

DRAFT TRAVEL AND TRANSPORT MITIGATION PLAN

The draft Plan draws together travel and transport issues raised within the Integrated Impact Assessments undertaken in 2016 and 2017, the Transport Study undertaken by JMP in September 2016, key issues identified from the members of the Travel and Transport Group that was created in May 2018 and Consultation key themes from the Participate Report submitted on 8th November 2018.

The Plan also incorporates recommendations from the ORH commissioned Ambulance Modelling.

The proposed solutions are set out below with a short narrative outlining how improvements can be undertaken.

Timescales are defined as follows:-

- Short term – Less than 1 year
- Medium term – 1 – 3 years
- Long term – 3 – 5 years+

DRAFT

Category	Proposed Solution	Narrative	Lead	Short/Medium/Long term
Ambulance Modelling	Review Operational Research for Health report with ambulance and non-emergency transport services to ensure plans are in place to commission and provide the most appropriate services for users.	To review the findings of the report and identify next steps in order to ensure the suggested plans improve the quality, capacity and and performance of services based on good practice.	CCG Commissioners	Short - Medium Term
National Drivers	Consider implications on proposed model through review of the Department of Transports Inclusive Transport Strategy: achieving equal access for disabled people	<p>This strategy requires plans to implement improvements in travel for disabled people in particularly, whilst identifying opportunities for improvements for all</p> <p>Whilst many people take for granted the ability to travel easily from A to B, this is not the reality for everyone.</p> <p>For our ageing population, and the fifth of people who identify as having some sort of disability, access to transport can be far from straightforward. That is why this Government is determined to make sure that disabled people have the same access to transport as everyone else, and that they are able to travel easily, confidently and without extra cost</p> <p>https://www.gov.uk/government/publications/inclusive-transport-strategy/the-inclusive-transport-strategy-achieving-equal-access-for-disabled-people</p>	Shropshire, Telford and Wrekin and Powys Councils and CCG Commissioners	Short - Long term

	Ensure access to national funding is available to improve transport infrastructure and services in the county	Over £2.5 billion available on mobility awards £1 billion each year on concessionary fares for older and disabled people using local bus services.	Shropshire, Telford and Wrekin and Powys Councils	Medium - Long term
	Review Shropshire Travel Plans 2011-2026 to incorporate impact of hospital reconfiguration	This Plan is currently being refreshed and sets out the Council's ambition for travel. The impact of the acute reconfiguration will need to become an integral part of the Councils future plans due to its potential impact on changes to travel across the region	Shropshire County Council	Short Term – Long Term
	Review Telford and Wrekin Travel Plan 2011-2026 to incorporate impact of hospital reconfiguration	The impact of the acute reconfiguration will need to become an integral part of the Councils future plans due to its potential impact on changes to travel across the region	Telford and Wrekin Council	Short Term
	Review Powys Local Development Plan 2011-2026 to incorporate impact of hospital reconfiguration	The impact of the acute reconfiguration will need to become an integral part of the Councils future plans due to its potential impact on changes to travel across the region	Powys County Council	Short Term
Local Drivers	Shropshire and Telford integrated care programmes to evidence plans and consideration in proposals supporting access to services closer to where people live	The provision of more locally accessible community-based services in Shropshire Telford and Wrekin travel is proposed in both CCG Programmes bring care closer to where people live	Shropshire Care Closer to Home and Neighbourhoods, Programmes	Medium - Long Term

Public Transport	To undertake baseline review of all public transport providers across Shropshire, Telford and Wrekin and Powys to identify opportunities for improvements through a collaborative and system wide partnership approach where travel stakeholders are working together to map public transport availability and identify opportunities to improve services, reduce overlap and improve spread of availability	<p>This work has already commenced and is being led by Shropshire Council. The aim is to engage with all public transport providers to map where services are provided, identify solutions for improvements, reduce duplication of services and where possible provide improved transportation.</p> <p>This work will include working with local councils, bus services, non-emergency patient transport services and voluntary sector providers, including –</p> <ul style="list-style-type: none"> • How do we increase capacity? • How do we keep it affordable? • Could we link some community transport with public transport routes? <p>This baseline review will enable stakeholders to review access to transport further relating to rurality, womens and childrens and EIA considerations to ensure any improvements reduce the impact of changes on those groups who are identified as more impacted.</p>	Shropshire, Telford and Wrekin and Powys Councils, Shropshire Community Services and all voluntary sector providers	Short - Medium Term
	Work with bus services travelling to the hospital and on site to improve the number of services available	<p>Shropshire Council are currently working with local bus companies to improve the number of journeys to and from hospitals as well as between both Hospital sites.</p> <p>X5 - To explore the opportunity to decrease number of stops to reduce journey times</p>	Shropshire, Telford and Wrekin and Powys Councils	Medium - Long Term

