

HEALTH AND WELLBEING BOARD

Minutes of a meeting of the Health and Wellbeing Board held on Wednesday 7 March 2018, at 2pm, The Wakes, Theatre Square, Oakengates, Telford TF2 6EP

Present:

Cllr A R H England (Chair) Cabinet Member – Communities, Health & Wellbeing, TWC
Dr J Leahy (Vice Chair) Chair, Telford & Wrekin CCG
W Condlyffe Chief Officer Group Representative
P Evans Sustainability & Transformation Plan Representative
S Dillon Assistant Director, Adult Social Care, TWC
C Jones Director of Children's & Adult Services, TWC
L Noakes Director of Public Health, TWC
Cllr J C Minor Cabinet Member – Leisure, Green Spaces & Parks, TWC
B Parnaby Telford & Wrekin Healthwatch
Cllr J M Seymour Conservative Group, TWC
Cllr P R Watling Cabinet Member – Children's & Adult's Early Help & Support, TWC

Also Present:

Fiona Ellis – Programme Manager, Shropshire CCG; Louise Mills- Service Delivery Manager Prevention & Health Improvement, TWC; Helen Onions – Consultant in Public Health, TWC; Hitech Patel – Pharmaceutical Adviser, T&W CCG; Jon Power – Organisational Development and Delivery, TWC; Lyn Stepanian, Public Health Practitioner (DAAT Coordinator); J Tangye – Democratic Services Officer, TWC.

HWB-68 Apologies for Absence

Cllr S A W Reynolds -Cabinet Member – Education & Skills, S Dillon, D Evans, P Evans, Superintendent Tom Harding, B Parnaby.

HWB-69 Declarations of Interest

None declared

HWB-70 Minutes

Resolved – that the minutes of the meeting of the Health and Wellbeing Board held on 6 December 2017 be confirmed and signed by the Chair.

HWB-71 Public Speaking

None

HWB-72 Health and Wellbeing Strategy Performance Presentation

Jon Power introduced the strategy performance dashboard which set out agreed performance metrics for 2018 aligned to the priorities in the Health and Wellbeing Strategy. High level progress was shown against the outcomes identified for each priority. A time series graph set out the direction of travel for each of the overarching measures and

provided comparison with national performance from the latest published annual data 2016/17. Members noted that comparison with the national average could be misleading due to the high levels of social deprivation in Telford, and that the national position was something to aspire to. Comparison with statistical neighbours as well as national performance was suggested would be helpful.

Members noted that performance in T&W was worse than the national average in priority three community/ neighbourhood working for proportion of older people (65+) still at home 91 days after discharge from hospital into re-ablement services. The Cabinet Member for Children and Adult's Early Help & Support said that this was recognised as a challenge and there were several factors that had an impact on this, such as reducing the Delayed Transfer of Care, and the average age of people into re-ablement. The average age in Telford and Wrekin was 85 years of age, which was significantly higher than the national and regional average. Clive Jones reported that TWC was fourteenth best in the country for reducing delayed transfer of care, the teams including social work, brokerage teams and Community Health Trust were working as a system to minimise delays and find solutions. It was noted that an additional indicator would be included in future reports to show emergency hospital admissions which would demonstrate more of a balance between indicators.

Members welcomed the downturn in the numbers of older people going into residential homes but there was still an issue around demonstrating the time it took for an older person to receive the provision from the point of assessment or referral.

Members noted that performance against the national average was worse under priority one – healthier lifestyles for women smoking during pregnancy at point of delivery. Liz Noakes stated that the reasons for this were not absolutely clear. The latest in-year data showed the proportion of mothers smoking at time of delivery for 2017/18 was 17.8% to the end of quarter 3 (December 2017), therefore it was suspected that the report indicated an anomaly and that it would return to a downward trajectory.

The Board welcomed the dashboard providing high level progress and it was agreed that in future it would be presented to the Board annually.

HWB-73 Sustainability and Transformation Partnership Update Report

Dr Jo Leahy presented the update prepared by the NHS STP and Future Fit Programme Director, Phil Evans. It was noted that the NHS expected STPs to take an increasingly prominent role in planning and managing system-wide efforts to improve services in 2018/19. The move towards system working in 2018/19 would be reinforced through the STP and the voluntary roll-out of Integrated Care Systems, in which commissioners and NHS providers, working closely with GP networks, local authorities and other partners, agree to take shared responsibility.

The Board noted the importance of this work and that all health and social care organisations would be represented across the patch. A series of workshops facilitated by the Kings Fund were focussing on the vision and getting the relationship right.

HWB- 74 Shropshire, Telford & Wrekin Local Maternity System (LMS) Transformation Plan

The Board received the report on the five year transformation plan for maternity services in Shropshire, Telford and Wrekin that had been developed through the Shropshire, Telford and Wrekin Local Maternity System in line with the requirements of the national review in 2016 Better Births.

