

**Customer, Community & Partnership Scrutiny Committee
2018/19 Work Programme**

PREVIOUS MEETINGS

Meeting Dates	Meeting Type	Items	Cabinet Member	Assistant Director or Other Participants
18 July 2018	Formal	Community Safety Partnership Tackling Vehicle Damage	N/A	Chair, Community Safety Partnership Fire Authority Prevention & Protection Officer
23 July 2018	Formal	Third Party Engagement	N/A	Procurement & Commissioning; Community Participation Team
22 October 2018	Formal	Grounds and Cleansing Contract Procurement Highways Contract Procurement	Leader & Cabinet Member for Neighbourhood Services & Pride Programme Transport, Roads and Broadband	Customer & Neighbourhood Services

FORWARD PLAN – 2018/19

Meeting Dates	Meeting Type	Items	Cabinet Member	Assistant Director or Other Participants
28 November 2018	Finance & Enterprise Scrutiny Committee	Customer Community & Partnership Scrutiny Committee are invited to take part in the review of Civil Parking Enforcement.	Housing and Enforcement	Customer & Neighbourhood Services

17 December 2018	Formal	Provisional items: Third Party Engagement (Update) Anti Social Behaviour	Housing and Enforcement Customer Services, Visitor Economy & Partnerships	Procurement & Commissioning; Community Participation Team
4 February 2019	Formal	TBC		

TOPICS PRIORITISED FOR THE WORK PROGRAMME IN 2018/19

Topic	Method	Scoped? Y/N	Timescale	Cabinet Member	Assistant Director or Other Participants	Expected Outcome/Impact
Crime & Disorder Reduction:- <ul style="list-style-type: none"> Community Safety Partnership Tackling Vehicle Damage 	Spotlight Review	N	2018/19	Communities, Health & Wellbeing	AD: Customer & Neighbourhood Services Organisational Development & Delivery Chair of the Community Safety Partnership, Fire Authority	Exercise of statutory duties:- <ul style="list-style-type: none"> Receipt of the Community Safety Strategy and monitoring of the work of the Partnership. Briefing on current approaches to tackling vehicle damage
Grounds and cleansing procurement	Oversight of procurement process	Y	TBC	Neighbourhood Services & Pride Programme	AD: Customer & Neighbourhood Services Dave Hanley Debbie Germany	Policy Development: Oversight of procurement process and specification for the Grounds and Cleansing service contract. Links to maintenance of open spaces.

Third Party Engagement	Spotlight Review	Drafted	2018/19	Communities, Health & Wellbeing And Customer Services, Tourism & Partnerships	Service Delivery Manager Community Participation Team	To answer the question “How effective the Council is in engaging support from third party organisations and the community in light of reducing resources.”
Anti Social Behaviour	TBC	N	2018/19		Customer & Neighbourhood Services Organisational Development & Delivery	To answer the question “What powers do the Council have to support residents who are experiencing significant anti-social behaviour from other residents and how well is this working. How well is a partnership approach working? Is there more that can be done?”

TOPICS RESUBMITTED FOR THE WORK PROGRAMME IN 2019/20

Housing Standards - There is a lot of new housing in Telford. Is the Council ensuring that they are built to lifetime homes standards and using their planning powers to ensure this happens? Perhaps a look at housing standards generally for older people, many of whom live in private rented accommodation or privately owned homes