

Joint HOSC

17 December 2018



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*Associate
Director*



- Independent Chair of Shropshire, Telford & Wrekin STP
- Future Fit is ‘mission critical’ for sustainability of hospital services in Shropshire, Telford and Wrekin and a crucial part of improving the wider health and care within region
- The issues we face are the same being faced across the country
- We have the advantage in that we are further ahead than other regions - we have the ambition, the plan for delivery and a large amount of capital to support it
- We cannot afford any further delays – this is the opportunity to ensure long term, sustainable hospital care



**Sir Neil
McKay**

Issue	Response
Equality Impact Assessment (EIA)	Full EIA and mitigation plan circulated to members
Travel and transport mitigation plan	Circulated to members
Update on stroke services	Included in slides
Various travel and transport queries	Included in slides
Review of consultation process	Included in slides
Clinician's view	Andrew Tapp and Louise Jones from SaTH to take questions

Addressing points from last JHOSC

- Stroke services consolidated in 2013 due to workforce challenges
- PRH chosen as offered best facilities and staffing model at the time
- Dedicated hyper-acute stroke unit proven to deliver better outcomes for patients



**Stroke
services**



**Challenges
for Stroke
services**

- Interdependencies with other departments
- A&E: Increased admissions via A&E and workforce challenges can at times impact upon the delivery of admission to a specialist stroke unit within four hours of arrival
- Capacity within hyper-acute Stroke unit: Site and system wide challenges with patient flow, due to workforce, impacts on capacity in specialist areas
- Workforce: vacancies within Therapies impacts on delivery of the Stroke pathway
- Access to CT: PRH currently operates a single CT scanner, which has shown increasing fragility over the last year

- Work is currently underway in partnership with the Transformation Institute to address some of the issues the service faces
- However, the full benefits will not be realised until the Trust-wide challenge of managing the current configuration of services are addressed
- In the future: single stroke service could be provided on Emergency Care site alongside the ED with the required facilities and workforce to support the Stroke pathway

**Response to
challenges**

- The service user has seriously impaired vision
- The service user is medically unfit to travel by any other means
- The service user is being transferred to a community hospital or step down facility - could be nursing or residential home
- The service user can only get around in a wheelchair
- The service user has psychiatric or learning difficulties and is therefore unable to use public transport
- The service user has a medical condition that would compromise their dignity or cause a public concern
- The service user is unable to walk without the continual support of another person or walking aid e.g. zimmer frame
- The service user will experience a side effect sufficient to require transport as a result of the treatment they will receive
- Escorts take up seating space and should only be authorised for genuine medical reasons, where their particular skills and/or support are needed

Patient Transport

Non-Emergency

Eligibility criteria

The eligibility criteria is currently being reviewed. The intention is for commissioners to take the revised criteria to joint HOSC in January 19.

Healthcare Travel Costs Schemes

- Must be receiving one of the qualifying benefits or allowances, or meet the eligibility criteria of the [NHS Low Income Scheme](#)
- **By Car:** Fixed rates of reimbursement within a certain radius and then by mileage
- **By Public Transport:** Costs of fares associated with travelling to hospital will be refunded. In instances where a child is the patient, we will pay for the fares of the child and one adult to accompany them
- **By Taxi:** Taxi fares are only claimable provided that the patient holds a GP letter stating that they are medically unable to travel by public transport. Without such a letter, reimbursement will be made at the car allowance rate

**Claiming
back travel
costs**

Claim forms available at RSH and PRH Cashier's office

SaTH website has additional information and criteria

A review of the consultation process has looked at NHS legal and policy context for significant service change in relation to public consultation and engagement, and the strategies, governance and activities that were undertaken in order to ensure a robust process for the 15 week consultation period.

Key learning has included:

- Involvement of the Stakeholder Reference Group
- Mid-point review – informed by Joint HOSC and Powys CHC
- Additional events and extension to the consultation
- Expert input for travel and transport at events
- Local Joint Committees co-presented with clinicians
- Working with the voluntary sector to assist in reaching seldom heard groups
- Adherence to Welsh and English law and guidance



Review of consultation process

Date	Meeting
17 December	JHOSC meeting Future Fit Programme Board
8 January	Telford & Wrekin CCG Board Montgomeryshire Local Committee of Powys Community Health Council
9 January	Shropshire CCG Board
January 2019 (TBC)	Joint HOSC meeting
January 2019 (TBC)	Joint Committee of Shropshire and Telford & Wrekin CCGs

**Conscientious
consideration -
next steps**