |                |                          |  | <p><i>prevalence of CSA in England and inform local health needs assessments. The purpose of improved prevalence data is to lead to informed commissioning of needs and services for people who have been abused, and to improve health outcomes, through more timely support, thereby reducing the impact of the abuse and preventing disease and poor health later on in life.</i></p> <p><i>“We should not assume that all children need medicalised treatment in order to help them come to terms with the crimes committed against them. Not all children and young people who have been abused or exploited will develop a mental health problem and intervening unnecessarily or inappropriately can be harmful. For those that do need mental health support, the important things is that they get the right care at the right time, based on their</i></p> |  |

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|        |  |                          |   | <p><i>clinical needs, not their potential needs based on their experiences".</i></p> <p>For a full copy of the response please refer to Appendix B.</p>  |   |
| 8      | <p><b>CAMHS</b><br/>When commissioning the Child and Adolescent Mental Health (CAMH) service, the CCG ensures that:</p> <ul style="list-style-type: none"> <li>The role of the CAMH service is clarified with partner organisations, professionals and service users so there is a clear understanding of the role of the CAMH service in both diagnosis of mental health issues and also in providing ongoing intervention and support.</li> <li>Victims of CSE who are referred to the CAMH service but do not recognise the need for or want specialist help at that time are contacted by the CAMHS at a later stage to invite them to seek</li> </ul> | CCG/TWC                  | <p>The CCG has a transformational plan in place to improve access to CAMHS provision and there is a procurement exercise is being undertaken to commission a new model of service delivery. Health representation in Multi-Agency Safeguarding Hub (MASH), i.e. Family Connect CAMHS member. This will be achieved through:</p> <ol style="list-style-type: none"> <li>Both Telford and Wrekin and Shropshire CCGs are working collaboratively with the two councils across Shropshire in undertaking a full service redesign for local CAMHS service provision to improve access, waiting times</li> </ol> | <p><b>In progress</b></p> <p>The new Emotional Health and Wellbeing Service for 0-25 year olds will provide a variety of support across the windscreen of need. This service is currently in its procurement stage but is on track to go live in May 2017.</p> <p>GPs are now being informed by letter if a local child has been discussed at the CSE panel in Telford and Wrekin.</p> <p>There is direct representation by a CAMHS senior worker (who is also the main allocated worker for children with CSE risks) attend Risk Panel. The risk panel also utilises the ability to escalate within the</p> | <p><b>Completed and ongoing.</b></p> <p>The new contract for the 0-25 Emotional Health and Wellbeing Service commenced on 1<sup>st</sup> May 2017 and as part of the implementation, a waiting list initiative is being undertaken to clear historic waits by the end of August. Currently this piece of work is on target.</p> <p>Following the transfer of staff from the previous provider, SSSFT are undertaking a service review and will be launching consultation on a new staff structure which seeks to place capacity in the right areas with the intent to provide a quicker response to referrals into the service.</p> <p>Communications and</p> |

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|        | <p>support. (currently patients who decline the service are not followed up and a second referral is required)</p> <ul style="list-style-type: none"> <li>• Appropriate training is provided so staff supporting young people with mental health issues recognise and respond appropriately to CSE. The committee would like to highlight this specifically for services for young people who self-harm or have attempted suicide.</li> <li>• Current gaps in the CAMH service that should be addressed in the commissioning process are support provided by the following professionals: Art Therapist, Family Therapist, Psychologists and Dedicated CSE Consultant.</li> <li>• A more robust CAMH service within the CATE team is developed similar to the CAHM and Youth Offending Team model.</li> <li>• The referral process for</li> </ul> |                             | <p>and on-going therapy support including 'gaps in professional roles/ succession planning.</p> <ol style="list-style-type: none"> <li>2) The CCG will promote the CAMHS service to ensure clarity with partner organisations and professionals and service users to enable clearer understanding of the role of CAMHS in both diagnosis and on-going intervention and support.</li> <li>3) Pathway development within the CATE team of CAMHS.</li> <li>4) Access to the service will be improved including GP referral pathway to ensure CSE patients are referred to the appropriate service first time.</li> <li>5) The CCG monitors via the contract management performance and implementation of service development redesign.</li> <li>6) Individuals with "lived</li> </ol> | <p>CAMHS allocation process if necessary. From a strategic point of view the CAMHS manager is a part of the TWSCB Child Exploitation Thematic Sub-group and this enables any further service flexibility requirements to be discussed and resolved.</p> | <p>engagement with stakeholders is being led by the new provider which includes updated on progress with the new model of delivery. A 'shout out' event is planned for November when it is envisaged that a large proportion of the initial service redesign will have taken place and patients will be experiencing a much improved service from the new model. Part of the drive will be the establishment of more 'early help' to support young people where there may not be a need for a CAMHS intervention. The revised service structure will include additional capacity to improve pathways and relationships with various stakeholders, including CATE.</p> <p>The SSSFT safeguarding lead has carried out visits to the service to review current procedures and pathways and identify opportunities to improve safeguarding response.</p> <p>Referral and access pathways are currently under review and a new single point of access is</p> |

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|        | <p>GP to access CAMHS and the Family Intervention Service should be streamlined so if a patient is referred by a GP to CAMHS but does not meet the criteria for this service the patient is referred to the Family Intervention Service (not back to the GP to make another referral through Family Connect.)</p> |   | <p>experience” as well the CCG young health champions have informed development of local CAMHS redesign.</p> <p>The Telford &amp; Wrekin Council (TWC) would welcome the opportunity for closer working with the CAMHS service. The TWC will discuss with the CAMHS Service about what model should be used to enhance the direct service provision for children and young people suffering from CSE.</p> |  | <p>being development to streamline the pathway into the service.</p> <p>Additional early help services from Kooth and the Children’s Society will allow better access to mental health services without the need for a referral and their safeguarding procedures will support young people who are at risk or harm (or have made new disclosures) to access the appropriate level of support. Kooth is an online service which is already available via any web enables device and it is envisaged that the Children’s Society ‘drop-ins’ will be established by the end of September</p> |
| 9      | <p><b>Sexual Health Services</b><br/>Some specific issues that have been identified during this review are:</p> <ul style="list-style-type: none"> <li>All victims of CSE should be offered a full sexual health check, for people aged 13 or over through specialist sexual health</li> </ul>                    | <p><b>Public Health NHS England CCG SSSFT</b></p> | <p>TW Council will ensure all victims of CSE have access to a full sexual health check within the integrated sexual health service will form part of the ongoing contract monitoring of this service. Within the integrated sexual health service contract, a</p>   | <p><b>Completed</b></p> <p>All victims of CSE are able to access a sexual health check as part of the new Sexual Health Service. To date the 70% of clinical staff have now attended CSE training delivered by the</p> | <p><b>Completed</b></p> <p>As per 6 month progress update.</p>   |

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|        | <p>services commissioner by Telford &amp; Wrekin Council and for those under 13s through the Sexual Assault Referral Centre (SARC) commissioned by NHS England</p> <ul style="list-style-type: none"> <li>• When a perpetrator of CSE has a sexually transmitted infection the affected victims are offered support and screening. NB for children under 13 the screening is through the Sexual Assault Referral Centre (SARC) commissioned by NHS England.</li> <li>• All victims of CSE who have been raped can choose to be examined by an appropriately qualified female clinician within the specified timescales required for evidence, through the Sexual Assault Referral Centre (SARC) commissioned by NHS England</li> <li>• Young people who frequently access emergency contraception</li> </ul> |                             | <p>new quality outcome indicator has been included and will be monitored:</p> <ul style="list-style-type: none"> <li>• Number of Service users assessed using CSE 'Spotting the Signs' or similar framework as part of case finding / sexual health history taking (<i>with a threshold of 100%</i>)</li> <li>• Percentage of staff attended Telford &amp; Wrekin Council's training/awareness sessions on child sexual exploitation and awareness of local CSE procedures (<i>with a threshold of 100%</i>)</li> </ul> <p>For victims of CSE that require referral to SARC we will facilitate discussions with the responsible commissioner as a way to improve patient pathways. For young people that frequently access emergency contraception services, we will ensure they</p> | <p>Trust through sessions organised in August, September and October.</p> <p>Under 13s are able to access the same service through the new West Midlands Paediatric Sexual Assault Service. The CSE risk assessment tool is written through the pro forma used, and CSE is considered in every case. STI screening is also considered and offered in every case.</p> <p>All victims of any form of child sexual abuse/assault in the region, including those who where there is concern about CSE have access to the West Midlands Paediatric Sexual Assault Service. (WMPSAS). Referrals are accepted from all sources including self referrals. Every effort is made to offer a choice of gender, and this is taken into account along with the forensic and health needs in determining the urgency of</p> |  |