		(SATH have recently been able to add a further bus service which travels on site to 2. Nos. 11 and 553. 5 x buses pass close to the hospital (No.s 74, 558, X75, 70A and 12). SATH and the Council will continue to discuss more buses being able to access the site to enable wider choice to be available).	Shropshire Council and Shrewsbury and Telford NHS Trust (SaTH)	Medium - Long Term
		X4 offers 9 journeys per day between Shrewsbury and Wellington Bus Stations. It is proposed to start discussions with the bus company in order that this bus could stop at PRH.	Shropshire and Telford and Wrekin Councils	Medium - Long Term
		To commence discussions with other bus service providers such as Tanat Valley and Celtic to divert services on to PRH site.	Shropshire and Telford and Wrekin and Powys Councils	Short – Medium
	Improve awareness of the availability of concessionary travel	Whilst raising awareness of eligibility of concessionary travel, to also consider improvements to travel which will enable older people, women's and children's, homeless, people with learning difficulties, long term conditions and those within a rural area to benefit from concessionary travel opportunities that work with travelling to hospital appointments throughout the day including early mornings.	SaTH and Shropshire, Telford and Wrekin and Powys Councils	Long Term
	Development of through ticketing	To enable access to public transport across border and modes of transport, the Councils will learn from the West Midlands Combined Authority programme developing through	Shropshire, Telford and Wrekin and Powys Councils	Medium – Long Term

		ticketing and opportunity to apply the process to Shropshire, Telford and Wrekin and Powys Councils		
	Review access to train services and linkages between public transport	Local Councils and Train providers to begin to review current services and identify commercially viable opportunities to improve linkages relating to times and locations of services which will reduce long waits and delays and maximise use of services. (Need to consider franchising and powers are limited).	Shropshire, Telford and Wrekin and Powys Councils	Medium - Long Term
		To ensure all hospital, GP and community sites have access to information which enables them to publicise and awareness of the train links that work effectively across Shropshire, Telford and Wrekin and Powys.	SaTH Communications and Engagement Team	Medium Term
		To raise awareness that there is a train service that runs from Wellington Rail Station to Shrewsbury.	SaTH Communications and Engagement Team	Short Term
		Improve signage to Train and bus stations	Shropshire and Telford and Wrekin Councils	Medium Term
		Review taxi charges to ensure there is no evidence of discrimination against disabled users	Shropshire, Telford and Wrekin and Powys Councils	Short Term

Community Transport	Review provision of community transport services across Shropshire, Telford and Wrekin and Powys	To ensure all voluntary sector providers of transport are identified and services mapped within the baseline validation.	Shropshire, Telford and Wrekin and Powys Councils and Voluntary sector group representatives	Short Term
	Increase the role of community transport services	Support and incentivise voluntary sector service providers to further develop local service in areas where there is very little transport provision.	Shropshire, Telford and Wrekin and Powys Councils, SATH, Commissioners and STP Communications and Engagement	Medium – Long Term
	Widen the scope and role of community transport services	Commission the voluntary sector to identify and bid for further work and opportunity which will broaden their use and involvement.	Shropshire, Telford and Wrekin and Powys Councils	Medium to Long Term
	Raise awareness of community transport availability for those who need it	Understand the need to raise awareness of community transport availability for those who need it vs capacity of volunteers to continue to provide an efficient service	Shropshire, Telford and Wrekin and Powys Councils, Voluntary sector and STP Communications and Engagement	Medium Term
	Raise awareness and clarify eligibility of access to Non-Emergency Transport Services	To review all NEPTS services available for medical needs to ensure information relating to access and eligibility is widely available.	Commissioners and SaTH Communications and Engagement Team	Short – Medium Term

		To consider linking the NEPTS services with community transport	Commissioners	Short – Medium Term
Costs of travel	Publicise widely the Help with Travel Costs Scheme	To ensure patients and their families are aware of Help with Travel Costs for those receiving a qualifying benefit or allowance or meets the criteria of the NHS Low Income Scheme, publicise the scheme across a variety of media and focus groups as well as local hospitals, GPs and community services. Ensure patients are aware of current travel options and reimbursements available for travel	SaTH Communications and Engagement Team	Short Term
Parking at sites	To improve and reduce the need for parking facilities for patients and staff across both sites	To provide a shuttle bus service between sites that can be utilised by both patients and staff at a concessionary or free cost.	SaTH	Long Term
	Comprehensive identification of parking opportunities and review of costs	Review parking opportunities in the plans for reconfigured services and the costs of car parking across the sites	SaTH	Medium – Long Term
	Develop Park and Ride Facilities	To consider options for park and ride facilities which will maximise a reduction in car usage	SaTH	Medium Term

	Improve signage and provide information on walking access to site	To improve signage, information on Trust website and lighting to improve walking access to site	SaTH	Medium - Long Term
Modern Technology	Reduce unnecessary travel to hospitals	Ensure clinical model reduces the need to travel to hospital, particularly for routine follow-ups which may not be required.	SaTH and STP Digital Programme	Medium Term
	Use of Technology to reduce travel and travel costs	<p>Develop the use of electronic appointment booking system to reduce the need to travel unnecessarily, along with the proposed plans to introduce an Electronic Patient Record project and new Patient Administration System.</p> <p>Use of telemedicine in the outpatient setting will enable consultations with patients and reduce unnecessary travelling. Similarly advice and guidance access between acute clinicians and GP's could incorporate new technology.</p>	SaTH and STP Digital Programme	Medium - Long Term
		<p>Ensuring that technological advances and new business models provide opportunities for all, and that people are involved from the outset in their design.</p> <p>The use of Phone apps have been piloted in the treatment monitoring of Prostate Cancer patients who can upload their vital signs and progress via the app, receiving clinical advice in return. There would be merit in developing</p>	SaTH and STP Digital Programme	Medium - Long Term

		this further for other patient groups.		
	Linking sites more effectively	The link between the Emergency Site and the Planned Care Site will be enhanced through the use of technology, communication between departments and sites will be improved with the availability of telemedicine. Televisual links between the Emergency Department and Urgent Care Centres or Theatres and Critical Care for example will be used to aid the assessment and potential escalation of treatment for patients.	SaTH and STP Digital Programme	Medium to Long Term

DRAFT