

Fisher, Suzanne

From: Catherine Sweet <catherine.sweet@gamcare.org.uk>
Sent: 18 June 2018 13:53
To: Licensing Consultation
Subject: RE: Review of Telford & Wrekin Council's Statement of Gambling Licensing Policy
Attachments: GamCare Local Authorities Brochure 2018 (web).pdf

Hello,

Thank you for your email, we appreciate your interest in our work.

While we do not have the resources available to allow us to personally respond to each Local Authority which contacts us regarding their refreshed Statement of Principles, we have compiled a list of the issues or factors which we think it would be helpful to consider below, more information is available via the [Gambling Commission](#).

The function of the Statement is to reflect locally specific gambling concerns and to reflect the Council's wider strategic objectives. The active use of the Statement is one means by which you can make clear your expectations of gambling operators who have premises in your area. This allows operators to respond to locally specific requirements and adjust their own policies and procedures as required.

- A helpful first step is to develop a risk map of your local area so that you are aware of both potential and actual risks around gambling venues. A useful explanation of area-based risk-mapping has been developed with Westminster and Manchester City Councils, which gives some guidance on those who may be most vulnerable or at-risk of gambling-related harm. For more information please see www.geofutures.com/research-2/gambling-related-harm-how-local-space-shapes-our-understanding-of-risk/
- Consider that proposals for new gambling premises which are near hostels or other accommodation or centres catering for vulnerable people, including those with learning difficulties, and those with gambling / alcohol / drug abuse problems, as likely to adversely affect the licensing objectives set out by the Gambling Commission. This is also relevant regarding the proximity to schools, colleges and universities.
- A detailed local risk assessment at each gambling venue – pertinent to the environment immediately surrounding the premises as well as the wider local area – is a good way to gauge whether the operator and staff teams are fully aware of the challenges present in the local area and can help reassure the Local Licensing Authority that appropriate mitigations are in place.
- Does the operator have a specific training programme for staff to ensure that they are able to identify children and other vulnerable people, and take appropriate action to ensure they are not able to access the premises or are supported appropriately?
- Does the operator ensure that there is an adequate number of staff and managers are on the premises at key points throughout the day? This may be particularly relevant for premises situated nearby schools / colleges / universities, and/or pubs, bars and clubs.
- Consider whether the layout, lighting and fitting out of the premises have been designed so as not to attract children and other vulnerable persons who might be harmed or exploited by gambling.
- Consider whether any promotional material associated with the premises could encourage the use of the premises by children or young people if they are not legally allowed to do so.

We would suggest that the Local Licensing Authority primarily consider applications from [GamCare Certified operators](#). GamCare Certification is a voluntary process comprising an independent audit assessment of an operator's player protection measures and social responsibility standards, policy and practice. Standards are measured in accordance with the GamCare Player Protection Code of Practice. If you would like more information on how our audit can support Local Licensing Authorities, please contact mike.kenward@gamcare.org.uk

For more information on GamCare training and other services available to local authorities, as well as recommended training for gambling operators, please see the attached brochures.

If there is anything else we can assist with please do let us know.

Kind regards,
Catherine

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From: Info
Sent: 18 June 2018 13:27
To: Catherine Sweet
Subject: FW: Review of Telford & Wrekin Council's Statement of Gambling Licensing Policy

From: Fisher, Suzanne <suzanne.fisher@telford.gov.uk>
Sent: 18 June 2018 11:34
To: Info <Info@gamcare.org.uk>
Subject: Review of Telford & Wrekin Council's Statement of Gambling Licensing Policy

This Message originated outside your organization.

Dear Sirs

Gambling Act 2005

Consultation on the Review of Statement of Gambling Licensing Policy

Telford and Wrekin Council is consulting on the Review of the Statement of Gambling Licensing Policy issued under the Gambling Act 2005.

The consultation commences on Monday 18th June 2018. You are invited to submit any comments you have in relation to the policy **by 5:00pm on Monday 10^h September 2018.**

To assist you all proposed changes have been highlighted in the policy in red.

The Statement of Gambling Licensing Policy will also be available to view :

- on the Council's [website](#)
- in the reception at Darby House, Lawn Central, Telford, TF3 4JA
- in the reception at Addenbrooke House, Ironmasters Way, Telford, TF3 4NT
- in the library at Southwater One, Southwater Square, Southwater Way, Telford, TF3 4JG

Comments can be made in respect of the Review by writing, or e-mailing to the address below:

Principal Licensing Officer
Public Protection
Addenbrooke House
Ironmasters Way
Telford
TF3 4NT

Email: licensingconsultation@telford.gov.uk

We would like to thank you for taking time to participate in this consultation exercise and look forward to receiving your comments.

Kind regards

Suzanne Fisher

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So whether you are checking your bin day, paying your council tax', reporting an issue and tracking the progress or seeing what local services are available based on your address – do it all on your My Telford account. To set yours up visit www.telford.gov.uk/mytelford

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