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|        | <p>services or have repeat abortions receive appropriate support and advice from primary care, pharmacies and specialist sexual health services about CSE.</p> <ul style="list-style-type: none"> <li>• The commissioning responsibilities for these services are as follows: <ul style="list-style-type: none"> <li>o Emergency contraception services in pharmacies and specialist sexual health services – Telford &amp; Wrekin Council</li> <li>o Abortion services and emergency contraception in primary care/General Practice - NHS Telford &amp; Wrekin CCG</li> </ul> </li> </ul> |                          | <p>have up to date information on CSE as well as information on the local specialist sexual health service.</p> <ul style="list-style-type: none"> <li>• PharmOutcomes which is a web-based system that is used to record all activity within community pharmacies will include CSE information and advice</li> <li>• We will ensure that all training delivered to pharmacies include CSE awareness and local referral process (Family Connect)</li> </ul> <p>NHS England support the main thrust of the recommendation. Sexually Transmitted Infection (STI) screening for under 13s is currently provided through the SARC provider due to the gap within current service provision for this age group. This will continue to</p> | <p>response. WMPSAS offer an acute on all service 24/7/365 service which can accommodate same-day and next day examinations. We also offer planned clinic appointments across the region; Where it is appropriate to do so, children and young people will be offered a choice of clinic appointments, with a range of time, day and venue as well as examiner.</p> <p>GPs and pharmacists have been forwarded NHS England CSE Advice for healthcare staff booklet and advised to read with accompanying CSE training videos for staff, victims, etc on NHS England Website. Also, The Children’s Society Seen and Heard Campaign has also been locally circulated to medical surgeries and local pharmacists.</p> |  |

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|        |                |                             | <p>be the case when the Regional Paediatric SARC goes live in October 2016.</p> <p>Shropshire and South Staffordshire NHS Foundation Trust (SSSFT) sexual health services would welcome any review of their service in relation to responding to CSE. However, this will need to be approved by our commissioners to ensure appropriate governance of any review findings. In relation to the specific recommendation regarding service delivery:</p> <ul style="list-style-type: none"> <li>• Full sexual health screening will be offered to victims of CSE where this is necessitated by their presenting history.</li> <li>• Offering sexual health screening to victims is current practice within the service.</li> <li>• Maintain close links</li> </ul> |   |  |

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|        |                |                          | <p>with SARC to ensure pathways are maintained to ensure victims receive appropriate support.</p> <p>Emergency Contraception can now be obtained from GP surgeries, walk in centres and Local pharmacists.</p> <p>GP surgeries have safeguarding leadership and governance named safeguarding professionals who have received training in CSE. Abortion services are commissioned to support this vulnerable group. This will be achieved through:</p> <ol style="list-style-type: none"> <li>1) NHS England Child Sexual Exploitation: Advice for Healthcare staff leaflet developed May 2016 for healthcare staff.</li> <li>2) Services are now commissioned to support this vulnerable CSE patient group.</li> </ol> |   |  |

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| 10a    | <p><b>Support for Victims in the Criminal Justice System</b><br/> The Crown Prosecution Service implements a system to flag cases of CSE that they receive to report and analyse this information nationally. (Linked to Recommendation 2 above)</p> | CPS                      | <p>The CPS will not have the detail to identify CSE cases as noted in recommendation 2. The CPS also, will not be in a position to provide detail on any cases where the Police decide not to refer a case to CPS as the threshold test is not met. It may be possible for the CPS to provide an overview to TWSCB in any CSE cases, where an investigation has identified victims and perpetrators of CSE but the cases have not gone to court because of insufficient evidence or where the witness withdrew from the process, these cases would need to be identified by the police. Clearly usual confidentiality and disclosure rules would have to be observed.</p> <p>In practical terms however all of our cases are dealt with on a case by case basis so far as witness care and support is concerned. The Crown Prosecution Service work with Police partners to</p> | <p><b>In progress</b></p> <p>WMP and CPS have agreed to provide an annual report to the TWSCB outlining the number of cases of CSE where an investigation has not progressed to court due to insufficient information or the witness withdrew from the process. This is scheduled for the next annual report timetable (April 2017).</p> <p>This information will be utilised to assess if there are any gaps in support to victims, or if any changes to service provision are required.</p> | <p><b>In progress</b></p> <p>The WMP and CPS have provided an update for the figures for the last year. This will be reviewed at the next CE Thematic Sub-group and will be incorporated into the ongoing performance framework. This information will be used alongside the other intelligence to assess whether any further support for victims is required.</p> |

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|        |   |                             | <p>ensure that special measures are in place for all vulnerable victims and witnesses. Any flag would not add to the practical application of our witness care measures which our policies already demand (please see for example of the internet CPS policies on service to victims and witnesses and policy under sexual offences).</p> <p>This recommendation partly involves CPS identification of cases where the police have investigated and not sought a charging decision. Once again the CPS may not be seized with this information and hence this information would need to be provided by the police.</p> |   |   |
| 10b    | <p><b>Support for Victims in the Criminal Justice System</b><br/>Building on the CPS monthly review of failed cases, it is recommended that West Mercia Police and West Midlands CPS report annually to the Telford and</p> | WMP                         | Strategic service improvement department (SSI) in conjunction with PVP strategic team will be able to report against the LSCB framework in order to provide the annual data set  | <p><b>Completed</b></p> <p>The CPS is committed to providing support to all victims of crime, so far as victims of CSE, this will extend to anonymity at court.</p> | <p><b>Completed</b></p> <p><i>As per 6 month progress update.</i></p> |

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|        | <p>Wrekin CSE Strategy Group the number of cases of CSE where an investigation has identified victims and perpetrators of CSE but the cases have not gone to court because of insufficient evidence or where the witness withdrew from the process. This information should be shared with the ISVA service and CATE Team to identify learning from these cases to improve the support provided to victims of CSE during the criminal justice process and increase the chance of prosecution and conviction. Where appropriate victims of CSE should be invited to contribute to this learning process.</p> <p>Some specific learning points that have been identified in this review are:</p> <ul style="list-style-type: none"> <li>• Victims need to retain confidence in the commitment from all organisations to seek justice in their specific case and that the evidence they provide is not used to build a separate case to the detriment of their own.</li> <li>• Courts and staff</li> </ul> |                             | <p>from a Police perspective. CPS in conjunction with WMP Criminal Justice Department should be able to provide information regarding number of cases which were unsuccessful at Court stage</p> <p>The Court building is the responsibility of the CPS and not the Police therefore this would need to be addressed by CPS. However each CSE case could include the requirement for this element to be considered by victim support services.</p> | <p>If the offender is charged with a sexual offence, we will also consider along with the police which special measures are most appropriate in each individual case to assist the victim provide their best evidence. This may range from assistance of an intermediary, Evidence in Chief being given by video and cross examination by TV link rather than in court. It could mean evidence given behind a screen. It will also include meeting counsel in advance of trial and discussing Special Measures, arranging a court visit if this would be helpful. For a breakdown of the Special Measures in cases within the year the Crown Prosecution Service will need to have the benefit of the case details from the police as our case management systems does not flag CSE cases as a separate category to all other sexual offences.</p> |  |

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|        | supporting victims through the court process review the facilities and processes to ensure that victims of CSE are not in a public area in the court building with defendants.   |                          |  | <p>WMP confirm that all victims are managed by specially trained staff to ensure that not only is the investigation progressed but the victim's welfare is managed with assistance of support services such as ISVA etc. In short the victim of any crime is always at the heart of the action we take.</p> <p>As part of WMP officer's ongoing witness training ensuring that the victims are not in the same public areas as the perpetrator has been included.</p> |   |
| 11     | <p><b>Safety Plans</b><br/>An audit of all current CSE cases should be carried out to ensure that victims and parents of victims of CSE should be involved in developing a Safety Plan for their child (where the young person is not subject to a child protection plan). The outcome of this audit should be reported to the CSE Strategy and Operational Groups to identify any actions required.</p> | TWC                      | Young people and parents are central to the success of safety planning. The TWC will complete an audit on all open cases where CSE is identified and take steps to ensure that young people and their parents have and are fully involved in developing and implementing a plan of safety. | <p><b>In Progress</b></p> <p>During December CATE practitioners will be asked to demonstrate to the TWC CSE Strategic Lead how the young person and the family have been involved and this will be cross reference the young person's file. The results will be presented back to the CE Thematic Group in February 2017.</p>   | <p><b>Completed and ongoing</b></p> <p>Feedback from the CATE practitioners has found that although the safety plan is always completed with the young person and their family, this involvement is not consistently evident on the young person's record. The CSE risk assessment clearly identifies the views of the young person and the family.</p> |

