

Key:-

* New Suggestion

+ Resubmitted from the 2017/18 work programme

Ongoing review or monitoring

	Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
CHILDREN & YOUNG PEOPLE					
*	School Transport	How are children getting to school? How far are they travelling? What issues do schools experience (congestion, parking complaints) What support might Schools like (help to set up walking buses, safer bike routes to school)? What are parents experiences of the school run, especially where siblings go to different schools? What best practice is out there both within the borough and outside, that we can all learn from?	NEW – From Scrutiny Co-Optee	Education & Corporate Parenting	

	Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
*	What is the take up of free nursery places and how can we help more parents to use their free hours?	Some parents don't claim because the system of registration and re-registration is cumbersome and requires access to the internet which many of those families most in need of this support may not have. Also, nurseries find that the income does not cover their costs so they don't promote the scheme or help parents to apply. Whilst it is acknowledge that this is mainly a failing of how a national policy is being implemented, there may be things that can be done locally to help parents or feedback to government to make a difference.	NEW – From Scrutiny Co-Optee	Education & Corporate Parenting	
+	Multi Agency Working Against CSE	Monitoring of Review Outcomes NB A number of individual suggestions have been made to ensure that a CSE update remains on the work programme.	Monitoring	Children's Safeguarding / Organisational Development & Delivery	
	Educational Attainment	Considered annually. Includes CiC results.	Monitoring	Education & Corporate Parenting	
	LSCB Annual Report	In previous years the Annual Report has been presented to Scrutiny after HWB.	Monitoring	Children's Safeguarding / Organisational Development & Delivery	

	Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
	Children's Safeguarding Performance Dashboard	Developed following annual monitoring of Ofsted Action Plan	Continuing work started 2016/17 - Monitoring	Children's Safeguarding	
CUSTOMER COMMUNITY & PARTNERSHIP					
*	Parish & Town Council Engagement	How the Council works in partnership with Parish Councils	NEW – From Edgmond Parish Council	Cross-Service	Could this be merged with suggestion "Transfer of Assets & Services"
*	Housing Standards	There is a lot of new housing in Telford. Is the Council ensuring that they are built to lifetime homes standards and using their planning powers to ensure this happens? Perhaps a look at housing standards generally for older people, many of whom live in private rented accommodation or privately owned homes	New – From Scrutiny Co-Optee	Cross Service - Commercial Services / Customer & Neighbourhood Services / Employment, Development & Business	<p>The Council is currently working on proposals for a new programme of work and associated governance structure to better ensure the delivery of suitable housing for all vulnerable groups, including the elderly, in recognition of this being a priority area for the Council. The associated work will take some months to progress.</p> <p>If accepted for the work programme, this would best fit towards the end of the year or, to enable more baseline work to be completed, deferred for 12 months.</p>

	Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
*	Fly Tipping that requires clean up by Highways England	<p>Many bad fly tipping areas are adjacent to residents properties but is the duty of Highways England to clean up in some areas. This can be very impractical as the process to get this cleaned up can take a long time whereas the local Council could get rid of such fly tips in a matter of days.</p> <p>What system of co-operation could be introduced for Council intervention in areas where Highways England land runs into the boundary of local Council areas (eg M54).</p>	NEW – From Cllr John Ashford	Customer & Neighbourhood Services	Limited influence for Scrutiny; issue being addressed by CM holding Highways England to account and AD happy to liaise with CM to also lobby MPs for help.
*	Transfer of Assets and Services	How well has the process of transferring assets and services to T&PCs and voluntary organisation worked. What lessons can be learnt? What other assets and services might be transferred?	NEW – From Cllr Rae Evans	Cross Service; Commercial Services / Employment, Development & Business	Officer capacity to facilitate such a review is currently limited.

	Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
*	Anti-Social Behaviour	What powers do the Council have to support residents who are experiencing significant anti-social behaviour from other residents and how well is this working. How well is a partnership approach working? Is there more that can be done?	NEW – From Cllr Rae Evans	Customer & Neighbourhood Services	
+	Third Party Engagement	How effective the Council is in engaging support from third party organisations and the community in light of reducing resources.	Resubmitted	Cross-Service	
	Flood Water Management	Considered in 2016/17	Statutory responsibility	Customer & Neighbourhood Services	
	Community Safety Partnership (Crime & Disorder Reduction Partnership scrutiny)	Planned for April/May 2018	Statutory responsibility	Customer & Neighbourhood Services	
	Grounds and cleansing service contract procurement	Oversight of procurement process and specification for the Grounds and Cleansing service contract. Links to maintenance of open spaces.	Continuation of work started 2017/18. Scoped.	Customer & Neighbourhood Services	
FINANCE & ENTERPRISE					
	Budget Scrutiny	Consultation on draft budget & policy framework proposals published by the Leader and any alternative proposals developed by opposition groups.	Constitutional function	Finance & Human Resources	

	Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
	Civil Parking Enforcement	Involvement in development of OBC.	Work began in 2016/17. Not scoped.	Customer & Neighbourhood Services	
HEALTH & ADULT CARE					
*	Supporting alternatives to statutory care provision.	Almost all VCS organisations have been told their funding will cease in March 2019. What impact assessment has been done to ascertain the impact of this on the most vulnerable people in the borough? What plans does the Council have to replace the services the VCS provide? If none what effect will this have on vulnerable people?	New – From Scrutiny Co-Optee	Adult Social Care	
*	CAMHS – Emotional Health and Wellbeing Service – links with SEND/EHCP Process		NEW – From Parent/Carer Forum	Education & Corporate Parenting	
*	Social Care – criteria for access around eligibility under C&F Act		NEW – From Parent/Carer Forum	Adult Social Care	
*	Transition into adulthood using Preparation for Adulthood principles as guidelines		NEW – From Parent/Carer Forum	Adult Social Care	
+	STP Neighbourhoods – Community Resilience including transformation of Primary Care/ GP Forward view	To quantify the impact of projects implemented through STP Neighborhoods to support the acute services reconfiguration	Work begun 2016/17 Resubmitted	Adult Social Care, Public Health, NHS	

Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
Adult Care Performance, Budget and Savings (inc CHC) - Cost Improvement Plan (CIP)	Monitoring in relation to individual strategies – Older People and Adults with learning disabilities.	Continuation of work started 2017/18	Adult Social Care	
Implementation of Suicide Prevention Plan	Draft Suicide Prevention Strategy was presented to HWB June 2017. Local Action Groups report back to HWB/ updates circulated to HAC SC	Monitoring (Health Select Committee recommendation)	Public Health	
Quality of adult social care provision	In depth review of quality of social care services to identify where there is unmet need.	Scoping started 2017/18 – continuation	Adult Social care	
NHS Quality Accounts – WMAS; SMHT, SATH, RJAH NHS Independent Complaints and Advocacy Service	Monitoring	Ongoing	NHS, WMAS	
TW Safeguarding Adults Board Annual Report	Monitoring	Ongoing	Organisations Development and Delivery	
JOINT HEALTH OVERVIEW & SCRUTINY				
Reconfiguration of Hospital Services -	Statutory duty to respond to consultation on substantial change and variation in service – due end of May 2018	Ongoing	NHS	
Sustainability & Transformation Plan (STP) (October 2016 to March 2021.)	Updates feature as a regular item.	Ongoing	NHS/ Sustainability & Transformation partners	

Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
Shropshire Community Health Trust – Partnership	New partnership proposal: possible substantial variation in service although advised to date that it's a management restructure with no impact on services	Briefings 2017/18 Continuation 2018/19	NHS	
Emotional Health and Wellbeing Service for 0-25 year olds	Annual review of new partnership arrangements	Deferred to 2018/19 due to challenges within services reported to HWB	NHS	
Maternity Services & MLU service review	Statutory duty to response to consultation – timescale unknown	Work started 2017/18 - ongoing	NHS	
Sustainability and Safety of Clinical Services provided by SaTH, including; <ul style="list-style-type: none"> • Implementation of Hospital Contingency Plans • Winter Resilience 2017/18 – 2018/19 • Other System Issues – West Midlands Ambulance Service; GP Services 	Monitoring	Ongoing	NHS	

Issue / Topic	Purpose	Status / Source if New	Service Area	SMT Feedback (if any)
SCRUTINY MANAGEMENT BOARD				
Work Programming	Allocate Scrutiny suggestions to relevant Scrutiny Committee Make recommendations about priorities for the work programme Oversee the allocation of scrutiny officer resources Monitor implementation	Constitutional function	Governance, Procurement & Commissioning (Democratic & Scrutiny Services)	
Annual Report	Agree and submit annual report to Council	Constitutional function	Governance, Procurement & Commissioning (Democratic & Scrutiny Services)	
Holding the Executive to Account Sessions	To hold executive to account on topics not included in the work programme.		All Services.	