A local multi-agency board was overseeing and driving the required transformation supported by the Sustainability Transformation Partnership. The first version of the plan was submitted on 31st October 2017 with positive feedback given to the system. A second version was required to be submitted 12th February 2018 which included feedback on additional lines of enquiry. Oversight and monitoring of the plan was undertaken via the NHS England Regional Maternity Board reporting into the National Maternity Transformation Board. The local plan would be driven by co-production with service users and in order to ensure the plan met the needs of local women and their families, the Maternity Voices Partnership would be key.

Members noted that service reconfiguration through Future Fit would inevitably have an impact on maternity services if the Women's and Children's Unit was moved from Telford. Members wanted to know how the programme would support equity of maternity services. It was acknowledged that the plan would be flexible and respond to changes that came up within the 5 year system transformation to ensure different communities and the needs of the population were addressed.

A copy of the plan dated February 2018 was appended to the report.

It was reported that key requirements from Better Births were choice and personalisation – tailored to needs of women and the population accordingly. The Cabinet Member for Children and Adult's Early Help & Support reinforced the need for social economic differences across the county be addressed appropriately.

HWB-75 Strengthening Our Communities and Community Based Support Priority Update Report including Neighbourhood Working

The Board received the report from Louise Mills, Service Delivery Manager Prevention & Health Improvement, TWC, which provided an update on the work of the Local Authority and CCG on the Neighbourhood Working programme; a major piece of work to develop community centred approaches to improve health and wellbeing across Telford and Wrekin. Work was being undertaken collaboratively between health, social care and the voluntary sector, and driven by communities and local leaders where possible. A large number of projects were now in the implementation phase and a summary of progress to date was provided in the report together with the priorities for the next 6-12 months.

Members welcomed the breadth of integration, of communities working together, particularly the Wellington Hub involving multiple agencies, and mental health and social care working together, signposting and sharing information to ensure people's needs were met appropriately. A number of projects were highlighted such as Feed the birds and Dementia companions.

RESOLVED that the content of the report be noted.

HWB-76 Commissioning Priorities 2018/2019

The Board received the report which outlined how the 2018/19 commissioning priorities for the Council and the CCG supported a collaborative approach to the delivery of the Health & Wellbeing Strategy priorities and also to the local delivery of neighbourhood working, as part of the wider NHS Sustainability and Transformation Plan. The CCG had already agreed two-year contracts and improvement priorities for the period 2017/19, in line with NHS England expectations. During 2018/19 the CCG would refresh its operational plan, aligning to the STP system-wide plans. It was noted that increasingly the programme of work around neighbourhood working was the vehicle for changes in community based offers across the borough and that the programme was looking to increase in scale and pace.

An overview of key achievements was provided against the 2017/18 commissioning commitments.

Members noted the achievement that as of February 2018 TWC was in the top 5 Councils in England with the lowest figures for Delayed Transfer of Care. A question was raised about the recommissioning of the re-ablement service from 2019, considering the current success. Officers assured that Borough wide effective and efficient re-ablement was about ensuring the data and information was right in the first place, so that pathways were effective and transfer of clients was efficient, appropriate and reduced length of stay. Commissioning would also be exploring opportunities to increase voluntary sector involvement, emerging assistive technology and development of a longer term accommodation strategy for homes for life.

The Board noted that the 2018/9 BCF grants were made available on 7th February and that organisations had been invited to apply where they could meet the strategic aims of the Council and CCG. As much local participation as possible had been encouraged. TWC and the CCG had been oversubscribed with grant submissions but for those who were unsuccessful, Members were assured that there was signposting to areas where other grants were available and support with bid writing.

RESOLVED that the commissioning intentions for the Council which will better support the integrated delivery of the cross-cutting priorities of the Health and Wellbeing Strategy be supported.

HWB-77 0-25 Emotional Health and Wellbeing Service Update

The Board received a report on the implementation of the new 0-25 Emotional Health and Wellbeing Service. It described the good work that had been commenced, including proactive work of the Trust to uncover and address known problems with the inherited service, such as waiting list delays. However, further significant issues had emerged and the paper outlined the work undertaken to address the problems identified.

The Board noted that the Trust had identified additional clinical capacity, leadership and project management support to ensure robust safe implementation of new processes. The

additional capacity provided a detailed review of the clinical practice which exposed further issues and safety concerns which were raised with commissioners on 16 November 2017. A Regulation 28 Order from the coroner's office was issued after a child death in January 2017 (prior to the contract being awarded).

The Board noted the summary of main issues/risks outlined in the report and the key workstreams within the Remedial Action Plan that had been put in place.

It was noted that the drive in preventative work in schools and with parents would make a difference in terms of pressure on the EHWP service, such as Future in Mind. The partnership providing the service showed foresight and the priorities were welcomed, particularly around Looked after Children.

RESOLVED that;

- (a) the service issues identified and the actions taken to date by both SSSFT and commissioners be noted, and the progress of the implementation of the Remedial Action Plan be monitored; and to**
- (b) the provider be supported to make the service safe as detailed in the report and the significant workload and timescales required to bring the service up to the required level, while continuing to challenge pace of change to ensure delivery of the service specification and good practice standards, be noted.**

HWB-78 Drug and Alcohol Strategy Progress Report

The Board received the report from Helen Onions - Consultant in Public Health and Lyn Stepanian, Public Health Practitioner, which provided an update on the significant progress and improved outcomes delivered through the implementation of the Telford & Wrekin Drug & Alcohol Strategy since 2014. The Board noted the whole-systems approach with its broad scope, ranging from prevention work in schools, healthy lifestyle advice for adults, to tackling drug and alcohol related crime and the transformation of treatment services.