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|        |   |                          |  |   | <p>This is being resolved by and additional section being added to the Safety Plan electronic template which will enable the practitioners to record how the young person and the family was involved and what they said. The progress of this action is due to be reported back to the CE Thematic Sub-group at its next meeting in September 2017.</p>  |
| 12     | <p><b>Parent Support Group</b><br/>The LSCB / local authority should consult with parents of victims of CSE with a view to establishing a local parent support group. It is recommended that PACE (Parent Against Child Exploitation) is involved in this work. This work should include consideration of specific support that fathers of victims of CSE may find helpful.</p> | <b>TWC/TWSCB</b>         | <p>The TWSCB and TWC agree that it is important the parents/carers receive the right support. The TWSCB will consult with parents of victims of CSE (including fathers) to establish what support they would want and then, as noted in recommendation 6, would ensure this is information is shared and widely known. The TWSCB and TWC will involve PACE in this consultation.</p> | <p><b>In progress</b></p> <p>In 2017 a consultation with victims of CSE and parents/carers of the victims will be held. This will look to establish what support they would want to receive (including whether a specific support group for them was needed) and if they would like to be involved in consulting on key aspects of CSE pathway.</p> | <p><b>In progress</b></p> <p>The TWSCB has consulted with the National Child Sexual Exploitation Response Unit to establish best practice in this area of support. Following this a short questionnaire has been devised to ask parents/carers of those at risk of CSE currently what other support they would benefit from. The results of this survey will be collated on 5<sup>th</sup> September and a verbal update will be provided to the Scrutiny Committee on 12<sup>th</sup> September.</p> |

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| 13     | <p><b>Mapping Support for Parents</b><br/>As set out in Recommendation 6 above, parents of victims of CSE should have accessible information about the range of support services available to their children. Organisations supporting parents should work together to co-ordinate their work and map out the support available for parents. Where possible this should identify a 'parent/ family key worker' and provide contact details for out of hours services.</p> | TWC/TWSCB                | <p>The TWSCB and TWC agree that young people and their families need assistance in navigating the range of support that is available to them, and/or their child, as they progress through the CSE Care Pathway.</p> <p>Please refer to the response to recommendation 6 for further details.</p>   | <p><b>In progress.</b></p> <p>Please refer to the response to recommendation 6 for further details.</p>   | <p><b>Nearing completion</b></p> <p>Please refer to the response to recommendation 6 for further details.</p>                                       |
| 14     | <p><b>Raising Awareness</b><br/>Based on the Committee's consultation with a range of groups it is recommended that the LSCB develops a long term CSE awareness raising strategy for the following groups (children, young people and parents). Where appropriate victims/survivors and their families should be given the opportunity to be involved and consulted about the work.</p>   | TWSCB                    | <p>The TWSCB accepts this recommendation and recognises the importance of children safeguarding children, as well as empowering parents/carers in this regard. This will again be an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group. The TWSCB will develop and agree a strategy in partnership with the Early Help Partnership and Community Safety Partnership specifically.</p> | <p><b>In progress.</b></p> <p>This has become an integral part of the CE Thematic Sub-group's action plan for 2016-17 and further discussions with other local partnerships is underway. This will be coordinated through the newly formed Partnership Team which has the responsibility for ensuring effective joined up partnership working across the borough's partnerships.</p> <p>Please refer to following recommendations for further</p> | <p><b>In progress.</b></p> <p>Please refer to following recommendations below for further information on specific aspects of raising awareness.</p> |

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|        |   |                          |   | information on specific aspects.   |   |
| 15     | <p><b>Young People</b><br/>           Young people aged 11-18 in Telford and Wrekin are provided with the information they asked for about CSE as set out in pages 17-22 of this report. The Committee want to ensure that this information is accessible to all young people including those with disabilities and recommends that learning from the NSPCC report 'Underprotected/Overprotected' is used as part of this work.</p> | TWSCB                    | The TWSCB will utilise the relationship with the Police Cadets and the Safeguarding Children Boards in schools to assist with ensuring the information is accessible to all young people. | <p><b>In progress</b></p> <p>Within secondary schools as part of the safeguarding children board work they have been encouraged to ensure that the young people are aware of Childline, Family Connect, learning from the Underprotected/Overprotected NSPCC report is shared, healthy and safe relationships and promote the "Click CEOP internet safety" button on websites. Discussions about presenting at the Secondary Head Teachers forum are underway.</p> <p>TSV have also been consulted and suggested that they present the PANTS Campaign to Y7 pupils as they transition to secondary school. They are piloting this in December and will</p> | <p><b>Completed.</b></p> <p>In March 2017 a new young person friendly website was launched specifically in relation to CSE: <a href="http://www.tell-someone.org/">http://www.tell-someone.org/</a> . This website was developed by West Mercia Police in partnership with the four Local Safeguarding Children Boards in West Mercia.</p> <p>Children safeguarding children initiative continues to grow in the borough, led by Holmer Lake Primary School. As at the end of the Summer term there were 35 schools that have a safeguarding children board.</p> <p>In October 2017 the TWSCB is hosting a conference "Children united in Safety" which aims to:</p> <ul style="list-style-type: none"> <li>• share the good practice from across the schools that have a safeguarding children board,</li> </ul> |

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|        |   |                          |  | <p>feedback its success.</p> <p>School leads that attended the TSV rollout network meeting suggested that the TWSCB host another “Children’s conference” to further embed this work. The TWSCB agreed this on 7<sup>th</sup> December 2016 at the Board and it is pencilled in for the Summer term 2017.</p> <p>The Police Cadets have been consulted on in respect of the TWSCB website and the children and young people section. Following their feedback the TWSCB website was updated to include more visual aspects and to be young person friendly.</p> <p>This will be monitored through the Safeguarding in Education Network and any issues raised with the TWSCB.</p> | <ul style="list-style-type: none"> <li>• illustrate to schools that have not taken up this initiative the benefits of it to the children, the school and the local community, and</li> <li>• promote the package across the West Midlands region.</li> </ul> <p>All schools, including pupils, have been invited to attend.</p> <p>This will continue to be monitored by the TWSCB as “children safeguarding children” remains a key priority.</p> |
| 16     | <p><b>Children</b><br/>All children at primary school are</p> | TWSCB                    | The TWSCB will encourage this is part of the             | <b>In progress</b>   | <b>Completed</b>   |

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|        | made aware of risks of abuse and neglect in an age appropriate way including how to stay safe online. (see Recommendations 18a and 18b below)   |                          | Safeguarding Children Boards in primary schools. The TWSCB will then monitor if this is happening.   | As part of the safeguarding children board work within primary schools leads have been encouraged to ensure that children understand the PANTS campaign and are aware of Childline. This will be monitored through the Safeguarding in Education Network and any issues raised with the TWSCB.  | The PANTS campaign and Childline awareness continue to be championed by the TWSCB and partners.<br><br>The NSPCC School's Service 'Speak Out. Stay Safe' programme has been running in all bar one primary school in the Borough since 2012. It is a free programme which is delivered to Years 3 and 4 and Years 5 and 6.  |
| 17     | <b>Parents</b> <ul style="list-style-type: none"> <li>All parents should be encouraged and, where appropriate, supported to talk to their children aged 6-11 about safety using the NSPCC PANTS rule.</li> <li>All parents are informed about the risks of CSE, what the signs are, and who to contact if they have concerns. This should include information on risks of CSE including through social media, online and gaming and how parents can discuss these risks with their</li> </ul> | <b>TWSCB</b>             | <p>The TWSCB will provide information to parents carers alongside the work mentioned in Recommendations 14, 15, and 16. The TWSCB will consult with Parents/Carers about what information would assist them to understanding CSE and its reality, including what the best dissemination methods would be.</p> <p>The TWSCB will work with TWC to provide specific information on CSE to foster carers and staff working with</p> | <p><b>In progress</b></p> <p>The TWSCB has updated their website to include useful information for parents/carers about CSE. As part of the survey (as per Recommendation 12) the TWSCB will ask if there are any specific aspects that they can assist parents with, e.g. online privacy settings.</p> <p>Regular training around CSE is included in the TWC foster carers' Skills to Foster course. This takes place 4 times per year with specific</p> | <p><b>In progress</b></p> <p>Further to the 6 month update, the TWSCB has worked with the Community Safety Partnership (CSP) to bid for some money from the Police and Crime Commissioner (PCC) to fund a post that will look at raising awareness of CSE in the community, including parents.</p> <p>This was granted by the PCC in May 2017 and the post is currently in the recruitment phase. This will be monitored closely by the CSP and</p> |

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|        | <p>children and help to protect them.</p> <ul style="list-style-type: none"> <li>Information for parents should include case studies and videos that explain the reality of CSE.</li> <li>Specific training on CSE should be provided for all foster carers and staff working with children in care of the local authority.</li> </ul> |                             | <p>children in care of the local authority; we believe this should also include the Supervisory Social Workers for the foster carers.</p> <p>Actions against this recommendation will be monitored through the annual Section 11 audit that is completed by educational settings. It is due for completion by January 2017 and the results of which will be presented to the TWSCB Quality, Performance and Operations Sub-group at the next available meeting.</p> | <p>training on Child Protection (including CSE) takes place at least twice per year. The last Child Protection training was undertaken 22.09.2016 and the next will take place in January 2017.</p> <p>Most workers within the Child in Care and Leaving Care Team (including Personal Assistants) have had CSE training; however, due to staff changes within recent months further training sessions are being scheduled. A refresher training course will also be provided.</p> <p>As part of the raising awareness work the TWSCB is looking at how to share the information with parents in the most appropriate manner (e.g. a theatre production, part of parents evening).</p> | <p>quarterly updates will be provided to the PCC.</p> <p>39.4% of foster carers have completed CSE training (78/198). Within the skills to foster carers now have to complete the CSE Awareness E-learning course before being approved as foster carers. For current carers that have not completed it, it is part of their individual learning plan and will be completed by March 2018.</p> |
| 18a    | <p><b>Role of Schools and Colleges in Raising Awareness</b><br/>The Committee supports the joint</p>   | National                    | Following the agreement of Cabinet and TWSCB, Cllr Kevin Guy, Cllr Paul Watling   | On 26 <sup>th</sup> October 2016 a letter on behalf of the Secretary of State for  | <p><b>Completed.</b></p> <p>The Children and Social Work</p>   |

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|        | <p>letter from Parliamentary Select Committee chairmen that Sex and Relationship Education (SRE) should become a statutory part of the curriculum and the recommendation from the Children's Commissioner that "<i>all school equip all children ...to understand healthy and safe relationships and talk to an appropriate adult if they are worried about abuse</i>". The Scrutiny Committee recommends that informing children and young people in an age appropriate way about CSE should be included in any future statutory SRE curriculum.</p> |                             | <p>and Andrew Mason wrote to the Secretary of States for Education, Health and the Home Department to ask them to consider this recommendation.</p> | <p>Education was recieved. The letter outlines the importance that "<i>building children and young people's awareness and resilience so that they are best placed to respond to any threats they may face in their environment</i>".</p> <p>They go on to explain that "<i>the government has run communication initiatives such as the Disrespect Nobody campaign an this focus remains central to our work as we continue to develop our national response to CSE... In schools the Department for Education wants to provide all young people with a curriculum that prepares them for modern life. High quality teaching of personal, social, health and economic education (PSHE) is central to and we expect all schools to teach it. Already the government has made a commitment to work with the PSHE Association to develop and promote</i></p> | <p>Act 2017 (which came into force on 1<sup>st</sup> May 2017) outlined the new staturoy requirement for all educational establishments (primary and secondary) to teach Relationship and Sex Education (RSE) and Personal, Social and Health Education (PSHE) from September 2019.</p> <p>Locally, Telford &amp; Wrekin Council's Public Health Team are working with the Severn Teaching Alliance to build into the Future in Mind programme (a teacher train the trainer course) support for schools around implementing the national changes. This will include the purchasing the <a href="#">Shropshire Respect Yourself Relationship and Sex Education programme</a> which received the PSHE Association quality assurance kite mark in 2014. This programme provides a comprehensive cross phase scheme of work containing lesson plans, resources, assessments and teacher guidance for Years 1</p> |

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|        |   |                                   |  | <p><i>guidance and resources for all schools to help them to teach young people to recognise and avoid exploitation and abuse. We will also continue to keep the status of PSHE under careful review and work to identify further action we can take to ensure that all pupils receive high quality, age appropriate PSHE and sex and relationship education (SRE). We believe that schools should also always seek to work in partnership with parents to deliver effective SRE. Schools should consult parents regularly about the content of their sex and relationship programmes."</i></p> <p>For a copy of the full response please refer to Appendix C.</p> | <p>through to 11.</p> <p>The implementation of this, and inclusion of CSE, will be monitored through the TWSCB.</p> |
| 18b    | <p><b>Role of Schools and Colleges in Raising Awareness</b></p> <ul style="list-style-type: none"> <li>• Prior to any national decision about making SRE a statutory part of the</li> </ul> | <b>Educational establishments</b> | The TWSCB will write to all schools in Telford and Wrekin to ask them if they will voluntarily agree to teach SRE as part of the | The action about writing to schools has been incorporated into the Schools Section 11 Audit (Section 9) which the  | <p><b>Completed.</b></p> <p>The Section 11 Audit has been completed by schools and the report presented to the</p>  |

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|        | <p>curriculum, the authority works with the Primary Heads' Forum and Telford &amp; Wrekin Learning Partnership to seek a joint voluntary agreement for all schools, academies and colleges to teach SRE as part of the curriculum and that CSE is incorporated in an age appropriate way to help safeguard all young people at schools in the borough equally. A package incorporating CSE staff training and SRE curriculum content should be developed jointly (as a co-funded or traded service) possibly linked to the Prevent training currently provided. This should build on existing or free to use material and take into account the views of young people set out in pages 15-20 of this report.</p> <ul style="list-style-type: none"> <li>• Work in this area should take into account any future guidance from the Department for Education</li> </ul> |                             | <p>curriculum and that CSE is incorporated in an age appropriate way to help safeguard all young people at school within the Borough equally.</p> <p>Adam's Grammar School is moving from specific PSHE lessons towards themed days where they buy in specialists to deliver accurate and up-to-date information (for staff and pupils).</p> <p>Holmer Lake Primary School agrees that building upon the success of TSV is essential to ensure that this important aspect is reinforced through the taught curriculum. The school will continue to provide different forms of activity to engage children and young people including the use of theatre groups where appropriate to raise the issues."</p> <p>TWC recognise that schools and colleges have a key role to play in raising awareness across the board with regard</p> | <p>schools have to complete and submit to the TWSCB by January 2017. Following which an evaluation report will be compiled and the results on this specific section will be presented to the CE Thematic Sub-group in February.</p> <p>The Transfer of Records policy was updated in September and shared with all schools. The TWSCB will continue to monitor the policy's effectiveness through contact with the further education colleges within the Borough.</p> <p>As noted in the above recommendations, the rollout of the TSV within the Borough continues. As at beginning of December 32 schools within the Borough have their own Safeguarding Children Board within school.</p> | <p>TWSCB's Quality, Performance and Operations Sub-group in July.</p> <p>There was a 95% completion rate for this year's audit, of which 83% of dip sampled schools were delivering something to address this area.</p> |

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|        | <p>on the requirement for schools to filter inappropriate contact online and also to teach children about online safety.</p> <ul style="list-style-type: none"> <li>• The Committee commends the work of Team Safeguarding Voice (TSV) and recommends that this approach is adopted by all primary and secondary schools in the Borough in line with the existing policy of the LSCB. The skills and knowledge of children involved in TSV at Primary schools should be recognised and developed at Secondary School.</li> <li>• The LSCB works with Further Education Colleges to ensure appropriate systems are in place so that they receive information about vulnerable students and suspected perpetrators from schools and other statutory organisations.</li> <li>• The Committee</li> </ul> |                             | <p>to CSE. A survey of schools in 2015 indicated that there was lack of consistency of schools teaching SRE. A group of education professionals and partners has been convened to consider a range of safeguarding issues. The support for CSE will be a key strand of work for this group over at least the next academic year.</p> <p>Work is being undertaken to review the transfer of records policy for schools and this will also include transfer of records from secondary schools to further education establishments. The TWSCB will launch this policy as part of the school policy updates at the beginning of the autumn term.</p> <p>Fleet Transport Services are operated by Telford &amp; Wrekin Council and their main function is to transport children and adults with disabilities from home to</p> |   |  |

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|        | <p>recommends that taxi drivers and operators that provide an excellent service for school transport should be recognised e.g. through a 'taxi driver of the year award' or a register of taxi drivers and companies that are recommended by schools.</p> |                             | <p>school or day centres and home again in the evening. All buses have a passenger assistant and a driver; no children or vulnerable adults are transported by lone staff. Fleet have safeguarding procedures which include only named adults being able to transport accept children or vulnerable adults, never leaving any client alone at a property or allowing a child to be left with a sibling under the age of 18 years. In the event of no one being home when a child or adult are being taken home either Family Connect or the Police are involved in investigating the circumstances. Corporate safeguarding procedures are used to raise any concerns or issues with children or vulnerable adults.</p> <p>Actions against this recommendation will be monitored through the annual Section 11 audit that is completed by educational settings. It is due for</p> |   |  |

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|        |  |                          | completion in October 2016 and the results of which will be presented to the TWSCB Quality, Performance and Operations Sub-group at the next available meeting.  |  |  |
| 19     | <p><b>Local Organisations and the Public</b></p> <ul style="list-style-type: none"> <li>A range of methods should be used e.g. through schools, websites, local media, local employers and businesses. As most parents who responded to the questionnaire reported they got information about CSE from the media, the Committee recommend that opportunities to raise awareness of CSE through local newspapers and radio is explored.</li> <li>The Committee recommends that the LSCB engages with the Shropshire Islamic Foundation to explore opportunities for joint working to tackle CSE. An issue raised by the Muslim Women's group was the</li> </ul> | TWSCB                    | <p>The TWSCB will strive to utilise different methods of dissemination. The TWSCB will work with the faith groups and establishments, including Shropshire Islamic Foundation and Muslim's Women Group, to tackle CSE alongside child abuse.</p> <p>The TWSCB will review the online CSE module that is available to all council and partner staff to ensure it covers all areas raised in the review.</p> <p>The TWSCB will work with local businesses utilising the Say Something See Something campaign and to promote the safeguarding available for volunteers, private organisations, faith groups and housing</p> | <p><b>In progress.</b></p> <p>The TWSCB, TWC and WMP are working together to develop a borough wide publicity campaign about CSE. The aim is to launch this alongside National CSE Raising Awareness Day in March 2017.</p> <p>The TWSCB has begun its project to provide safeguarding standards for Faith Based Educational Settings and as part of the next phase (starting in January 2017) it will identify the key groups to be involved.</p> <p>The CSE online raising awareness module has been reviewed; however, it will be reviewed again in the new</p> | <p><b>Ongoing</b></p> <p>In March 2017 a specific publicity campaign and new website was launched: <a href="#">Tell Someone</a>. The website is dedicated to raise awareness of CSE across the West Mercia area with bespoke sections for each area.</p> <p>During the scoping of the Faith Based Educational Settings project it was established that in order to rollout the programme and provide the settings with the appropriate support required to make it sustainable further resources are required. This is currently being considered by the Local Authority.</p> <p>The TWSCB e-learning module for CSE has been updated.</p> |

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|        | <p>lack of ESOL courses and computers for women to access information. The Committee recommends that consideration is given to finding ways to use the funding recently announced by the Government to develop local provision to meet the needs of the community.</p> <ul style="list-style-type: none"> <li>The Council's Online training module on CSE should be updated in line with recommendation 32a below and promoted to all organisations is the Borough alongside the continued roll out of the 'Say Something If You See Something' training for local businesses. Organisations should be encouraged to train staff and volunteers including the CVS, housing providers, faith organisations and local businesses. Due to the low number of referrals to Family Connect from Housing Providers, the</li> </ul> |                          | <p>providers.</p>  | <p>year once the new national definition of CSE has been published and the strategy has been finalised.</p> <p>On 1<sup>st</sup> December the Police and Crime Commissioner and TWC hosted a training event for hotels and B&amp;B staff as well as late night refreshment staff to raise awareness of the signs of CSE within their situations; this used the Say Something, See Something Campaign.</p> <p>As part of the TWSCB MASH strategic review the role of housing providers in safeguarding and their importance is included. The first meeting of this review has taken place. At the TWSCB in December it was agreed that this aspect of work would be progressed and a meeting in early 2017 would be scheduled to take forward the agreed actions.</p> <p>The TWSCB and CSP are working together (led by the</p> | <p>Further to the training event for hotels and B&amp;B staff in December the local Policing team has delivered vulnerability training to approximately 220 hotel staff (including maintenance, housekeeping, bar, leisure, food, duty managers and security staff). The awareness training covers safeguarding (including domestic abuse and CSE), drugs and prostitution. The training has given the staff a structure to report their concerns, know that they will be listened to, and information will be shared between internal departments and the police.</p> <p>The role of housing providers continues to be reviewed through the Strategic MASH group. TWSCB and the Safeguarding Adult Board it have agreed the raising the awareness of safeguarding in all housing sectors is a key priority for 2017/18. It is anticipated that this will culminate in a conference in Spring 2018.</p> |

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|        | Committee recommends that this is priority for the LSCB. |                          |  | Partnership Team) to develop an appropriate local event for the Raising Awareness of CSE Day in 2017. This will include targeting specifically those organisations currently on the periphery of safeguarding work. | <p>On 17<sup>th</sup> March 2017 a local CSE Raising Awareness event. The aim of the event was to challenge misconceptions and address some of the perceived gaps; it focused on building cohesive communities, accurate statistical data, Education and Licensing. 105 people attended the event including: the statutory agencies, voluntary services, Street Pastors, Shropshire Islamic Foundation, taxi companies, housing providers and leisure services. The event was evaluated positively and some of the comments provided by the attendees included:</p> <ul style="list-style-type: none"> <li>• <i>“thought provoking and significantly improved my understanding of risk factors and how we collectively work across agencies to tackle those”</i></li> <li>• <i>“There was a real sense of unity of intent and purpose amongst the people attending which needs to be encouraged.”</i></li> <li>• <i>“The keynote speaker</i></li> </ul> |

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|        |   |                          |   |  | <p><i>offered a fascinating view and it was really useful to hear from a Pakistani man regarding the cultural issues and allegations surrounding CSE in Telford. It was also an excellent opportunity to raise awareness of some of the work done by public health such as the Respect Yourself and LoudMouth work programmes in partnership with schools"</i></p> |
| 20     | <p><b>Elected Members</b><br/>Training on CSE should continue to be included in the induction programme for all new Councillors. (This should be open to Borough, Town and Parish Councillors.) An annual update on CSE should be provided for Members with specific training for Members with specific responsibility e.g. Members of Licensing Committee.</p> | TWC                      | TWC continue to provide CSE training to councillors as recommended and will include specific training to the Licensing Committee. | <p><b>In progress</b></p> <p>CSE Training is included in the current Elected Member Induction Programme. This was signed off at the Member Development Steering Committee on 10<sup>th</sup> November.</p> <p>The next update for Elected Members will take place in March 2017. Follow on training sessions for members with specific responsibilities that are related to CSE will follow.</p> | <p><b>Completed.</b></p> <p>This part of the annual Elected Member induction programme. The latest CSE training was held in April 2017.</p>  |

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|        |  |                          |   | This training will take place on an annual basis to provide members with the most up to date information.   |   |
| 21     | <p><b>CATE Team Training</b></p> <p>It is recommended that the expertise of the CATE team is used as part of the CSE training offer that can be marketed externally and that the local knowledge is used to enhance training for local organisations.</p>  | TWC                      | TWC welcome this recommendation as it is important to the quality of any training and awareness sessions that are provided that the local understanding and knowledge of CSE is shared. | <p><b>In progress.</b></p> <p>Following the completion of recruitment to the new CATE practitioners' posts this will be considered as part of their job role.</p> <p>In the meantime the TWSCB will continue to offer bespoke inter-agency CSE training for practitioners and managers.</p> | <p><b>Completed</b></p> <p>The TWSCB and the CATE team have developed a bespoke training course for practitioners in Telford &amp; Wrekin which will be delivered by the CATE team alongside partners, from September 2017 onwards.</p> |
| 22     | <p><b>Organisations responding to publicity</b></p> <p>The Committee recognises that there may be concerns about organisational reputation when there are media reports of specific cases of CSE. However, the Committee recommends that all organisations consider the impact of their public statements relating to specific cases on victims.</p> | TWSCB                    | The TWSCB will seek assurance from all partners that they consider the impact of their public statements for the victims.   | <p><b>Completed</b></p> <p>Impact is raised at various meetings - ranging from individual case discussion raised by practitioners through to high level multi agency strategic levels as well as risk panel.</p> <p>Organisations are challenged by the TWSCB</p>                           | <p><b>Completed</b></p> <p><i>As per 6 month update</i></p>   |

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|        |  |                          |  | where their actions have not considered the impact of victims.  |   |
| 23     | <p><b>Referrals to Family Connect</b><br/>Family Connect is designed as an open system – referrals made to other teams in the council or external organisations are not followed up. Members were concerned that if a CSE referral was not acted on – this would only be picked up if a second call were made to Family Connect.</p> <p>The Committee recommend that the robustness of this service is tested by an audit of 10% of the CSE related referrals to identify if the required follow up action was taken by the team or organisation that received the referral. The outcome of this audit should be reported to the LSCB to consider any action required.</p> | TWC                      | The TWC agree that it is vital that professionals take action to reduce the risk of a child or young person become vulnerable to CSE. The TWC will audit of 10% of the CSE related referrals to gain assurances that follow up action recommended by Family Connect has been actioned. | <p><b>Completed</b></p> <p>TWC has reviewed all of the contacts that did not result in a safeguarding or CATE involvement that was included within the Scrutiny Report (this accounted for 10% of contacts). All contacts resulted in appropriate information and advice being provided, with a significant number not having CSE risks or issues identified and only one required further work to be undertaken by a partner agency and confirmation that this action was completed is being verified.</p> <p>This exercise will be complete again for in January 2017 for August 2015 to December 2016 time period. The results of the audit will be presented to</p> | <p><b>Completed</b></p> <p><i>As per 6 month update</i></p> |

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|        |  |                          |  | the TWSCB CE Thematic Sub-group in February.   |   |
| 24     | <p><b>Monitoring Referrals to Family Connect</b></p> <p>The Committee understand that work is under way to review the way referrals to Family Connect are recorded and monitored. The Committee recommend that this review ensures that there is a system in place for recording, analysing and reporting data about CSE related contacts and referrals and that calls from schools to contact a social worker via Family Connect regarding an existing child protection case is not recorded as a referral.</p> | TWC                      | The TWC will review its current process to ensure that all contacts raised by professional raising concerns about CSE, whether open or new cases, there is the ability to pull the data from this. | <p><b>Completed</b></p> <p>On Family Connect CRM system TWC are able to report all CSE cases as a reason and on the individuals name we have placed a radio button that identifies the individual as a CSE concern.</p> <p>Similarly on the social care specific system, ICS Protocol we have incorporated a Contact indicator for CSE as the reason for the contact which is also reportable.</p> | <p><b>Completed</b></p> <p><i>As per 6 month update</i></p> |
| 25     | <p><b>Raising Awareness of Family Connect - Public</b></p> <p>Through the awareness raising campaign, all organisations and members of the public should be made aware that Family Connect is the service to contact for non-emergency concerns relating to CSE.</p>   | TWC                      | The TWC will ensure that all raising awareness campaigns have the appropriate contact details on.  | <p><b>Completed</b></p> <p>All raising awareness campaigns and training around safeguarding includes how to contact Family Connect.</p>  | <p><b>Completed</b></p> <p><i>As per 6 month update</i></p> |

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| 26     | <p><b>Raising Awareness of Family Connect with Educational Establishments</b></p> <p>There should be an ongoing training programme for schools, academies and colleges on the Family Connect Service so that new staff are aware of how to make referrals to this service and how the information will be used.</p> <p>As schools, academies and colleges have such an essential role in the safeguarding of children against CSE it is recommended that an audit of all referrals from schools to Family Connect is carried out. If any schools are identified as having a low referral rate</p> <p>The safeguarding leads from these educational establishments should be contacted to find out why and encourage the school to make appropriate referrals and invited to see the service in operation.</p> | TWC                         | <p>The ongoing promotion of Family Connect to the general public is a key priority. Schools are provided with regular updates about Family Connect and CSE is covered within the safeguarding training provided to schools by Safeguarding Lead which includes specific sections on Family Connect.</p> <p>This will also feed into the raising awareness campaigns noted in early recommendations.</p> | <p><b>Completed</b></p> <p>Schools continue to receive regular updates about Family Connect through their Designated Safeguarding Lead sessions.</p> <p>As per Recommendation 25 all raising awareness and safeguarding training includes how to contact Family Connect.</p> | <p><b>Completed</b></p> <p><i>As per 6 month update</i></p>  |
| 27     | <p><b>Online Access to Family Connect</b></p> <p>A wider issue about the online accessibility of the Family Connect service was identified during the</p>   | TWC                         | The TWC will be moving to a more accessible and interactive website for Family Connect, especially for children and young people,   | <p><b>In progress</b></p> <p>The "concern for the welfare of a child" is now the top "report it" action on the front</p>   | <p><b>Completed.</b></p> <p>The Family Connect website has been updated: <a href="http://www.telford.gov.uk/family/">http://www.telford.gov.uk/family/</a></p> |

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|        | <p>review (this issue is not specific to CSE). This has been recognised by the Family Connect Service as an area for improvement. The Committee concluded that the online Family Connect Service is totally inadequate and recommends that:</p> <ul style="list-style-type: none"> <li>• A Family Connect brand is developed to ensure that telephone and online services provided by Family Connect are recognised as a single service. The website should include information about how the Family Connect Service works and the names / logos of the partner organisations involved.</li> <li>• A link to the Family Connect webpage is on the Council's home page</li> <li>• Online service for Family Connect are further developed, particularly to provide information for children and young people and enable concerns to be raised on line.</li> </ul> |                             | <p>which will address the points raised in the recommendation.</p> <p>The TWC will ensure that there is a visible link to Family Connect on the Council's home page.</p> | <p>page of the TWC website.</p> <p>The Family Connect website is currently in development and will include a young people's interactive area included within it.</p> | <p>The website will continue to evolve from user feedback.</p> |

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| 28     | <p><b>Capacity of the CATE Team</b><br/> The Committee recommends that once the support pathways for victims, survivors of CSE and their families is developed that a review of the work load of the CATE team is undertaken to ensure that the specialist skills are used in the most appropriate way while recognising the need for victims and survivors to maintain on-going relationships. The Committee recommend that the maximum number of cases for each CATE worker should be determined by the LSCB. If this limit is consistently breached then it is recommended that through the LSCB partner organisations review the resources available.</p> | TWC                      | <p>The TWC note that all CATE Practitioner caseloads have been reviewed during individual supervision sessions, and with the provision of management oversight and direction, caseloads have significantly been reduced.</p> <p>A report will be presented to the TWSCB with a recommendation of maximum caseload numbers for a CATE Practitioner, and CATE practitioner roles and responsibilities to be reviewed.</p> | <p><b>Completed</b></p> <p>From January 2016 all CATE team members received professionals' supervision from a social work qualified manager to the same standard as social workers.</p> <p>A report was presented to the TWSCB on 7<sup>th</sup> December detailing the role and responsibilities of the CATE Team and next steps for the team.</p> | <p><b>Completed</b></p> <p><i>As per 6 month update.</i></p>  |
| 29     | <p><b>Out of Area Placements</b><br/> OFSTED revisits the recommendations from the 2014 report, From a distance, looked after children living away from their home, to ensure that placing authorities provide appropriate information to the receiving local authority, NHS organisations and police with a specific focus on placement of victims of CSE. This</p>  | TWSCB                    | <p>The TWSCB CE Thematic Group will hold one meeting per year where it looks specifically at CIC and CSE; the group will invite the manager of the local specialist residential home, the chair of the foster carers association and the commissioners of placements.</p>   | <p><b>In progress</b></p> <p>This meeting is scheduled for February 2017 and will look at currently challenges for that specific aspect.</p>  | <p><b>Completed</b></p> <p>The process for out of area placements includes: Notification to Family Connect by the placing authority, where there are CSE concerns identified by the placing authority, this information is then with the Police CSE team. The CATE Team meet with the</p> |

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|        | <p>work should also ensure information sharing processes are in place between specialist residential homes for victims of CSE and the local statutory organisations and specific risks or issues should be brought to the Telford and Wrekin LSCB and shared with neighbouring LSCBs if required.</p> |                          |  |   | <p>Police CSE Team on a fortnightly basis to discuss current cases and share information that the police have received in respect of children placed in TW with CSE. Plans to reduce or mitigate any risks identified are put in place.</p> <p>The placing authority will be offered the services of the CATE Team and they are provided the opportunity to complete a risk assessment and bring to the CSE Risk Panel held on a fortnightly basis – either on info sharing basis or to request a service from the CATE Team. In the last six months there have been three such requests for service made through this process.</p> <p>In the case where the young person is placed in the specialist CSE home within the Borough, Family Connect and the CSE Police Team are notified. Within the Police CSE Team there is a specialist officer (Care Home Coordinator) who works with Care Homes to support them.</p> |

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|        |   |                          |  |   | Due to there just being one specialist home the original action was not progressed due to the relationships already being in place. |
| 30     | <p><b>Information Sharing with Community Health Trust</b><br/>As a matter of urgency, information sharing systems are put in place to ensure that clinicians working for Shropshire Community Health Trust have access to the same child protection information as the staff at the hospital trust.</p> |                          | Processes are already in place to share this information with Shrewsbury and Telford Hospital Trust (SATH), Shropshire Community Health Trust (SCHAT) and the police. Following consultation with partner agencies, GCSX secure email now used instead of SCS, and information to be shared agreed with SCHAT and SATH. They are now receiving copies of all invitations to child protection conferences, child protection plans, minutes and notifications. | <p><b>Completed</b></p> <p>This is now taking place every month via a secure system set up between TWC and SCHAT.</p> | <p><b>Completed</b></p> <p><i>As per 6 month update.</i></p>  |
| 31     | <p><b>Whistle Blowing Hotline</b><br/>A whistle blowing hotline is established to enable people who have information but may want to</p>  | TWC/WMP                  | The WMP already have Crimestoppers which allows any individual to provide anonymous information. This  | <p><b>Completed</b></p> <p>It has been agreed that a separate 'hotline' for CSE is</p>                                | <p><b>Completed</b></p> <p><i>As per 6 month update.</i></p>  |

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|        | provide this anonymously to raise concerns about CSE. |                          | <p>is a well-established means of communication which covers all crime types. WMP fully support the CSE - 'Say something if you see something' (SSSS) campaign and would support any local initiative. CSE publicity could include a reminder that Crimestoppers is available if you wish to remain anonymous.</p> <p>WMP fully support Partners in raising this issue and have previously committed to supporting further anonymous methods of reporting.</p> <p>Members of public are already able to contact Family Connect and refer anonymously as the Children Act 1989 makes provision for this. Similarly the Children Act 2004 places a duty on all professionals to report any concern for a child's welfare. With this facility already in place the TWC are concerned that a 'hotline' will confuse the public more as</p> | not needed due to the two options already available – Family Connect or Crimestoppers. Contact details for both will be utilised in all raising awareness campaigns and safeguarding training. |  |

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|        |   |                              | <p>there would be more than one point of contact. The Council has in place a whistle blowing policy for Council staff.</p> <p>The TWSCB will ensure that all raising awareness campaigns include the most appropriate contact number(s) as outlined above.</p>   |  |   |
| 32a    | <p><b>Disruption Activity</b></p> <ul style="list-style-type: none"> <li>A strategy is developed, supported by an appropriate IT system, to enable licensing and enforcement officers at the Council to record and share intelligence on CSE internally and with the police. This should include bespoke training for all enforcement staff and other Council staff working in public places to ensure they are aware of how to identify indicators of CSE in premises, locations and licensed businesses and how to record this</li> </ul> | <b>TWC Public Protection</b> | <p>In Telford &amp; Wrekin all licensed vehicles must meet the safety standards of M1 Category European Whole Vehicle Type Approval which is the legal European manufacturing standard, whereas the Euro NCAP is a voluntary standard that not all manufacturers undertake which could limit the type of vehicles available to be licensed. Therefore we do not propose to change our policy to the Euro NCAP at this time. Telford &amp; Wrekin's licensing policy requires all drivers to attend Driver awareness training which</p> | <p><b>In progress</b></p> <p>This has been incorporated into our revised Licensing Policy for Hackney Carriages and Private Hire Vehicles. The consultation finished 31.10.16 and will be going back to Licensing Committee in December. Should the committee agree to changes, the new policy will take force from 1st April 2017.</p> <p>WMP are scheduled to present an impact report to the TWSCB in December outlining the difference</p> | <p><b>Completed</b></p> <p>The review of policies has been completed and the proposed conditions of licence were implemented on 1<sup>st</sup> April 2017. Compliance checks will be carried out during 2017/2018.</p> <p>West Mercia Police presented a disruption report to the TWSCB in December 2017. The report provided the TWSCB and partners with assurances that the disruption activity undertaken by the police, often in partnership with others, is making a difference.</p> |

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|        | <p>information. It is recommended that the IDB system should be considered as the information sharing platform as this is accessible to other subscribing local authorities but it would be essential that the police and Family Connect also have access to this system.</p> <ul style="list-style-type: none"> <li>• Consideration should be given to developing a local authority licensing and enforcement Disruption Toolkit (similar to the toolkit used by West Midlands Police which sets out policing powers) so that staff are clear about the powers that exist and how they can be used by the authority or in conjunction with the police to disrupt CSE activity. This could be developed with peers in other authorities.</li> </ul> <p>Telford &amp; Wrekin Council's</p> |                             | <p>includes CSE training (introduced in 2015) and carrying unaccompanied children was introduced in 2002. We propose to incorporate the requirement for operators to have a designated CSE contact for drivers to report concerns confidentially in our revised Licensing Policy for Hackney Carriages and Private Hire Vehicles. Additionally we propose to make it a condition of the operator's licence that they shall display on the premises information relating to CSE provided by Telford &amp; Wrekin Council. This will be presented to the Licensing Committee in July 2016 for approval.</p> <p>The TWSCB will seek assurance from West Mercia Police in regards to the disruption activity that is occurring within the Borough and what impact it is having.</p> | <p>recent disruption activity has had.</p>    |  |

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|        | <p>licensing policies are reviewed as a matter of urgency to include the following:</p> <ul style="list-style-type: none"> <li>• A review of taxi licensing policies to bring them up to the same standard as Shropshire's in terms of safeguarding responsibilities. In particular that: <ul style="list-style-type: none"> <li>○ CSE training should be a condition of driver licensing</li> <li>○ Vehicle safety and emissions standards should be consistent with Shropshire</li> <li>○ A requirement for operators to have a designated CSE contact for drivers to report concerns confidentially</li> </ul> </li> <li>• A review of the licensing conditions for all licensed businesses where children and young people congregate to strengthen safeguarding conditions. This must include robust</li> </ul> |                             |  |   |  |

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|            | <p>conditions for night clubs holding under-18 events by requiring events to be age limited for 12-15 year olds or 16-18 year olds and for all under-18 events to be ticketed in advance.</p>   |                             |  |   |  |
| <b>32b</b> | <p><b>Disruption Activity</b><br/>At a national level the Committee supports the recommendation from the Law Commission that there should be consistent national standards for licensing.</p> <p>That the DBS checking service recognises taxi driving as a high risk occupation that has prolonged, regular and unaccompanied contact with children so that all relevant information is disclosed to licensing authorities.</p> <p>PCSOs should have access to information to identify drivers of cars that are registered as trade vehicles. The Committee recognises that if this information is not already available that this recommendation should be directed nationally to the Driver and Vehicle Licensing Agency</p> | <b>National/WMP</b>         | <p>To establish if PCSO are able to access the information as per the recommendation. Should they be unable to do this then further actions will be identified to address this recommendation.</p> | <p><b>Completed</b></p> <p>All PCSOs can check a vehicle on the Police National Computer and it will tell the details for the vehicle, insurance, company etc</p> | <p><b>Completed</b></p> <p><i>As per 6 month update.</i></p> |

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|        | (DVLA).  |                          |   |  |   |
| 33     | <b>Supervision for CATE Team</b><br>Regular professional supervision arrangement should be in place for members of staff in the CATE team.   | TWC                      | From January 2016 all CATE Team members receive professional supervision from a social work qualified manager (same standard as social workers) and 'Pod' working is being developed to enhance supervision process.  | <b>Completed</b><br><i>As per July 2016 update.</i>  | <b>Completed</b><br><i>As per July 2016 update.</i> |
| 34     | <b>Personal Safety</b><br>All organisations whose staff work with or come into contact with perpetrators of CSE ensure that the personal safety risks for their staff are properly assessed and managed. | All                      | The CCG are committed to ensuring the safety of staff is maintained at all times. CCG staff have Lone working policy, Managing Violence, Aggression & Vexatious People Policy and a Risk Assessment Policy in place. NHS providers are responsible for safer recruitment and lone working arrangements to include regular risk assessments are in place. These policies and procedures are subject to regular reviews to ensure they reflect current working arrangements, national guidance and legislation and partner agencies working | <b>Completed.</b><br><i>As per July 2016 update.</i> | <b>Completed</b><br><i>As per July 2016 update.</i> |

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|        |                |                          | <p>arrangements, i.e. Family Connect MASH/ MARAC/ Child Protection medicals, etc. This will be achieved through:</p> <ol style="list-style-type: none"> <li>1) CCG monitors quality and safety in respect of commissioned services provided locally via contract management process/ meetings. Safeguarding annual reporting and dashboards.</li> <li>2) Occupational health service provision to staff includes counselling if need identified.</li> <li>3) Working with partner agencies to ensure safeguarding concerns are shared as soon as possible.</li> </ol> <p>Known perpetrators of CSE would not be allowed to work in schools. Staff are asked to disclose their history in this respect, as well as the history of those they live with (spouse/partner) and DBS and risk assessment completed.</p> |   |  |

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|        |                |                             | <p>WMP public facing staff undergo Personal Safety Training which also includes Conflict Management Training on a regular basis. Review of staff to ensure Personal Safety Training is current. Staff should be regularly reminded to utilise these principles during any contact with perpetrators. It is acknowledged that despite training provided there will be some staff who are less confident in dealing with any form of confrontation.</p> <p>Staff safety within the organisation is paramount and this considers the roles that all officers have in any given circumstance. All Wrekin Housing Trust staff are trained accordingly with regards personal safety and have the necessary equipment and infrastructure to ensure they remain safe.</p> <p>SSSFT have a duty of care to all our staff and have</p> |   |  |

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|        |  |                             | <p>appropriate policies and procedures in place for managing the personal safety of our workforce.</p> <p>Each team within the Council should adhere to the Council's Personal Safety Policy and have appropriate risk assessment in place. Internal Health and Safety will be mindful of this recommendation when undertaking the Health and Safety audits of service areas. Review CATE Team Health &amp; Safety risk assessment to ensure that this is fit for purpose and bespoke to the needs to the CATE Team.</p> |  |   |
| 35     | <p><b>Forensic Examination of Digital Devises</b></p> <p>It was reported that there were delays in forensic examination of electrical devises seized. The Committee recommends that the LSCB monitors the implementation of the West Mercia Force Hub to ensure that there is a 5 day turn around on forensic examination of</p> | WMP                         | The situation regarding the timely examination of digital devices is a national issue due to the increasing demand and complexity of investigations. WMP have invested in Digital Media Investigators training and equipment, improvements are anticipated. LSCB   | <p><b>In Progress</b></p> <p>The WMP provide an annual assurance report to the TWSCB pertaining to the examination of digital devices and timeliness. This will be commissioned in the New Year from the Forensic Manager at West Mercia</p> | <p><b>Completed and ongoing</b></p> <p>Digital Media Investigators have been trained and are working locally at Telford. They have the ability to triage and review data help on phones and tablets when this is required urgently i.e. a Suspect is in custody. Other more</p> |

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|        | electrical devices.   |                          | monitoring could be aligned to the data set in 10b.  | Police Headquarters.  | <p>complex examinations are sent to Hi Tech Crime Unit who triage the request based on the associated threat, harm and risk.</p> <p>Significant investment has been made in reducing the time taken to examine devices and any urgent requests can be turned around within a number of hours/ days. However, this remains a challenging area of work for policing nationally due to the increasing use of technology to commit offences and indeed use of technology by police to investigate and detect offences.</p> |
| 36     | <p><b>Working with Potential Perpetrators of CSE</b><br/>Organisations should work together to identify people at risk of becoming perpetrators of CSE and prevent them from becoming involved. This could be linked to the Prevent agenda since perpetrators can groom other young people to procure victims of CSE –this can be seen as a form of radicalisation.</p> | TWSCB                    | The TWSCB will work with partners to identify people at risk of becoming perpetrators of CSE and prevent them from becoming involved. The TWSCB will review how best this is done in Telford and Wrekin; this will form an integral part of the TWSCB Child Exploitation Thematic Group. | <p><b>In progress</b></p> <p>This piece of work will start in January 2017 and will involve the CSP as well as the TWSCB.</p> | <p><b>Completed and ongoing.</b></p> <p>Strong links with the police CSE team through the fortnightly meetings which has enabled individuals to be identified through minimal information. The Police CSE team have implemented a range of intervention and disruption techniques which vary depending on the severity</p>   |

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|        |  |                          |   |   | <p>level (for example, explaining the consequences of a perpetrator being involved in CSE, through to Child Abduction Warning Notices and arrests being made.</p> <p>The CATE team and Police work together to identify young people on the cusp of offending to look at providing positive activities, support and re-education on a case by case basis.</p> <p>Multi-agency mapping meetings have been furthered developed. These meetings explore young people's networks. This enables identification of possible perpetrators, and any other individuals who may be at risk in order for full screening to take place to assess the level of risk and any services required.</p> |
| 37     | <p><b>Appropriate Accommodation</b><br/>Housing providers work with the probation service to ensure appropriate accommodation is</p> | WHT                      | <p>Provision of housing within the organisation follows set procedures and practices. These are shared with all</p> | <p><b>In progress</b></p> <p>The TWSCB have requested that the NPS provide them</p> | <p><b>Completed.</b></p> <p>The National Probation Service (NPS) provides risk</p>  |

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|        | available for perpetrators of CSE when they leave prison. |                          | partner agencies and followed in all cases. All applications will undergo risk assessments as part of the process when considering suitability before any decisions can be made. | with an annual update in terms of providing offenders with appropriate accommodation when they leave prison. This is due to be submitted by March 2017. | <p>assessments to housing providers and work with housing providers to ensure that the accommodation is appropriate.</p> <p>For homeless offenders, NPS/Prison Staff refer into the 28 day Resit process - when this route is followed, a risk assessment is requested and provided as it would be if the Offender manager seeks accommodation through a private landlord.</p> <p>Organisations such as Yellow Ribbon also work with offenders - there have been some communication issues with Yellow Ribbon notifying NPS / Police in out of area cases but this appears to have improved now. Offenders can also approach independent landlords themselves though for offenders released on Licence, the address must be approved by the supervising officer.</p> <p>There is continued difficulty in housing sex offenders</p> |

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|        |  |                          |  |   | - Landlords will often refuse as other residents 'Google' their names and it can result in issues in the neighbourhood and damage to properties. NPS is engaged in ongoing work on this issue.  |
| 38     | <b>Housing Providers</b><br>Linked with Recommendation 19 above, the LSCB ensures that relevant information on CSE is shared with all housing providers in the borough and the Board ensures on going engagement of housing providers in tackling CSE. | TWSCB                    | The TWSCB agrees with the recommendation and, as part of the raising awareness strategy as per Recommendation 14 above, we will strive to ensure engagement with all housing providers in the Borough. | <b>In progress</b><br>The TWSCB and CSP are working together to develop an appropriate local event for the National Raising Awareness of CSE Day in 2017. This will include targeting specifically housing providers. | <b>Ongoing</b><br>Please refer to information in Rec 19 for full information. Housing providers were invited to the CSE Raising Awareness Event in March 2017.<br>The two safeguarding boards have agreed that engagement with housing providers around safeguarding (including CSE) is a key priority for the boards in 2017/18. It is anticipated that a Network event will be held in Spring 2018 to engage with the housing sector. |