Strong partnership work at a strategic and operational level was reported with collaboration that ranged from: Telford After Care Team volunteers delivering sessions in schools, Job Centre Plus offering tailored support for those with substance misuse issues and senior Police and Probation colleagues input into the re-commissioning process for treatment services. Extensive engagement with partners and stakeholders, and particularly service users continued to shape the programme.

Although the reduction in the substance misuse budget had been significant, the evidence-based strategy programme had delivered improvements in local outcomes on various measures of alcohol and drug-related harm. The Board welcomed the improved position in Telford & Wrekin on outcomes that included alcohol-specific mortality rates, which were no longer significantly worse than the England average; reduced years of life lost from alcohol-related conditions and Hospital admissions for alcohol-specific conditions, including in those under 18 years, drug-related mental health and behavioural disorders, and poisonings by illicit drugs. It was reported that successful treatment completion rates for people with

alcohol problems were now significantly better than the England average; drug and alcohol-related crime fell sharply in 2017 and the proportion of opiate and/or crack users in contact with local treatment services. However, despite the improvements, certain local health and wellbeing outcomes driven by the misuse of drugs and alcohol remained a local issue.

The report outlined the key achievements and progress against the strategy objectives.

The Board noted the next steps and key challenges, including the key focus during 2018 on working with inclusion and key partners, particularly local recovery organisations to successfully embed the new STARS service. A key challenge, on top of what was a significant service transformation, was improving treatment outcomes for those who have been in long term treatment for opiate dependency, especially given the increasing complexity and poor health of these individuals.

The drug and alcohol strategy would be refreshed during 2018/19. It would be based on local needs, national strategic priorities and best practice guidance and evidence. Extensive stakeholder engagement, including with our service users and families continued to shape the local strategic approach. Appropriate links and actions shared across other local strategies and plans, such as the mental health, domestic abuse and early help strategies. In particular, further work was needed to support those with dual diagnosis of mental health and substance misuse issues combined so that these individuals received more integrated holistic treatment and care to recover.

RESOLVED to note:

(a) the partnership progress made in the four years since the approval of Telford & Wrekin Drug & Alcohol Strategy across the whole programme, in particular the:

- **Clear improvement in outcomes, despite the challenging savings delivered**
- **Commissioning of Telford STARS, the new recovery-orientated treatment service, which was a strong collaboration of local specialist provider organisations**
- **Further development of the vibrant local recovery community, which offered aftercare, peer support and mutual aid, through Telford Aftercare Team (TACT), Recharge and A Better Tomorrow**

(b) the significant value of the partnership working at operational and strategic levels between: statutory agencies, specialist providers and local community-based recovery organisations.

HWB-79 Pharmaceutical Needs Assessment 2018/19 – 2020/21

The Board received the report which provided an update on the consultation which took place for the Telford & Wrekin PNA during early January – early March 2018. This PNA refresh process updated the Pharmaceutical Needs Assessment published in April 2015, and subsequently in 2016, which followed the review of pharmacy dispensing provision in South Telford as requested by the Board.

During 2017 colleagues from the Council’s public health team, CCG, the Local Pharmaceutical Committee and NHS England North Midlands coordinated the PNA refresh process, which included key elements; mapping of local pharmacy services, summary of demographic factors and health and wellbeing needs, public survey on views of local community pharmacy services, equalities impact assessment, and assessment of gaps in provision and recommendations regarding future provision and service developments.

The Board recalled that the PNA, part of the wider Joint Strategy Needs Assessment process, was used to make decisions on which services, including public health services, needed to be provided by local community pharmacies, by NHS England when deciding if new pharmacies were needed, and in response to applications by businesses, including independent owners and large pharmacy companies.

The Board welcomed the update and agreed that it was a comprehensive piece of work, which added a lot to members’ understanding of the sector and services people needed. It was felt that rural dispensing continued to be an ongoing issue, particularly around prescription collection and delivery.

In terms of the consultation, it was agreed that some small modifications to the recommendations that had been prompted by some of the consultation responses would be provided for the Chair and Vice Chair to approve before publication. It was also agreed that pharmacy opening hours would be reported back to the Board so that members were provided with a more accurate picture as some differences in opening hours and NHS contracted hours had been identified.

RESOLVED that;

- a) the PNA process undertaken in-line with national expectations and the associated statutory duties for the HWB be noted;
- b) the content of the PNA Equalities Impact Assessment be considered and agreed and the remedial actions set out to reduce the negative impacts identified be supported;
- c) the consultation responses received from both the statutory consultees and wider respondents be noted; and
- d) the draft Telford and Wrekin Pharmaceutical Needs Assessment 2018/19–2020/21, including the proposed recommendations, subject to any amendments, which are appropriate in consideration of the consultation responses, be adopted.

The meeting ended at 4.00pm

Chairman:

Date: